

## Why become a member of Hertfordshire Care Providers Association (HCPA)?

By being an HCPA member you are able to access information, support and advice from a friendly, knowledgeable team, in addition to:

### Bespoke Care Sector Training from HCPA or our network of Approved Training Providers

Training courses and qualifications for all levels of care staff, such as:

- Care Certificate training and CPD courses
- Champion Pathways, and Leadership Courses
- Open Courses and Short Qualifications
- Subject specific information sessions and webinars
- Access to Bespoke Leadership Training including Endorsed Skills for Care subjects

### Access to a range of services designed to support your business, including:

- The Skills Training and Needs Analysis - valuable evaluation to quality assure your staff training requirements
- Employment of new staff through Herts Good Care Recruitment Service (fully-funded)
- Impartial Assessor - help speed up hospital discharges with a trusted impartial patient assessment
- Access the Impartial Feedback Service (*available post-COVID*) – Find out what staff, service users, families and professionals say about your service
- Utilise toolkits and checklists to help you quality assure your business
- Manager Coaching and Mentoring including support in a crisis
- Support line for EU staff relating to Brexit
- A range of services from our Trusted Partners, including: discounted products such as protective and safety equipment, care-specific insurance, HR and legal expertise, catering services, creative business video services, consulting, tender writing, car leasing, and many more...
- Herts Care Search (fully-funded) - promote your facilities and bed availability online (*pending confirmation*)

### Building Partnerships and Networking

- Access to a COVID-19 support line
- Be part of a collective voice for adult social care in Hertfordshire
- Benefit from our close links to the Hertfordshire Health and Social Care network
- Join Network Events and Information sessions, free of charge, to hear the latest updates and share your views
- Use the HCPA membership logo on your marketing materials to demonstrate your engagement
- Attend Manager Forums to learn about hot topics and Hertfordshire contracts
- Access to Herts Care Partners toolkits
- Benefit from the Professional Standards Academy to help support your staff, improve your staff retention and promote the invaluable role you play in the sector
- Access all your staff training in one place through the MyCareAcademy provider portal (*coming soon*)

## Who can be an HCPA Member?

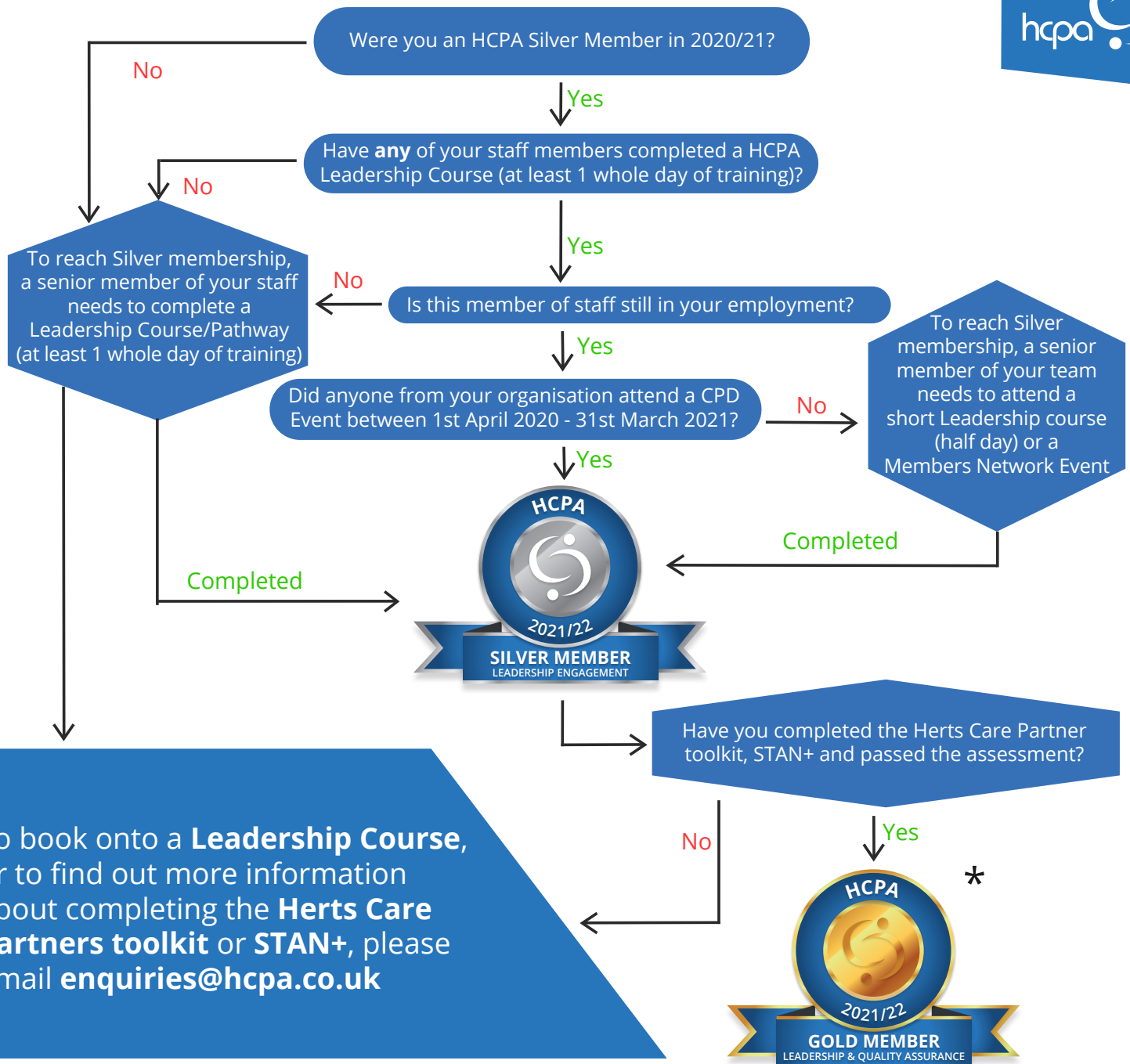
Anyone who provides adult social care in Hertfordshire can be a member. From Residential and Nursing Homes, Care at Home, Day Services, Nursing Agencies and Hospices to Direct Employers & Supported Living; all are welcome to join HCPA as a member. Membership costs just £60 per site\*, annually. Membership year runs from 1st April to 31st March, however if you choose to pay by Direct Debit, this will be continuous.

## Silver & Gold Membership

Progress your membership status through engagement to Silver & Gold and gain access to a range of exclusive benefits:	Silver	Gold
Herts Care Partners self-assessment toolkit, which is a great tool to show inspectors and prospective families that you take an interest in improving your service	✓	✓
Members receive a Silver or Gold logo to display on marketing materials	✓	✓
Members gain access to a supervision toolkit and interactive remote training session	✓	✓
Care Commissioners will be informed of your organisation's improved leadership and transparency	●	✓
Members will receive a free 6 C's Culture Check which can be used to see how your employees view your company culture around commitment, communication, courage, care, competence & compassion	●	✓

\*Price if paid by Direct Debit

# Your route to Silver & Gold Membership



To book onto a **Leadership Course**, or to find out more information about completing the **Herts Care Partners toolkit** or **STAN+**, please email [enquiries@hcpa.co.uk](mailto:enquiries@hcpa.co.uk)

\*Further criteria for Gold Membership for regulated services:

- The service has achieved overall "Good" rating with Hertfordshire County Council's PAMMS (if applicable)
- The service has achieved overall "Good" rating with the Care Quality Commission (if applicable)
- The provider must not be rated "Inadequate" in any of the KLOE (if applicable)

Please note that once you have reached Gold Membership status, this will remain active for a 12 month period from the day you have been awarded Gold Membership. Additionally, if any of the above criteria is no longer met once the provider has reached Gold status, HCPA reserves the right to suspend Gold and associated benefits.

## Are you a Direct Employer?

For just £20, individuals who employ Personal Assistants can have access to:-

- Information and support from a professional, knowledgeable team with links to the Herts health & social care network
- A wide range of fully-funded and low-cost training
- Free distance learning materials
- The Hertfordshire Good Care Recruitment Service - at no cost

## Are you based outside Hertfordshire?

Visit [www.hcpa.co.uk](http://www.hcpa.co.uk) for our most up to date Terms & Conditions.