

Thursday 3rd June 2021

Making the most of your Membership and Members Zone

The webinar will begin shortly



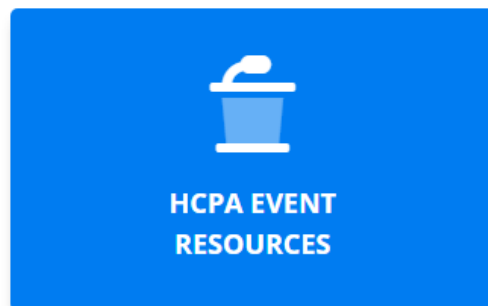
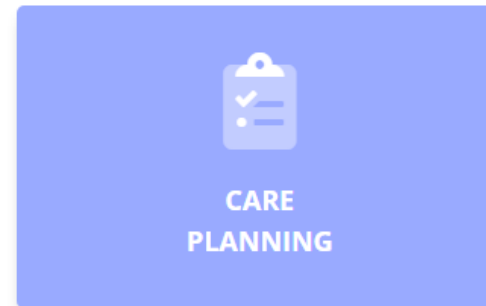
Agenda

1- How to access and navigate the Members Zone

- National and Local guidance
- Local policies
- Local Contacts and Services
- Care Resources and Tools

2- Understanding how to effectively use your membership

HCPA Members Zone



The Member Zone is here to help all HCPA Members access local and national resources, tools, guides, and contacts in a wide variety of areas.

How to access? www.hcpa.info/members-zone

Welcome to the HCPA Members Zone

The Member Zone is here to help all HCPA Members access local and national resources, tools, guides, and contacts in a wide variety of areas.

Search the Members Zone

Search

Log in

Are you a member of HCPA?

Log in to access material, guides and toolkits only accessible to our [HCPA members](#)!

No password? No problem!

Call **01707 536020** as a member to retrieve login details

Username

Login

Enter Log in details – These will be shared in the follow up email

Demonstration



REGULATION &
INSPECTIONS



RUNNING YOUR
CARE BUSINESS



SAFEGUARDING
& CAPACITY



HEALTH &
WELLBEING



MEDICATION



CARE
PLANNING



HCPA EVENT
RESOURCES



TECHNOLOGY
& EQUIPMENT



COVID-19
RESOURCES

Q&A

HCPA Membership Experience

Are you making the most out of your membership?



Your membership pack

- Membership certificate
- HCPA Membership Benefits Flyer – your full list of benefits, along with how to progress to Silver & Gold membership
- HCPA Membership Logo for your marketing and promotional purposes

Membership Benefits

[2021-2022 HCPA Training is now live!](#)

Now you're a member, you can book onto fully funded training for all levels of care staff. Being an HCPA member also gives you access to **exclusive benefits**, such as:

- fully funded [Recruitment Service](#) and low-cost business support [services](#)
- the newly designed [Member Zone](#), which is regularly updated with a wide range of information, toolkits, and resources available for your use.
- **eNews** - helping you stay informed about important HCPA membership updates, free member events, fully funded training, urgent alerts, and the latest information and guidance from our partners. Click [here](#) to join.
- [Scils](#) for free. Scils provides a wide range of Distance Learning/Workbook based blended learning and development solutions for health and social care staff, including children/young people's services.
- [Approved Training Provider programme](#) and access to [Mandatory Training Funding](#)

So what?

- **Over £8000 in savings**
- **Time**
- **Networking**
- **98% of our members responded that being an HCPA member = raising the quality of the service**

“HCPA can offer our staff knowledge and training which enhances and backs up the training that we also offer our staff.”

“HCPA is not just a training provider. Throughout the Covid-19 pandemic, it has been a first-choice place to go for advice, training, and support for our company. Every member of HCPA staff is so knowledgeable in their field of work and have been patient and understanding to us throughout the year.”

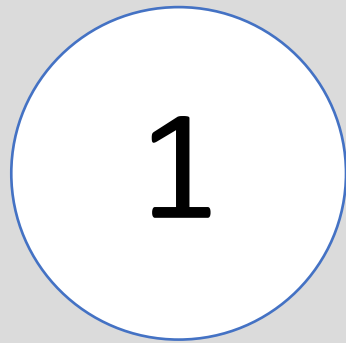
“HCPA is making a huge impact of raising the quality of our service. Well trained staff is equivalent to excellent service, not only for care staff but to all including management.”

Anything else?

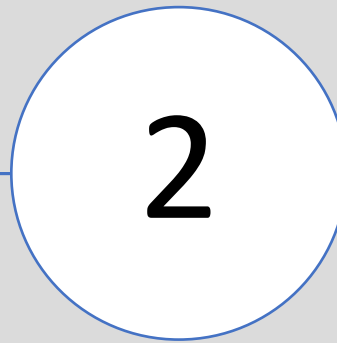
Progress your membership status through engagement to Silver & Gold and gain access to a range of exclusive benefits	Silver	Gold
Members receive a Silver or Gold logo to display on marketing materials	✓	✓
Members gain access to a supervision toolkit and interactive remote training session	✓	✓
A Gold Membership section on our website where we will be showcasing your profile and your organisation's logo	✗	✓
A plaque or a trophy with a special mention via the annual Hertfordshire Care Awards (for your first year of Gold Membership)	✗	✓

Silver Membership = Leadership Engagement

How to become a Silver Member

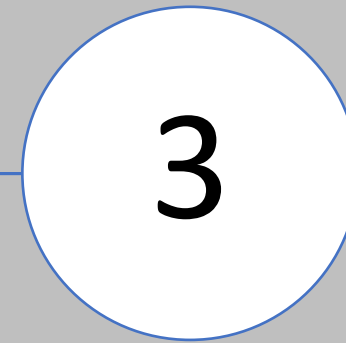


Be a HCPA Member



Have at least one member of staff in employment who has completed a 1+ day Leadership Course with HCPA

How to maintain Silver Membership year after year



Maintain CPD by attending yearly any Leadership course with HCPA or Members Network Event

How to become a Gold Member?


Overall "Good" rating with Hertfordshire County Council's PAMMS and no inadequate



Overall "Good" rating with the Care Quality Commission and no inadequate



Complete the NEW Herts Care Partners Toolkit (STAN+, BCP and 6 C's Good Culture check) and passed assessment



Gold Membership = Leadership & Quality Assurance

Any questions?

enquiries@hcpa.co.uk – Membership Specialist

01707536020

<https://www.hcpa.info/membership/>

Provider Hub

Ask us anything?

Call 01707 708 108 (9am – 5pm | Mon – Fri)

Email assistance@hcpa.co.uk

Visit- hcpa.info/covid-19

Sign up for the Daily HCPA newsletters at hcpa.info/news