



**Adult Care Services**  
**Director: Chris Badger**

**Management Board**  
**Adult Care Services**  
**Hertfordshire County Council**

To: All Care Home Providers in  
Hertfordshire

**County Hall**  
**Hertford, Herts SG13 8DF**

**Tel:**  
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**Date:** 17th June 2022

Dear Colleagues,

**Re: Social Care Funding Reform – Fair Cost of Care Exercise (Care Homes) - Update**

Further to my letter of 8<sup>th</sup> June, which introduced the Fair Cost of Care Exercise for Care Homes, I wanted to remind you of important deadlines and provide an update on the support available to you.

As you know the Fair Cost of Care exercise is an important part of the government's social care funding reform and this is a critical opportunity for the homecare market in Hertfordshire to engage with us to establish the fair cost of providing care in Care Homes in Hertfordshire.

**The Care Home Cost of Care Tool**

A national tool has been developed and, as per my previous letter, we are asking you to complete this to develop your cost of care which will then feed into the Hertfordshire Fair Cost of Care. We have engaged an independent consultant Valuing Care Ltd to manage the survey and to support providers to complete the tool.

The first step for you is to register for an account online by completing the [iESE Care Provider FCoC Tool Registration Form](#). Once you have submitted the form you will receive login details via an email. When you log in you will see your CQC home(s) listed on your dashboard. When you select your home, you can start to add your cost data and save drafts until you are ready to submit. Valuing Care will support you through this process once you have registered for an account. Please be assured that the toolkit only collects information on costs associated with delivering care and not the fees charged.

**Update on Support that is available**

To help you in completing the tool, in partnership with HCPA and Valuing Care we have organised a **Fair Cost of Care – Care Homes webinar**, to provide a demonstration of the IESE toolkit and to answer any questions you have, on the **24<sup>th</sup> June at 10am**. To join the webinar please use the link below. Details of the webinar will also be posted on the HCPA website.

**24<sup>th</sup> June 2022 10:00-11:00** - [Click here to join the webinar](#)

We will be providing support for providers with further queries through the Valuing Care team who will be supporting you with completion of the tool. Contact details for Valuing Care are email [Pam.banks@valuingcare.co.uk](mailto:Pam.banks@valuingcare.co.uk) Telephone 01273 757233

**Actions for you today**

1. If you haven't already done so please register for an account online by completing the [iESE Care Provider FCoC Tool Registration Form](#).
2. Arrange for the person that will be completing the tool to attend the Fair Cost of Care Webinar on 24th June (details above)

Once you have had the opportunity to review the tool and attend the webinar Valuing Care will be in touch with further details and to offer support to help you complete the fair cost of care toolkit **by 3rd July 2022**. Please take advantage of this opportunity to help us develop the fair cost of care for care homes in Hertfordshire.

Yours faithfully,



**Jackie Albery**

Director of Planning & Resources, Adult Care Services