

Why become a member of Hertfordshire Care Providers Association (HCPA)?

By being an HCPA member you are able to access information, support and advice from a friendly, knowledgeable team, in addition to:

Bespoke Care Sector Training from HCPA or our network of Approved Training Providers

Training courses and qualifications for all levels of care staff, such as;

- Care Certificate training and CPD courses
- Champion Pathways, and assured Leadership Courses
- Open Courses and Short Qualifications

Access to a range of services designed to support your business, including:

- Herts Care Search (fully-funded) - promote your facilities and bed availability online
- Impartial Assessor (fully-funded) - help speed up hospital discharges with a trusted impartial patient assessment
- Impartial Feedback Service and the Skills Training and Needs audit - valuable evaluation and quality assurance service with support visits included
- Herts Good Care Recruitment Service (fully-funded)
- A range of services from our Trusted Partners, including: care-specific insurance, HR and legal expertise, catering services, creative business video services, consulting, tender writing, car leasing, and many more...

Building Partnerships and Networking

- Be part of a collective voice for adult social care in Hertfordshire
- Benefit from our close links to the Hertfordshire Health and Social Care network
- Join Network Events and Forums, free of charge, to hear the latest updates and share your views
- Use the HCPA membership logo on your marketing materials to demonstrate your engagement
- Attend Manager Forums
- Benefit from the Professional Standards Academy to help support your staff, improve your staff retention and promote the invaluable role you play in the sector
- Access to Herts Care Partners toolkits

Who can be an HCPA Member?

Anyone who provides adult social care in Hertfordshire can be a member. From Residential and Nursing Homes, Care at Home, Day Services, Nursing Agencies and Hospices to Direct Employers & Supported Living; all are welcome to join HCPA as a member. Membership costs just £60 per site*, annually. Membership year runs from 1st April to 31st March, however if you choose to pay by Direct Debit, this will be continuous.

Silver & Gold Membership

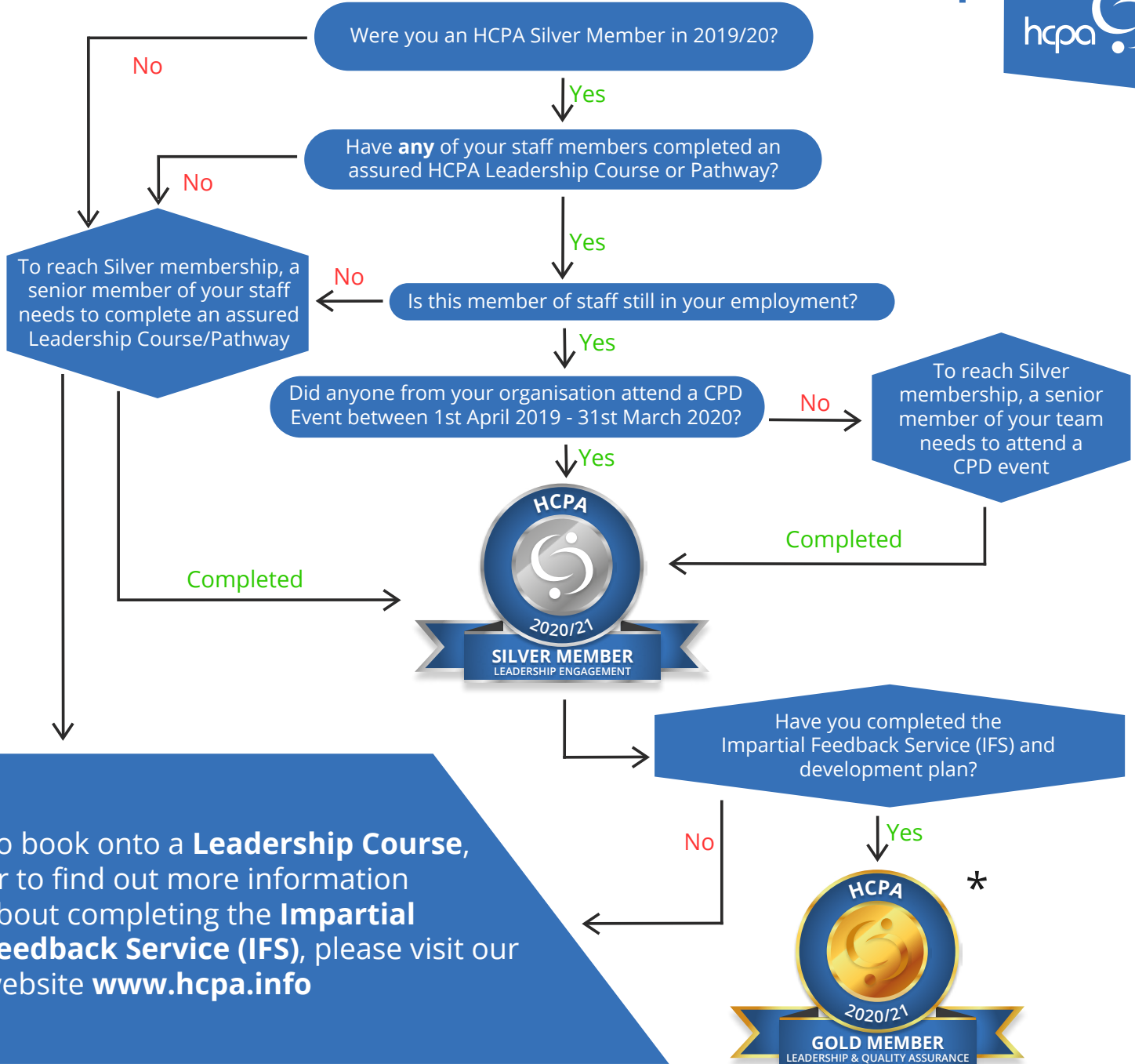
Progress your membership status through engagement to Silver & Gold and gain access to a range of exclusive benefits:

	Silver	Gold
Members are eligible to a FREE Impartial Feedback Service and the Skills Training and Needs audit with full reports**, which are great tools to show inspectors and prospective families that you take an interest in improving your service, followed by an action plan to help your staff learn and improve	✓	✓
Members receive a Silver or Gold logo to display on marketing materials	✓	✓
Members gain access to a supervision toolkit	✓	✓
Care Commissioners will be informed of your organisation's improved leadership and transparency	✓	✓
Members will be invited to celebrate their Gold status at a special best practice event and meet the commissioners of adult social care services		✓
Members will receive a free 6 C's Culture Check which can be used to see how your employees view your company culture around commitment, communication, courage, care, competence & compassion		✓

*Price if paid by Direct Debit

**Small postage fees apply if members complete non-electronic surveys. There is an additional cost for members who are not Silver or Gold

Your route to Silver & Gold Membership



To book onto a **Leadership Course**, or to find out more information about completing the **Impartial Feedback Service (IFS)**, please visit our website www.hcpa.info

*Further criteria for Gold Membership for regulated services:

- The service has achieved overall "Good" rating with Hertfordshire County Council's PAMMS (if applicable)
- The service has achieved overall "Good" rating with the Care Quality Commission (if applicable)
- The provider must not be rated "Inadequate" in any of the KLOE (if applicable)

Please note that once you have reached Gold Membership status, this will remain active for a 12 month period from the day the Action Plan has been completed. Additionally, if any of the above becomes evident once the provider has reached Gold status, HCPA reserves the right to suspend Gold and associated benefits.

Are you a Direct Employer?

For just £20, individuals who employ Personal Assistants can have access to:-

- Information and support from a professional, knowledgeable team with links to the Herts health & social care network
- A wide range of fully-funded and low-cost training
- Free distance learning materials
- The Hertfordshire Good Care Recruitment Service - at no cost

Are you based outside Hertfordshire?

Visit www.hcpa.info for our most up to date Terms & Conditions.