

Safeguarding is everyone's business

Hertfordshire
Safeguarding Adults Board
Working together to prevent abuse



If you think that an adult with care and support needs is abused or neglected – **report it**

Do you have a suspicion or concern

Discuss your concerns with your manager or safeguarding lead. **If safeguarding need is unclear** call **Adult Care Services (ACS)** for advice on **0300 123 40 42**

If safeguarding need is clear
– raise a safeguarding concern

Refer to ACS
on **0300 123 40 42** or go online:
<https://hcsportal.hertfordshire.gov.uk>

For people with mental health needs receiving services from HPFT safeguarding referrals should be made to **SPA: 0800 6444 101** or hpft.spa@nhs.net

Referrals for social care
For help at home, equipment or day care call: 0300 123 40 42 or go to: www.hertfordshire.gov.uk/adults and click on **Ask for social care help** and then **Professionals – make a social care referral**

For support for people with mental health needs receiving services from HPFT contact **SPA: 0800 6444 101** or hpft.spa@nhs.net

In an emergency call 999