

**Adult Care Services**  
Executive Director:  
Chris Badger

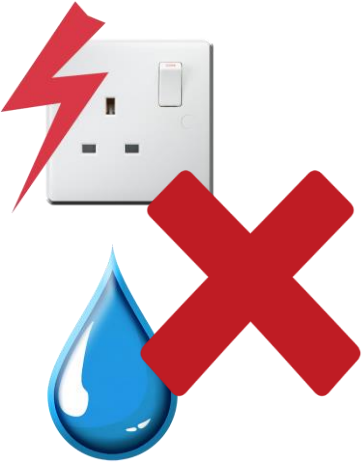



**Adult Care Services**  
**Hertfordshire County Council**  
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**Energy and water problems – things you can do**

|                                                                                     |                                                                                                                                                                                                                                                   |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | <p>We want to help you to get support if there is a power cut or water supply problem</p>                                                                                                                                                         |
|  | <p>Organisations which deliver power or water to your home have a <b>Priority Services Register</b></p> <p>The <b>Priority Services Register</b> is a list of people who may need extra help if there is a problem with power or water supply</p> |



You should join the Priority Services Register for your power supplier and your water supplier



It helps elderly and disabled people and it is free



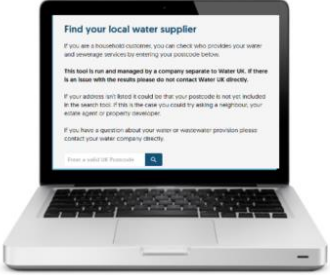


You join by contacting your energy and water suppliers



You can find your energy supplier by putting your postcode in this website:  
[www.energynetworks.org](http://www.energynetworks.org)



Or phone 105 for free and ask to talk to the electricity supplier in your area

|                                                                                     |                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p>Find your water supplier at:<br/> <a href="http://www.water.org.uk/advice-for-customers/find-your-supplier">www.water.org.uk/advice-for-customers/find-your-supplier</a></p>       |
|    | <p>If you do have a power cut <b>phone 105</b> for free to report it or get information</p> <p>Find out more at <a href="http://www.powercut105.com">www.powercut105.com</a></p>      |
|  | <p>You can find more ideas about how to prepare for an emergency at<br/> <a href="http://www.hertfordshire.gov.uk/readyforanything">www.hertfordshire.gov.uk/readyforanything</a></p> |

Yours sincerely,



**Chris Badger**  
**Executive Director, Adult Care Services**