



One of our larger homes, which is spread over 2 sites, recently moved over to proxy ordering of their medication.

As soon as this was put in place, we felt the benefits.

- The monthly **scripts all arrived in good time** and there were far fewer 'missing' items.
- This, in turn, made the dispensing of monthly meds a much smoother process for the pharmacy and **much less time was spent** on chasing up scripts via the care home and surgery.
- It also **reduced the number of 'late' monthly items sent out** to the home, therefore **reducing the deliveries** that had to be made by the pharmacy and **reduced the time spent** booking in the medication by the care home staff and **lessened the risks of missed medication** for the residents.

Hertfordshire Community Pharmacist

