

Why become a member of Hertfordshire Care Providers Association?

By being an HCPA member you can access information, support, and advice from a friendly, knowledgeable team.

Training courses and qualifications for all levels of care staff, such as:

- Care Certificate training and CPD courses
- Champion, and Leadership Courses
- Open Courses and Short Qualifications in care
- Subject specific information sessions and webinars
- Access to Bespoke Training incl. Skills for Care subjects
- Access to the 25/7 support line, The Provider Hub



Access to a range of services designed to support your business, including:

- The Skills Training and Needs Analysis
- Herts Good Care Recruitment Service (fully funded)
- Impartial Assessor - Gain independent reviews
- Business continuity planning - Coaching and mentoring
- A range of services from our Trusted Partners
- Herts Care Search - Promote your bed availability online
- Member Zone - Access to resources to support your care business
- Utilise toolkits and checklists
- ACE Charter Mark - Helping providers to access emergency staff

Building Partnerships and Networking

- Be part of a collective voice for adult social care in Hertfordshire
- Benefit from our close links to the Hertfordshire Health and Social Care network
- Join Network Events and Information sessions, free of charge, to hear the latest updates and share your views
- Benefit from the Professional Standards Academy to help support your staff, improve your staff retention
- Benefit from the Care Professional Standards Academy to help support your staff retention. You also have access to the Provider Portal where you can store all of your staff training records in one place

Who can be an HCPA Member?

Anyone who provides adult social care in Hertfordshire can be a member. From Residential and Nursing Homes, Care at Home, Day Services, Nursing Agencies and Hospices to Direct Employers & Supported Living; **Membership costs just £60 per site*, annually.** (Membership year runs from 1st April to 31st March, however if you choose to pay by Direct Debit, this will be continuous.)

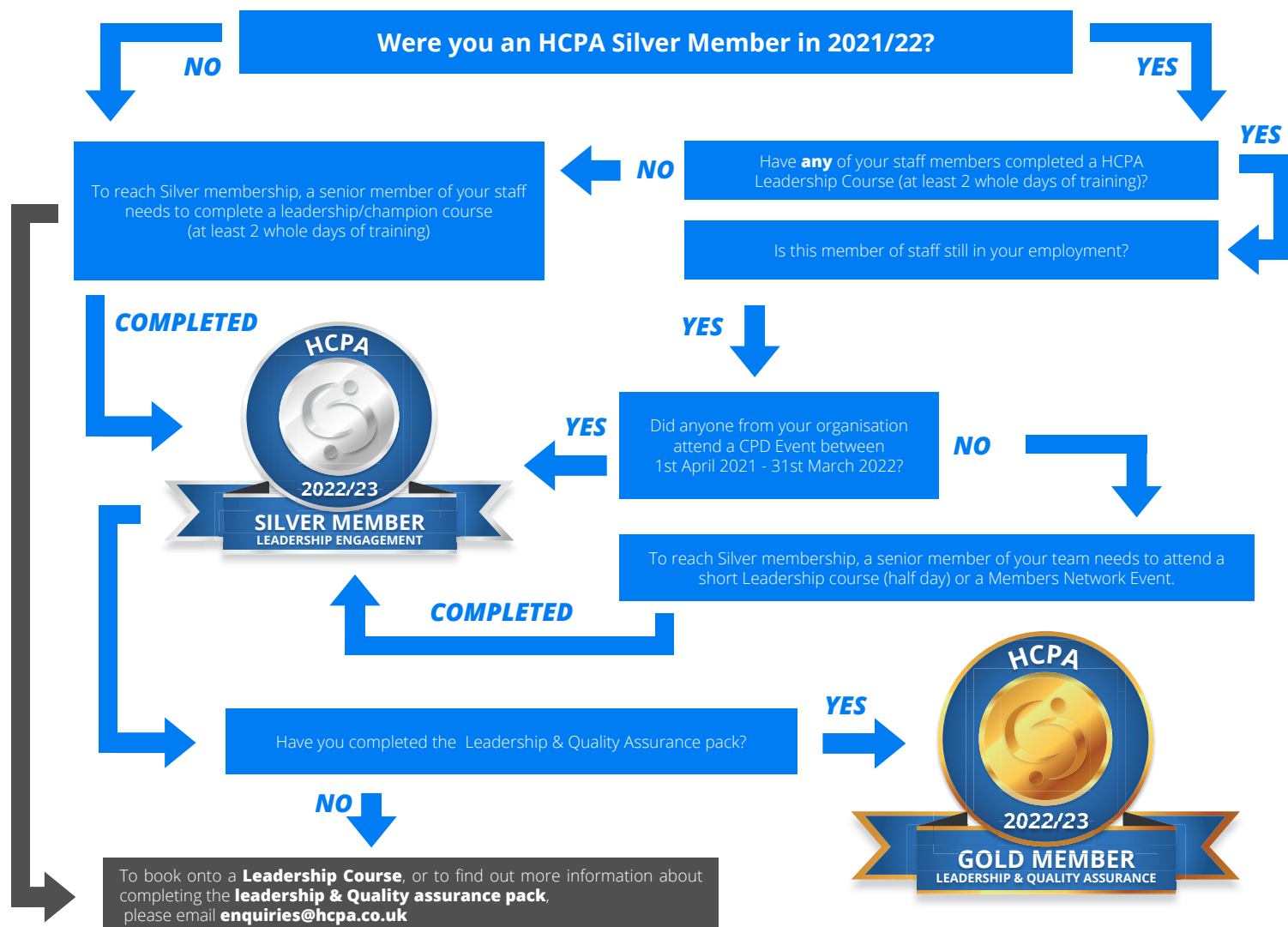
Silver & Gold Membership

| Progress your membership status through engagement to Silver & Gold and gain access to a range of exclusive benefits: | Silver | Gold |
|---|--------|------|
| Members receive a silver or gold logo to display on marketing materials | ✓ | ✓ |
| Members gain access to a supervision toolkit and interactive remote training session | ✓ | ✓ |
| Care Commissioners will be informed of your organisation's improved leadership and transparency | ✓ | ✓ |

*Price if paid by Direct Debit



Your route to Silver & Gold Membership



**Further criteria for Gold Membership for regulated services:*

- The service has achieved overall "Good" rating with Hertfordshire County Council's PAMMS (if applicable)
- The service has achieved overall "Good" rating with the Care Quality Commission (if applicable)
- The provider must not be rated "Inadequate" in any of the KLOE (if applicable)

Please note that once you have reached Gold Membership status, this will remain active for a 12-month period from the day you have been awarded Gold Membership. Additionally, if any of the above criteria is no longer met once the provider has reached gold status, HCPA reserves the right to suspend Gold and associated benefits.

Are you a Direct Employer?

For just £20, individuals who employ Personal Assistants can have access to:-

- Information and support from a professional, knowledgeable team with links to the Herts health & social care network
- A wide range of fully funded and low-cost training
- Free distance learning materials
- PA Direct – Source PAs via PA Direct Hertfordshire

Are you based outside Hertfordshire?

Please get in touch to find out what options are available to you.



enquiries@hcpa.co.uk

www.hcpa.co.uk

01707 536 020