

Adult Care Services
Executive Director: Chris Badger

Management Board
Adult Care Services
Hertfordshire County Council
County Hall
Hertford SG13 8DF

To:
All Commissioned Care Providers in
Hertfordshire

Email: acscommissioning.support@
hertfordshire.gov.uk
Date: 10th May 2023

Dear Colleagues

Re: Workforce Return for Market Sustainability and Improvement Fund – May 2024

For 2023/24 the government have provided us with two Market Sustainability funding streams equivalent to £162m and £400m nationally which equates to, £2.8m and £6.9m respectively for Hertfordshire so a total of £9.7m. We have passed 100% of this funding to providers as part of the £38m fee uplifts investment for care providers in the budget for 2023/24.

As set out in the grant determination, the target areas for this funding are:

- increasing fee rates paid to adult social care providers in local areas
- increasing adult social care workforce capacity and retention
- reducing adult social care waiting times

We have now received details of the reporting requirements for us to continue to secure this and any future funding. One part, which we need your assistance to complete, is as follows.

To assess performance on improving workforce capacity and retention, local authorities must submit:

- total number of recruits in local authority commissioned care providers in the local authority area in the month of April 2023. For the purposes of fund reporting, 'new recruits' means a member of staff that is directly employed by an adult social care provider. This does not include agency staff.
- number of staff leaving a job with a local authority commissioned care provider in the local authority area in the month of April 2023.

Action for you today

Please confirm the number of 'new' recruits and the number of staff who left a job in April 2023 by completing the online form available here:

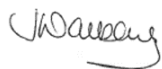
<https://surveys.hertfordshire.gov.uk/s/F6CCW3>

This includes guidance to help you submit the correct information. If you would prefer us to send you a template to complete not as a web form or if you have any queries, then please contact acscommissioning.support@hertfordshire.gov.uk who will be able to assist.

Please return your form by 17th May 2023.

I appreciate your assistance with this request.

Yours faithfully



Jackie Albery
Director – Planning and Resources, Adult Care Services