



CARE HOME IMPARTIAL ASSESSOR



Who is the Impartial Assessor?

The HCPA Impartial Assessor works within the Lister, Watford General and Princess Alexandra hospitals, and provide Hertfordshire and West Essex homes with a service which is designed to ease the discharge process to residential and nursing homes.

Why trust the Impartial Assessor?

- ☐ The Impartial Assessor is employed by your care association (HCPA) and works on behalf of the homes
- ☐ The Impartial Assessor will act to champion homes and highlight needs/challenges which may not have been picked up in the past
- ☐ The Impartial Assessor has experience of working in the health and social care sector as well as working within the hospital and will always aim to achieve impartiality

Contact Details

Lister Hospital, Stevenage

hcpaassessorlister.enh-tr@nhs.net | 07833 097195
Monday-Friday 8am-4pm

Princess Alexandra Hospital, Harlow

impartialassessorpah@hcpa.info | 07881 225986
01279 973468 - Ext 3360
Monday-Friday 8am-4pm

General Hospital, Watford

impartialassessorwatford@hcpa.co.uk | 07549 022016
Monday-Friday 8am-4pm

Additional Support Number for All Locations:
07762 985555

www.hcpa.info/impartialassessor

How it works

- ☐ Will be alerted to any planned discharges by care homes and the hospital
- ☐ Will then carry out an assessment on behalf of the home
- ☐ Will follow up with the care home after discharge

Benefits & outcomes for homes

- ☐ Improve communication with local hospitals
- ☐ Removes the need for care homes to come into the hospital to assess
- ☐ Smooths the discharge of residents
- ☐ Improves the experience for the resident
- ☐ Reduces discharge delays from the hospital

Hertfordshire Care Home Impartial Assessors

Impartial Assessors:

Belinda Gouws
07833 097195

Laura Hummerston
07762 985555

hcpaassessorlister.enh-tr@nhs.net
Monday-Friday 8am-4pm

Impartial Assessors:

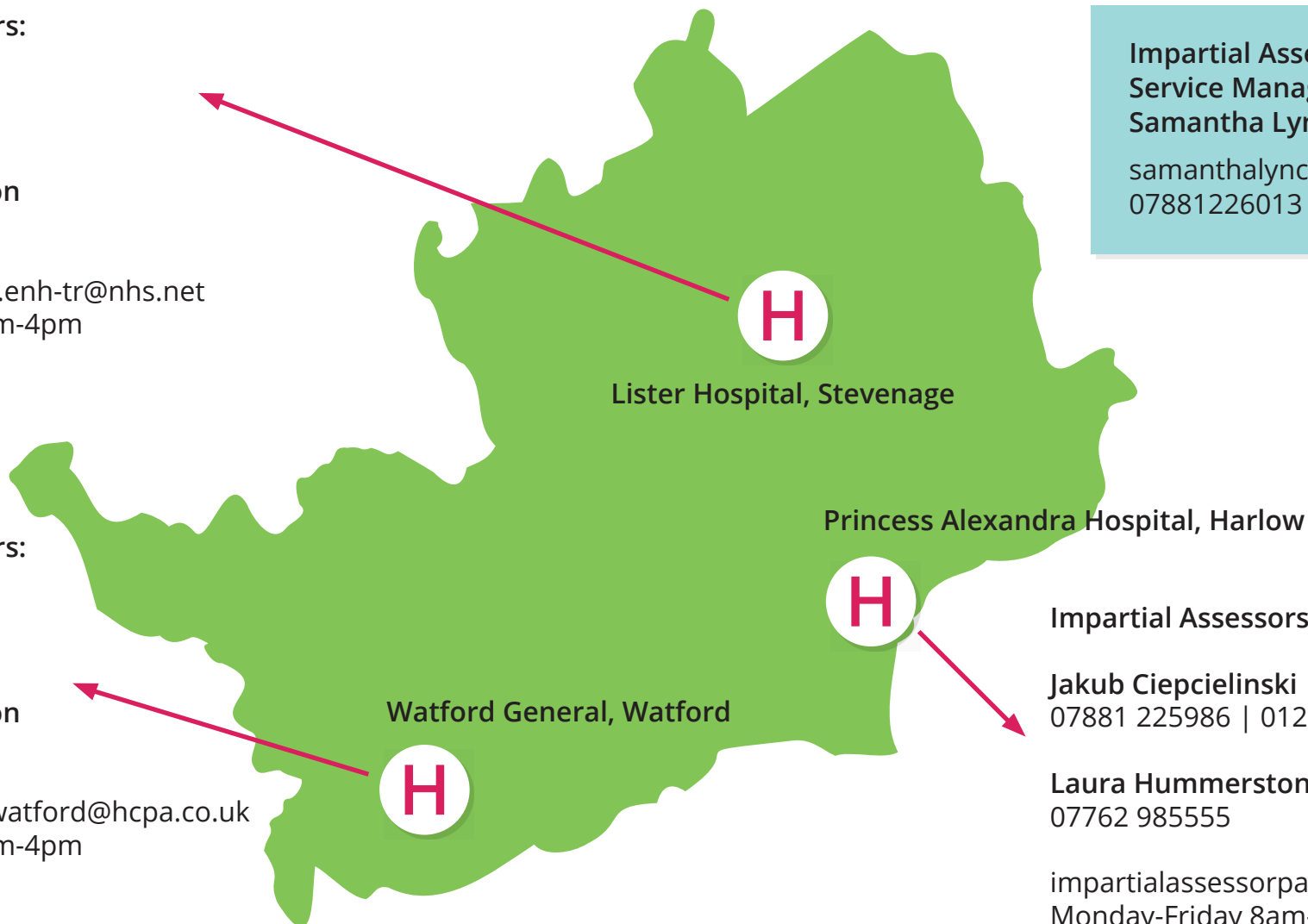
Sheila Gatonye
07549 022016

Laura Hummerston
07762 985555

impartialassessorwatford@hcpa.co.uk
Monday-Friday 8am-4pm

**Impartial Assessor
Service Manager:
Samantha Lynch**

samanthalynch@hcpa.co.uk
07881226013



Lister Hospital, Stevenage

Princess Alexandra Hospital, Harlow

Watford General, Watford

Impartial Assessors:

Jakub Ciepcielinski
07881 225986 | 01279 444455 - Ext 3360

Laura Hummerston
07762 985555

impartialassessorpah@hcpa.co.uk
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