



# CARE HOME IMPARTIAL ASSESSOR

## Who is the Impartial Assessor?

The HCPA Impartial Assessor works within the Lister, Watford General and Princess Alexandra hospitals, and provide Hertfordshire and West Essex homes with a service which is designed to ease the discharge process to residential and nursing homes.

## Why trust the Impartial Assessor?

- The Impartial Assessor is employed by your care association (HCPA) and works on behalf of the homes
- The Impartial Assessor will act to champion homes and highlight needs/ challenges which may not have been picked up in the past
- The Impartial Assessor has experience of working in the health and social care sector as well as working within the hospital and will always aim to achieve impartiality

## How it works

### The Impartial Assessor:

- Will be alerted to any planned discharges by care homes and the hospital
- Will then carry out an assessment on behalf of the home
- Will follow up with the care home after discharge

## Contact Details

### Lister Hospital, Stevenage

hcpaassessorlister.enh-tr@nhs.net | 07833 097195  
Monday-Friday 8am-4pm

### Princess Alexandra Hospital, Harlow

impartialassessorpah@hcpa.info | 07881 225986  
01279 444455 - Ext 3360  
Monday-Friday 8am-4pm

### Watford General Hospital, Watford

wherts-tr.impartialassessor@nhs.net | 07741 653267  
Monday-Friday 8am-4pm

[www.hcpa.info/impartialassessor](http://www.hcpa.info/impartialassessor)

## Benefits & outcomes for homes

- Improve communication with local hospitals
- Removes the need for care homes to come into the hospital to assess
- Smooths the discharge of residents
- Improves the experience for the resident
- Reduces discharge delays from the hospital

# Hertfordshire Care Home Impartial Assessors

## Impartial Assessors:

**Belinda Gouws**

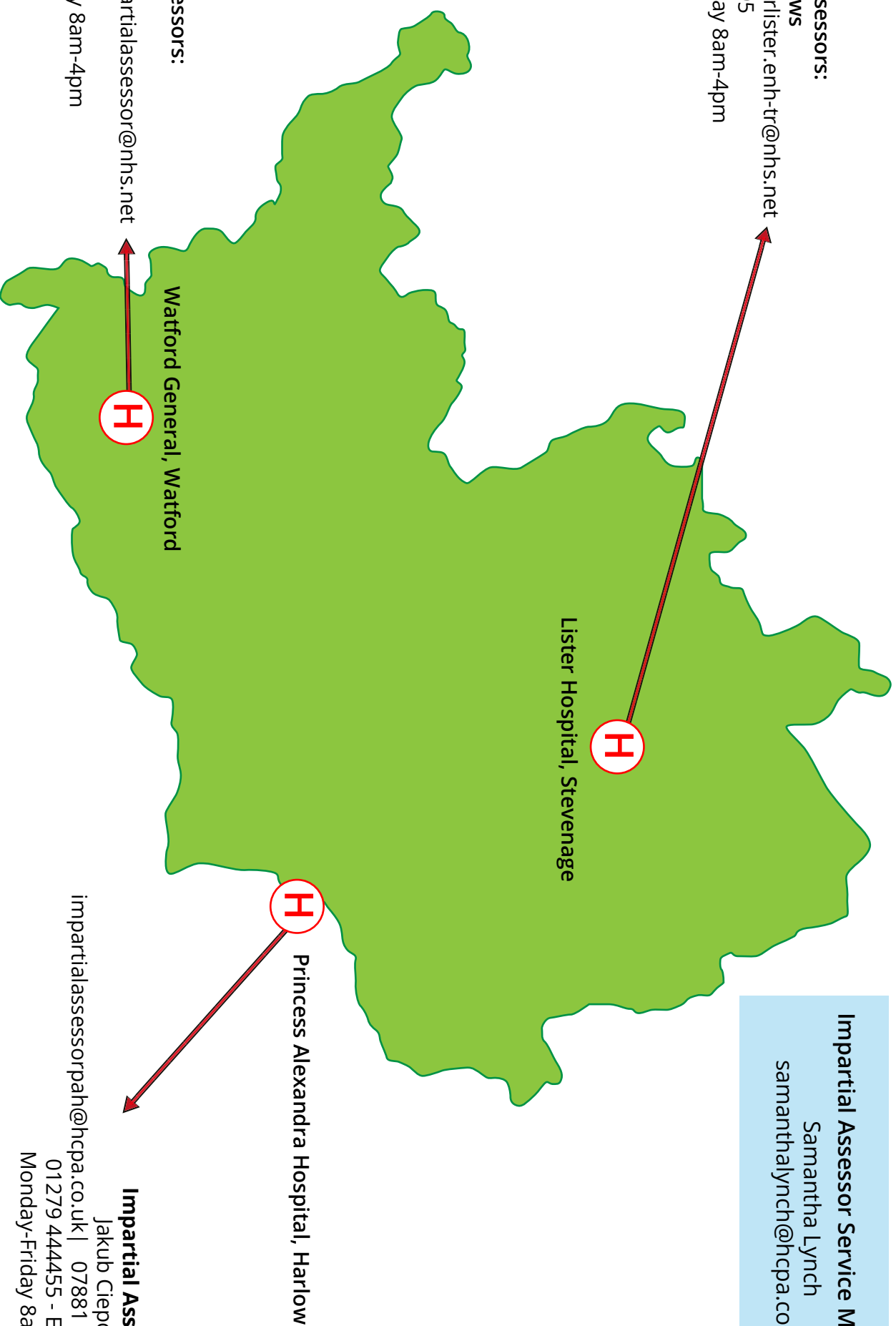
hcpaassessorlister.enh-tr@nhs.net  
07833 097195

Monday-Friday 8am-4pm

## Impartial Assessor Service Manager

Samantha Lynch

samanthalynch@hcpa.co.uk



## Impartial Assessors:

**Tracey Reyes**

wherts-tr.impartialassessor@nhs.net  
07741 653267

Monday-Friday 8am-4pm

Watford General, Watford



Lister Hospital, Stevenage



Princess Alexandra Hospital, Harlow

impartialassessorpah@hcpa.co.uk | 07881 225986

## Impartial Assessors:

**Jakub Ciepcieliński**

01279 444455 - Ext 3360

Monday-Friday 8am-4pm

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