

## **Values**

### **Kind, compassionate and empathetic**

Be kind, compassionate and empathetic so you can see things from my point of view, with concern for what matters to me, my wellbeing and health.

### **Honest, trustworthy and reliable**

Be honest, trustworthy and reliable so you turn up when you say you will, and provide the care and support we have agreed. Be discreet and confidential to build up a trusting relationship between us.

### **Respect**

Treat me, the people around me and where I live with respect. Respect my values and my choices about the life I want to lead and respect your role to value and uphold my goals.

### **Courageous and principled**

Show strength, courage and commitment to speak out if something is not right or could be better, and to step back when I am exercising my choice and control. Act according to principles of human rights, equity and inclusion and in line with my personalised care and support plan.

### **See the whole person**

Be curious and listen carefully to understand the unique person I am with strengths, abilities and aspirations. Make plans and decisions about me, with me.

## **Flexible, open and learning**

Be reflective, open and non-judgemental so we can learn and adapt how we work together in the longer term.

## **Proud and positive**

Take pride in your work and have a friendly, positive and proactive attitude so we can enjoy spending time together.