

29/03/2023

# Digital Social Care Record Funding Event





# Housekeeping



Please keep your mobiles  
on silent during the  
presentations



Exits



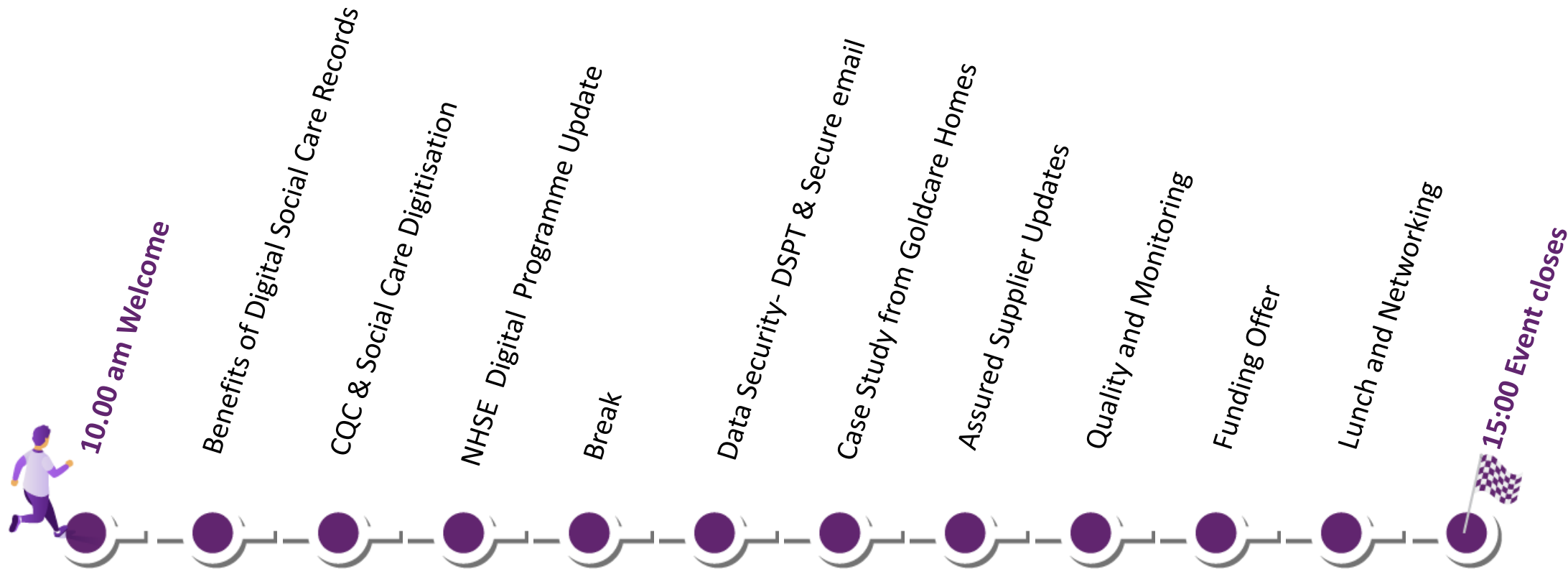
No planned fire drills



Comfort Break



# Agenda



## Event for providers without Digital Social Care Record wanting to access funding and embed with an Assured Supplier

Hertfordshire and West Essex ICS have secured a fixed amount of funding from the NHS Transformation Directorate Digitising Social Care Programme to support the adoption of digital social care records. Hertfordshire Care Providers Association (HCPA) is acting on behalf of the ICS for all Hertfordshire providers.

We are now able to provide financial support by way of a one-off grant payment to support adult social care CQC registered providers to adopt a DSCR. The project will contribute to the continued development of the evidence base for digital social care records, evaluate the impact and share the benefits across our Integrated Care System footprint.





# Digital Social Care Records Funding

## What are Digital Social Care Records?

A Digital Social Care Record (DSCR) is a system that allows the digital recording of care information and care received by an individual. DSCR's should replace traditional paper-based recording.



# What do we hope to achieve?

- ✓ 80% of CQC Registered Providers using DSCR by March 2024- currently 58%
- ✓ Improved digital foundations and literacy across the ICS
- ✓ Increase in use of other digital technology such as eMARs and health monitoring
- ✓ Good quality outcome based care plans
- ✓ All providers meeting Data Protection and Security Standards

## CQC Recognised Benefits of Digital Social Care Records

- provide 'real time' information recording about the care and support people need and receive
- help providers and staff to be more aware when people's needs change, and respond to them more quickly
- help information to be shared quickly, accurately and safely to support the provision of health and care services
- help to minimise risks such as medication errors, dehydration or missed visits
- help to manage and support staff to do their job effectively and efficiently
- be easier to store, requiring less physical space



# NHSE Assured Suppliers



The following Digital Social Care Record suppliers have been assured by the [NHS Transformation Directorate](#) in NHS England to be on the assured supplier list.



Use the Assured Supplier Tool [here](#)

# Mark Sutton

Chief Digital Officer

CQC

# CQC & Social Care Digitisation

2022-12-06 14:42 UTC

Recorded by

Sutton, Mark

Organised by

Sutton, Mark



# Caroline Day

**Programme Manager – Regional Scaling Lead, East of England  
Digitising Social Care Programme  
NHS Transformation Directorate**

**NHS England**



# Comfort Break





# Deb Parker

Information Governance Training & Support Lead  
[dataprotection@hcpa.co.uk](mailto:dataprotection@hcpa.co.uk)

# Looking for Digital Transformation Funding?



You must demonstrate  
you **manage data**  
**securely** by **completing**  
**your DSPT**

If you **already comply** with Data Protection & GDPR Law, your **DSPT** takes **30mins** to complete.

If not, we have the tools, resources and **FREE** expertise to support you 1:1

You must **use Secure**  
**Email**

Completing your DSPT will give you **access to NHSmail**.

# DSPT QUESTIONS ARE GROUPED INTO 4 SUBJECTS



Staffing & Roles

Policies & Procedures



Data Security



IT Systems  
& Devices



Each question has links to Policies, Templates, Business Continuity Plans, Contract Clauses, Guidance and Documents.

Everything you will need to either confirm or become compliant.

# COMPLIANT? ASK YOURSELF...



## DO WE HAVE PRIVACY AND DATA PROTECTION POLICIES IN PLACE?

You need to show how you manage personal data.

## DO WE KNOW WHERE PERSONAL DATA IS HELD?

You need to have a record of everywhere you hold personal data, on paper and digitally.

## DO WE KNOW WHO WE ARE SHARING DATA WITH?

You need to have a record of all organisations and persons you share personal data with AND the legal basis for sharing.

## DO WE HAVE DATA SECURITY CLAUSES IN STAFF CONTRACTS?

Everyone working in the organisation needs to know that Data Security is part of their contract terms.

## DO SYSTEMS AND DEVICES HAVE THE MOST UP TO DATE SOFTWARE?

You need to know that software updates are being implemented as soon as they are available.

## DO WE HAVE A WORKABLE BUSINESS CONTINUITY PLAN AND BACK UPS?

You need to know what you would do in the event of an incident.

**Cyber Attack   Fire   Flood   Burglary   Loss of Internet   Access Issues**

# What Next?

Register at <https://www.dsptoolkit.nhs.uk/Account/Register>

You'll just need your Site ODS, or Head Office code, and an email.



We're here to help and it's FREE!!

**Email:** [DataProtection@HCPA.co.uk](mailto:DataProtection@HCPA.co.uk) or **Call:** 01707 708018

(see flyers)

# Thank you



Gold Care Homes  
*It's what's inside that counts*

# Goldcare Homes







Gold Care Homes  
*It's what's inside that counts*

# GCH Digitisation of Care

March 2023



# Understanding what is involved



- Size of the task
- Project management resource
- Scope of the project
- Organisational capacity
- Integration of systems

- Integrated services – what is the end goal for digitisation
- Review your current processes and manual systems – match
- What resources do they offer – are they practical, tried and tested.
- Support organisations

- IT Infrastructure
- Care planning review exercise - Inherited gaps
- Introduction of digital tools to staff
- Hybrid systems – ability to monitor, measure and provide assurance with both systems.
- Where will you start? What are your key milestones?
- How will you resource your equipment?

- IT Access for every employee
- Cloud based – accessible anywhere and everywhere
- Introduction of digital tools to staff
- Hybrid systems – ability to monitor, measure and provide assurance with both systems.
- Immense amount of data will be produced. How will this be managed?
- Can the system communicate with external platforms such as Business intelligence systems.

- How will you ensure it is updated and reflective?
- How will relatives, commissioners of care access the data and provide feedback and consent.
- How will your quality systems adapt to reflect data reporting.
- How will regulatory/inspection teams access data
- Immense amount of data will be produced. How will this be managed?



Gold Care Homes  
*It's what's inside that counts*

1st Floor , 2 Vine Street , Uxbridge, Middlesex, UB8 1QE  
01895 257 010

[www.goldcarehomes.com](http://www.goldcarehomes.com)



# Whistle Stop of NHSE Assured Suppliers



birdie



Log my Care



nourish

PASS  
powered by everyLIFE



SEKOiA

Carebeans



iplanit  
by ASPIRICO

Ccarecontrol  
advancing care



KareInn



Person  
Centred  
Software



Digital  
Transformation  
Hertfordshire Care Providers Association



## **Carer – Susie**

Planned visit: 16:30 - 17:00

Checked in @ 16:31

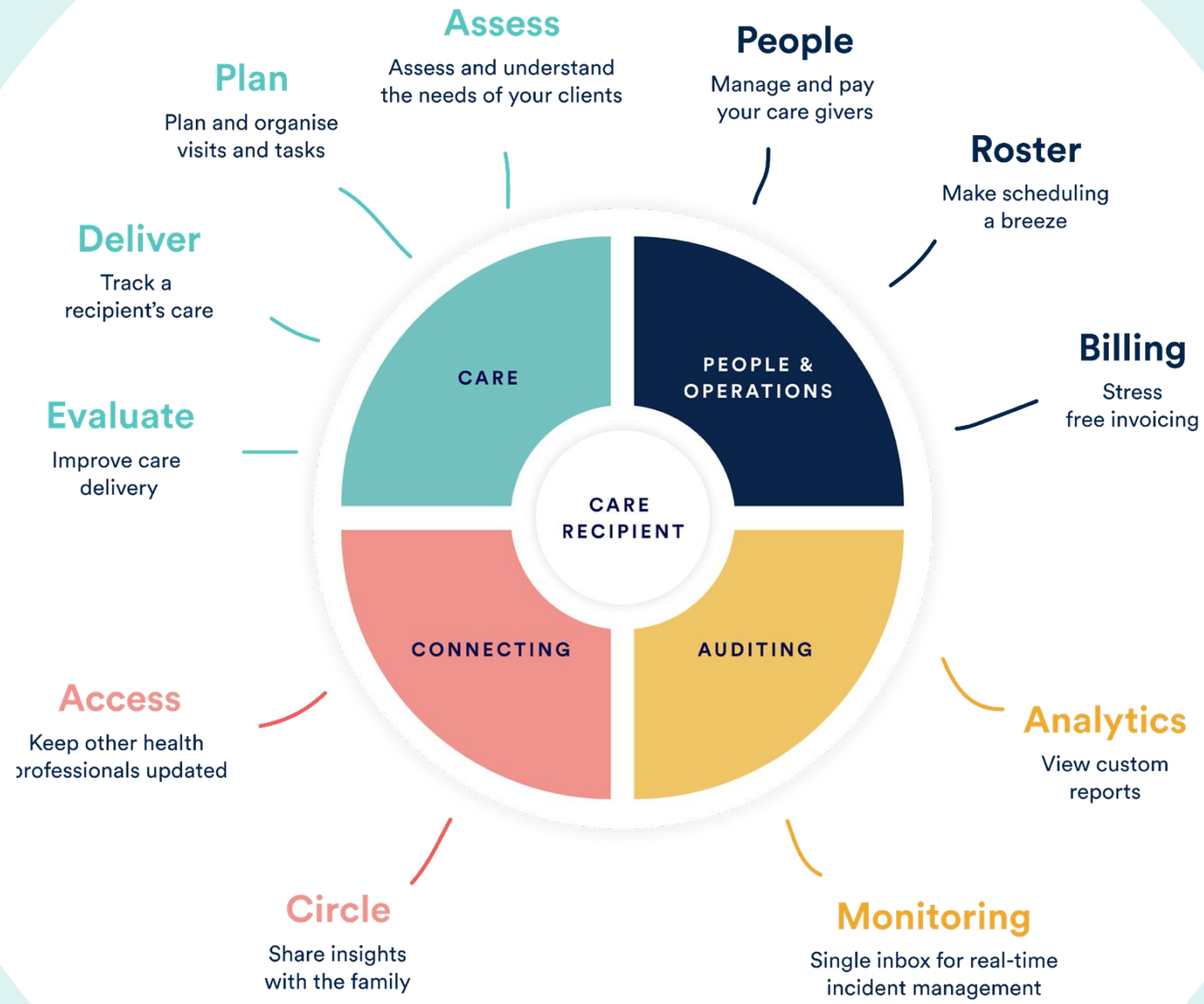
The Birdie logo, featuring the word "birdie" in a white, lowercase, sans-serif font. A small teal bird icon is positioned above the letter 'i'. Below the text is a horizontal teal brushstroke.

# birdie



# birdie about us

“The birdie mission is to reinvent care so that elder generations can age safely in the their own homes, surrounded by their families and their communities, and with the independence to live healthier, happier lives.”



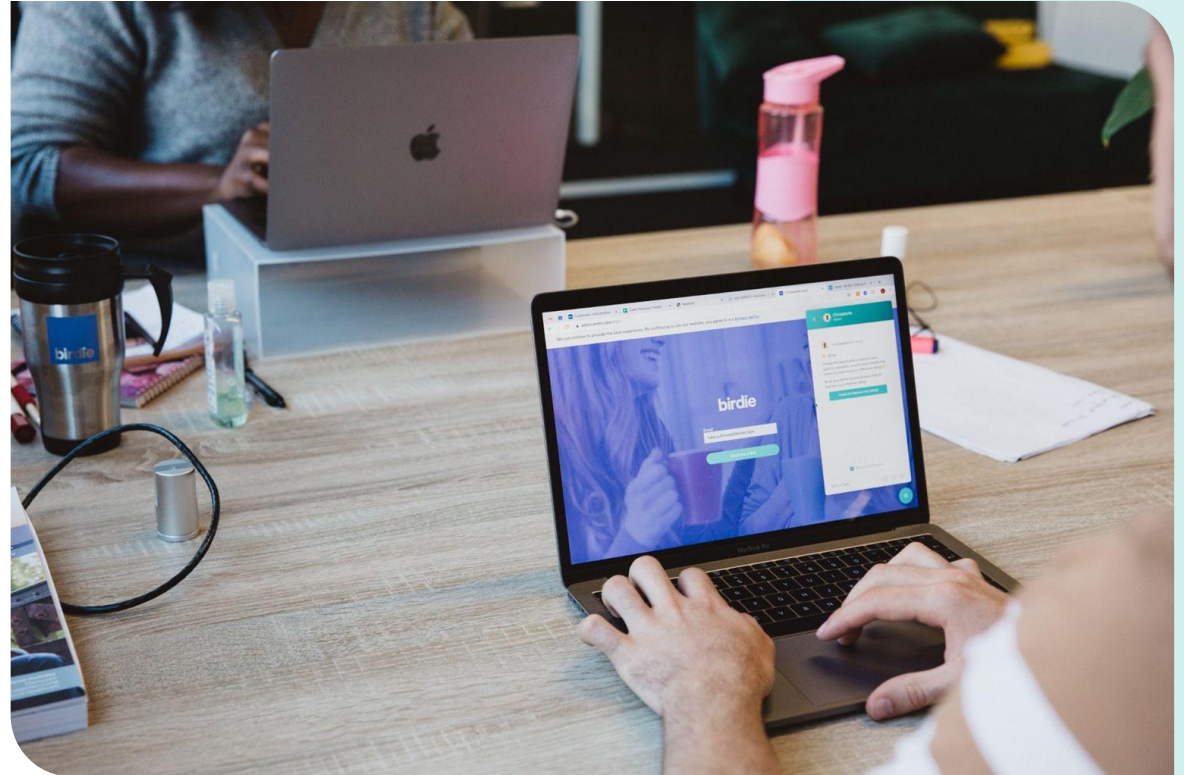
# And the move to digital is clear

£150m

investment in digital  
social care by NHS

2024

year the CQC aims to have 80% of  
social care agencies on a digital  
care record



How much money are you wasting today?



**Typical home care  
business' costs\***

**£5.5k** per care  
recipient per  
year

*\*Assumes paper-based operations*



**Average savings for  
birdie partners\***

**£1.8k** per care  
recipient per  
year

*\*Based on business with 100 care recipients*

Save £1.8k by switching to birdie!

**Average savings for  
birdie partners\***

**£1.8k**  
per care  
recipient  
per year

**Breakdown of savings\*\***

**£563** savings in going paperless

**£904** savings in optimised schedules

**£311** savings retaining & managing staff

**£26** savings in quality & compliance

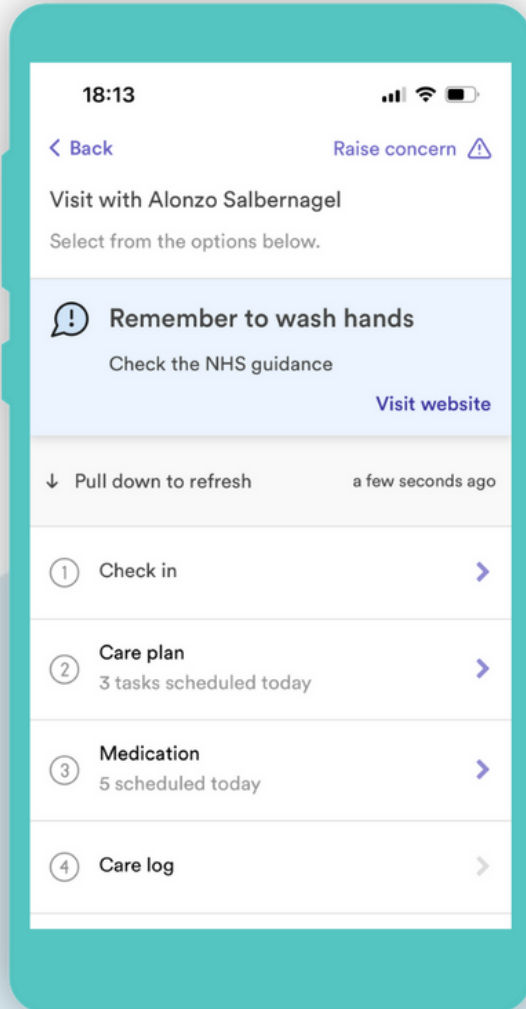
**£60** savings in finance processes



*\*Based on business with 100 care recipients*

*\*\*Savings per care recipient per year*

And continue to invest in your  
care professionals' experience



**Average savings for  
birdie partners\***

**£311** per care  
recipient per  
year

*\*Based on business with 100 care recipients*

## Our partners



Working with Birdie is really uplifting because between the two of us we can bring about that innovation. It's not really existed in the market in the way that it has been developed by birdie. It doesn't just help Alina Home Care, it has the potential to help the wider market. The product that birdie is developing and what that will do to us and to our clients is potentially really game-changing.



## Our awards



Home Health Tech

birdie honor



## Our funding



SOFINA



OMERS | Ventures

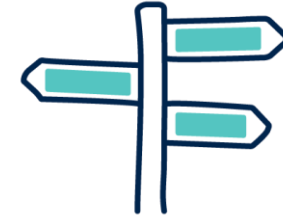
# A trusted partnership



Dedicated training & continued education



Friendly & fast support team!



Co-development & beta opportunities

“birdie promised **unrivalled support and communication**, and to be fair. they have delivered on that.”



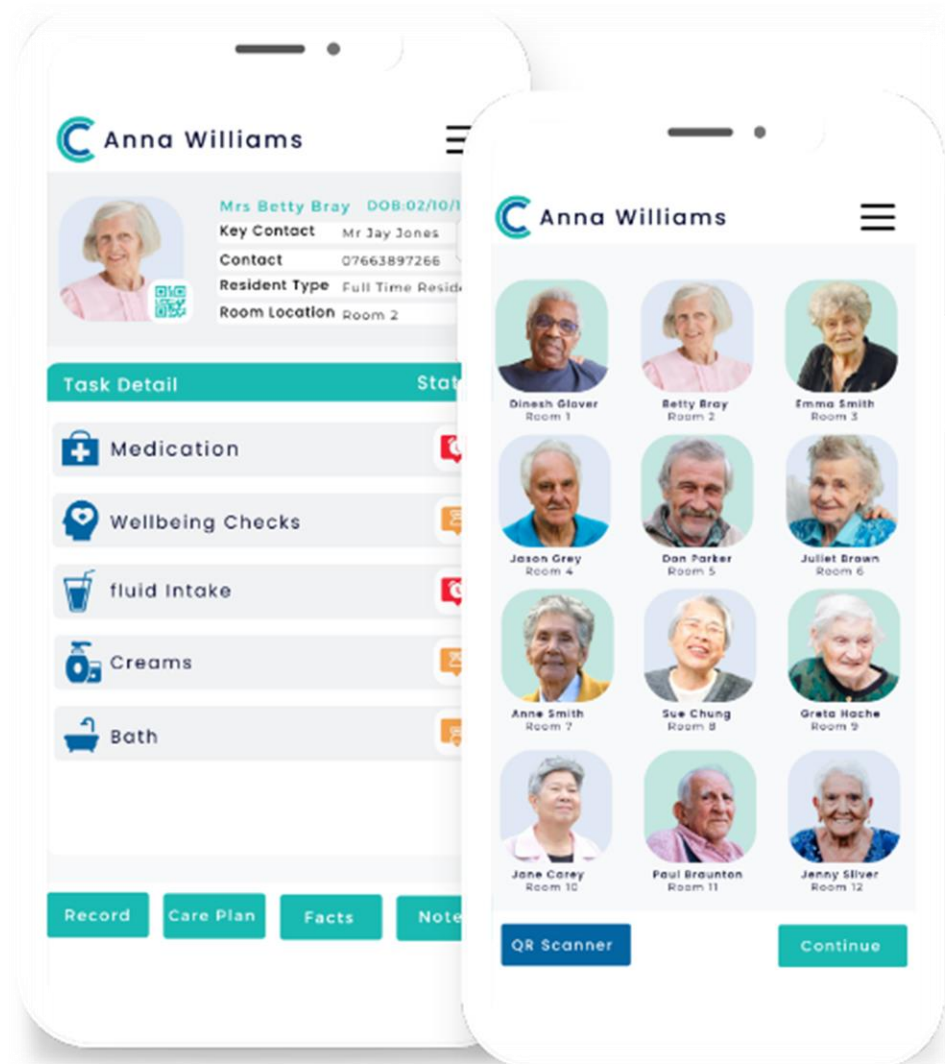


See birdie in action!

Q&A

# Carebeans



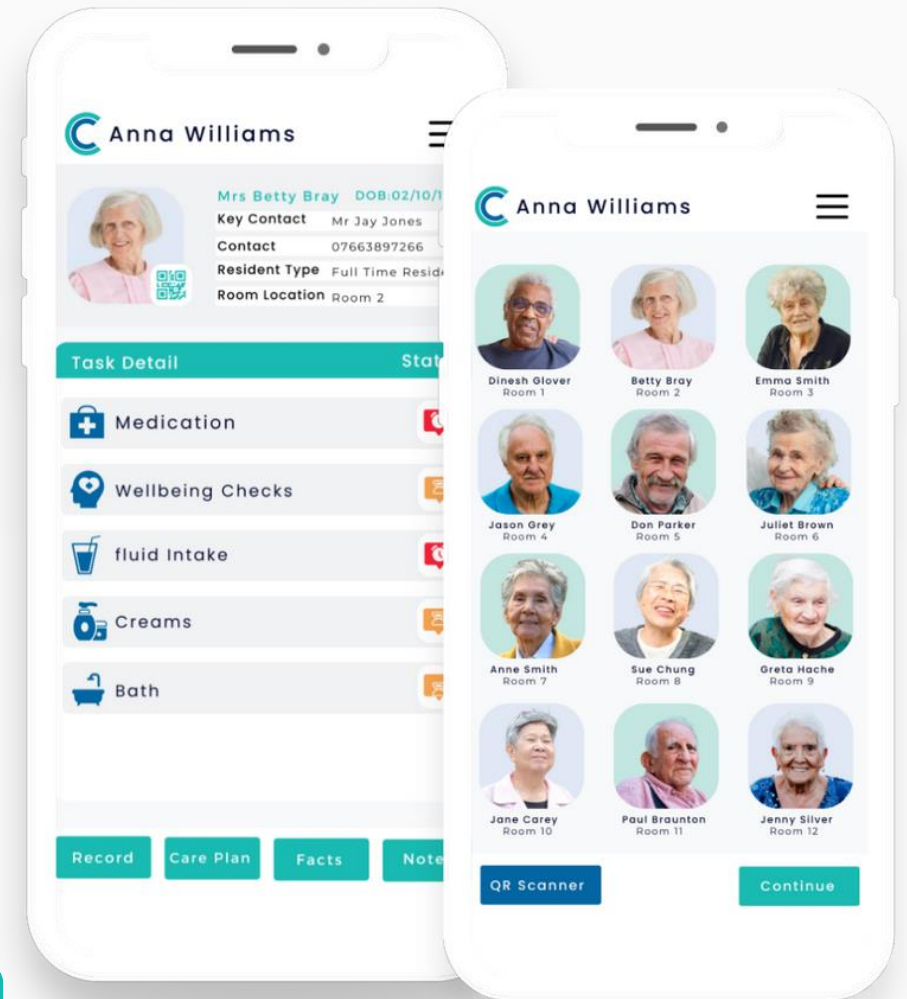




# Get ready to unlock your care potential

Start your digital journey with Care Control

Presented by Zoe Cole



# Who we are



We understand care management

- 01 Unique blend of Care and IT expertise
- 02 Over 100 years of combined experience in the Care Sector
- 03 Project management experience; multi-million £ projects
- 04 Support all service types
- 05 Approved by the CQC
- 05 Exceptional growth

# Our Keystones to Your Success



Information, at your fingertips!

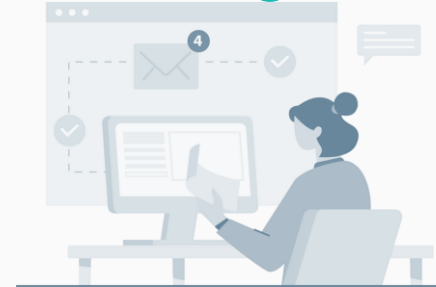
One Place

! Your Business in one place!



Real-Time Information

Less Admin



...more time, even better **care**

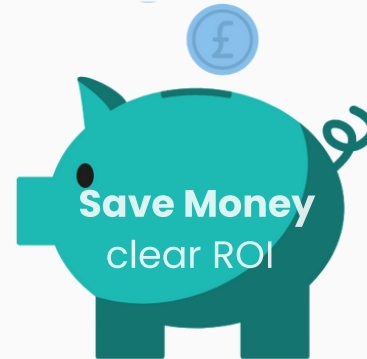
Customisable...



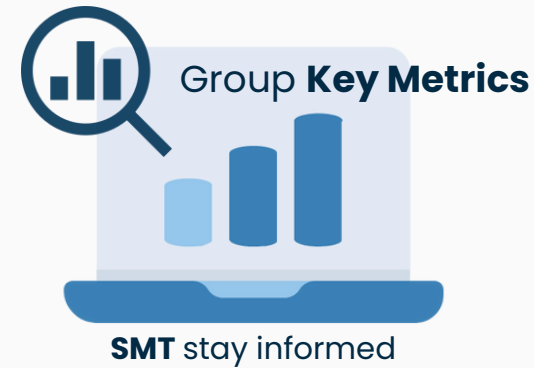
Make it **your own!**



Effortless Communication



Save Money  
clear ROI



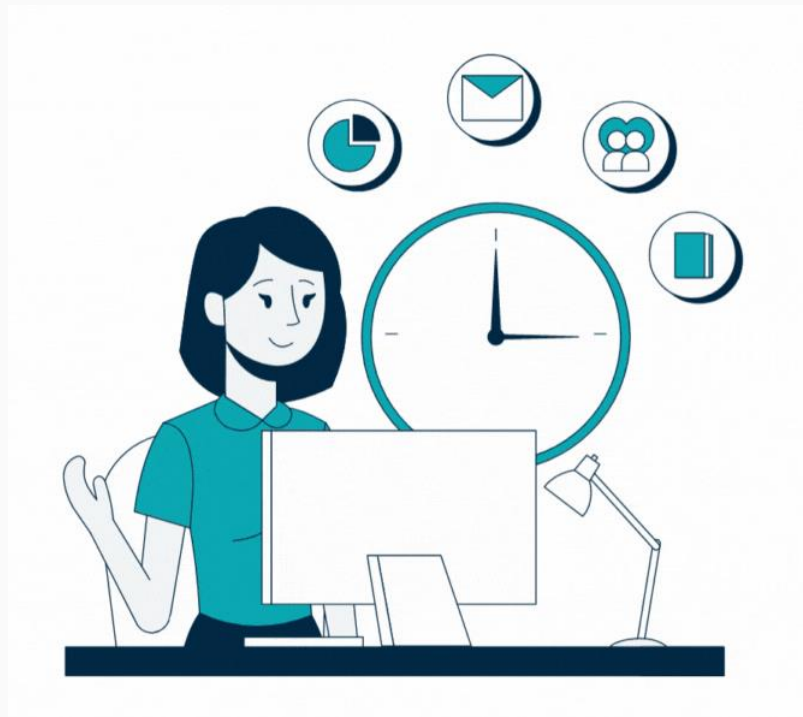
Group **Key Metrics**

**SMT** stay informed

# What we do



The most comprehensive system



✓ Care Planning

✓ Medication

✓ Roster

✓ Payroll

✓ HR

✓ Compliance

✓ Income  
Management

✓ Business  
Intelligence

✓ Friends, Family  
and Shared  
Record Support

✓ Security



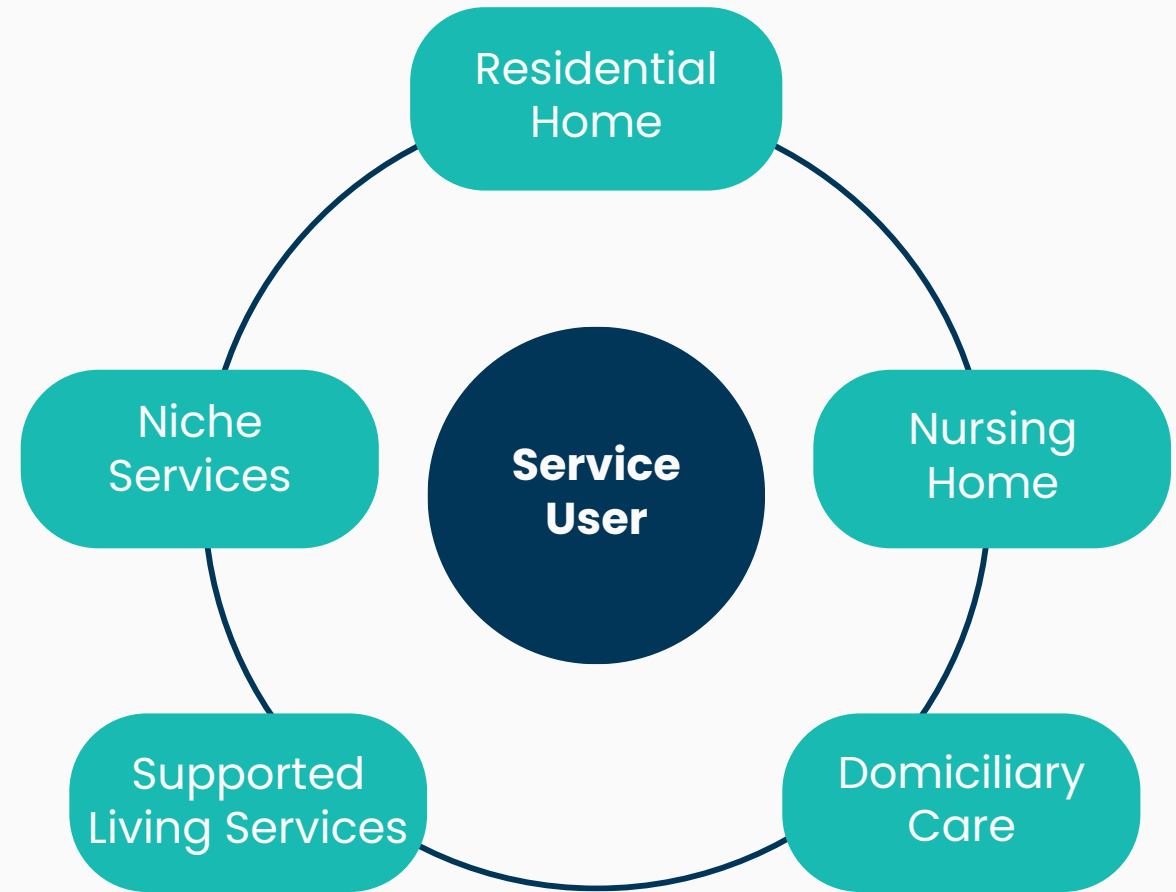
# Who we work with

clients

Universal to all service types!

## Specialisms

- Learning Disability
- Autism
- Addiction
- Rehabilitation
- Palliative Care
- Day & Respite Care
- Dementia
- End of life
- General Care
- Mental Health
- Physical Disability



# Your Implementation Journey

Training

## Week One

- System Settings
- Monitoring defaults & amends
- Adding Contacts, SU & Staff
- Adding cream to a care plan
- Editing personal details
- CC Mobile and Pocket
- CC Academy Training

1  
Hour

## Week Two

- Care review domains
- How to complete a Care Review
- Consent & Mental Capacity Assessments
- Completing Risk Assessments
- Creating a generic Risk Assessment

1  
Hour

## Week Three

- Custom Monitoring
- Alerts and tasks
- Health issues
- Bespoke drop-down lists
- Linked documents

1  
Hour

## Week Four

- Incident analysis
- Care note analysis
- Care plan & staff integrity checks
- Health score
- End of IMP and Q&A

1  
Hour



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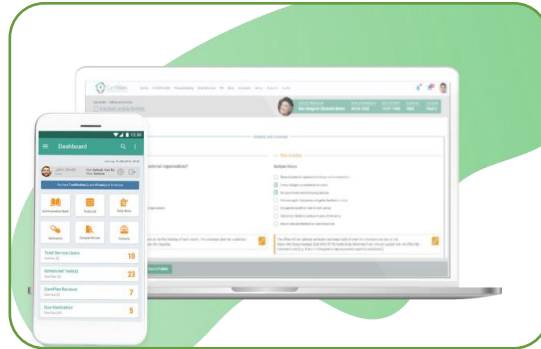
**Haseen Gokani**  
Onboarding & Training Manager



# About CareVision



Built from the ground up using the trials and tribulations of running a care home. Each element was carefully planned, through the experience of my parents running homes and combined with love of technology and elderly care



We used our homes to trial the app and software



We collaborated with district nurses, GP's, families, CQC inspectors and listened to all of their perspectives when developing Care Vision



We worked with other providers and looking at the issues that they face

# What does CareVision do?



## Care Management

Designed from a user-friendly care perspective.



## E-MAR

Simple and easy to use EMAR interface. Real-time audits



## Visitors Book

Fully paperless, GDPR compliant, and includes visitor surveys.



## Rota

Use our clocking-in machine to accurately record attendance



## Accounts

Accounts is an essential part of any business.



## Family App

Saving on valuable admin time updating families



## House Keeping

Housekeepers, Maintenance and Laundry staff hold



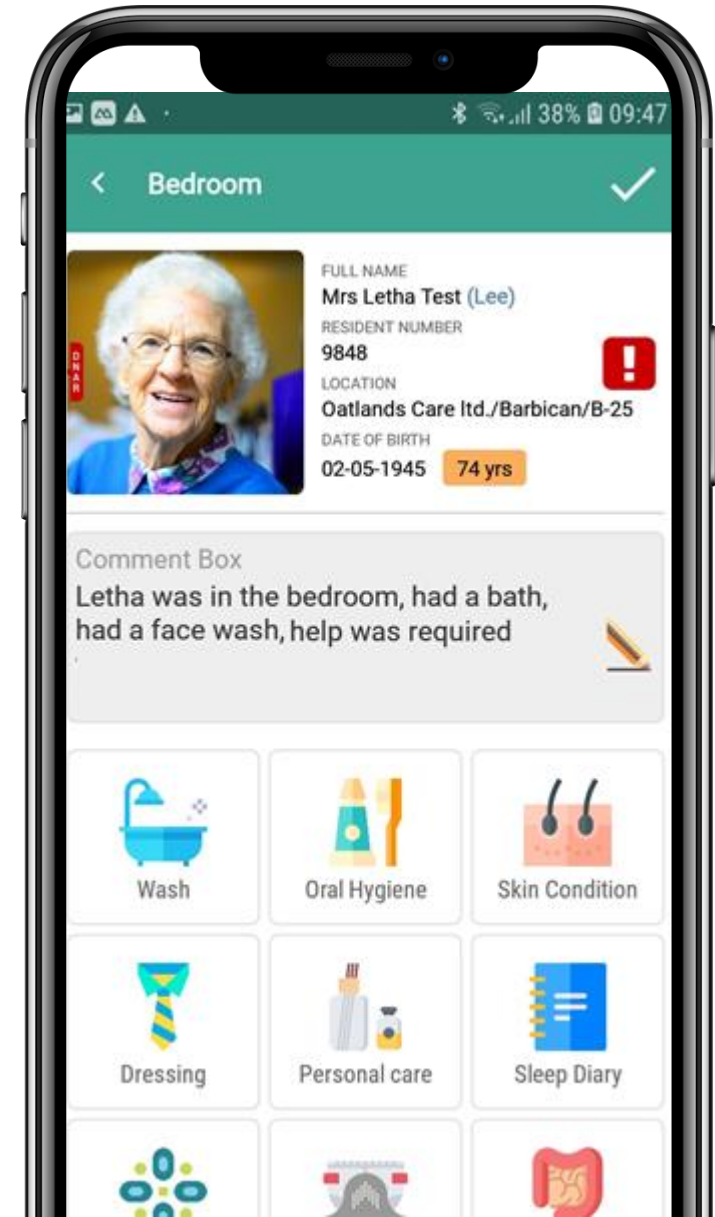
## Chef

Food and nutrition care: Quality foods for healthy diets

# Come see CareVision now



# VS



# Contact us for more details

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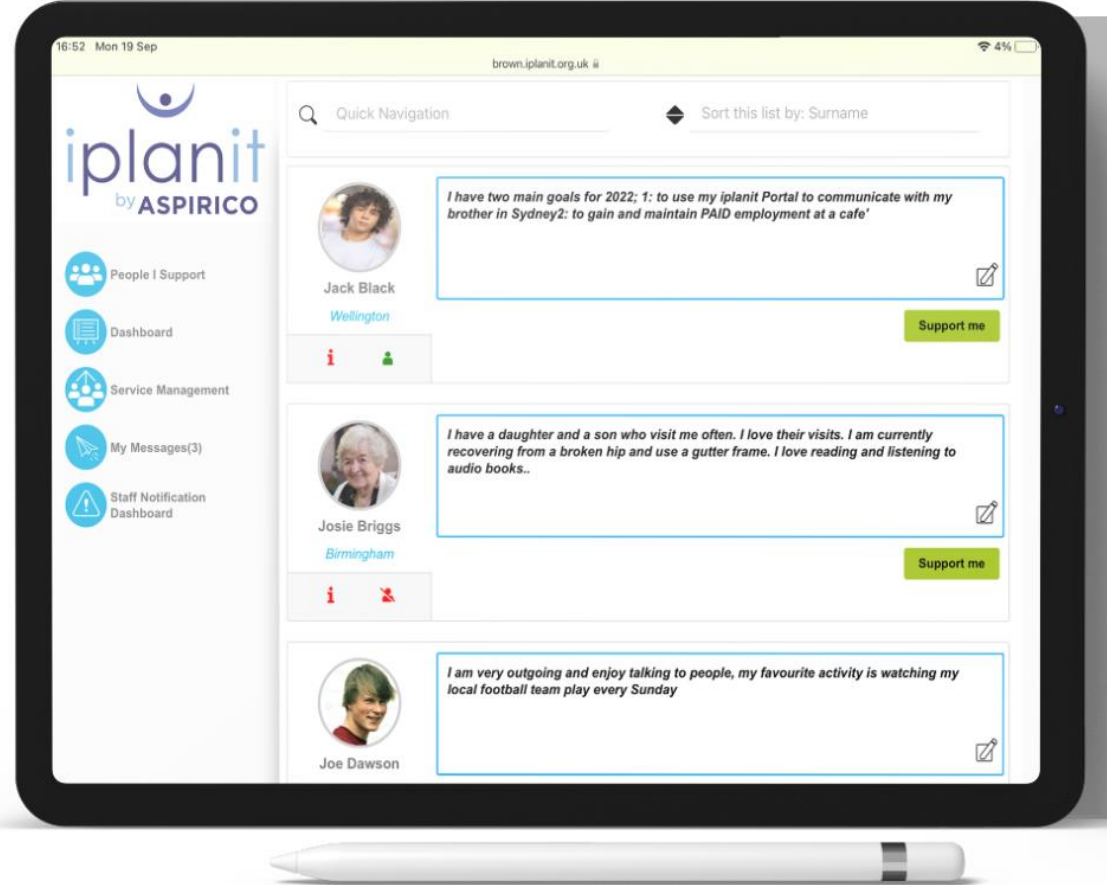


[www.carevisioncms.co.uk](http://www.carevisioncms.co.uk)



0208 768 9809









**ASPIRICO**

Achieving life's potential



**iplanet**

# Herts & West Essex

Social Care Digitisation Event

## CORE MODULES

for people, carers and staff



Outcomes



Personalised  
Plans



Data Protection  
& Access Control



Messaging



Family & Friends



Media

## CORE MODULES

for staff and management



Integrated Risk  
Management



Notes & Logs



Dashboards  
& Alerts



Reporting Suite



KPIs



Document  
Management

## OPTIONAL MODULES

for staff and management



Location  
Management



Incident & Event  
Management



Referrals &  
Enquiries



Staff  
Competencies



Budgets &  
Funding



Integration &  
Statutory Reporting

## OPTIONAL MODULES

for staff and management



Support Tasks



Health Monitoring



Medication  
& MAR



Calendar



Surveys



Assessments

# Impact Over Input



## For People Supported

- People Over Needs
- Living Over Existing or Surviving
- Stories Over Lists
- Potential Over Limitation

## For Staff

- Why Over How
- Vocation Over Jobs

## For Providers

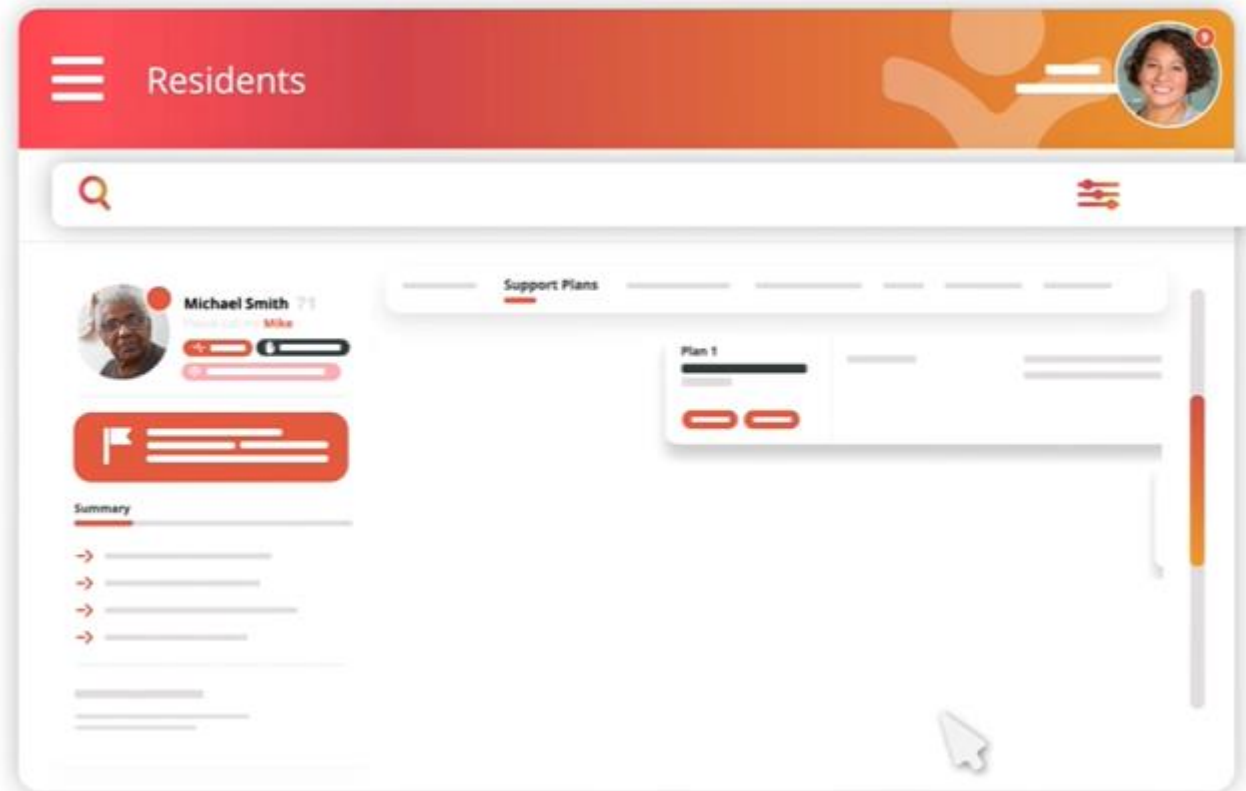
- Quality Over Quantity

## For Funders

- Value Over Cost

## For the Sector

- Outcomes Over Tasks





**The platform for  
outstanding care  
management**



# Meet Sam & Adam

- Founded Log my Care in 2017
- Personal experience of care
- Committed to making technology accessible to everybody in social care



# Log my Care at a glance



Making technology accessible to everybody in social care



The only freemium care management platform on the market



Supporting 12,000+ people in 1,000+ care services every week



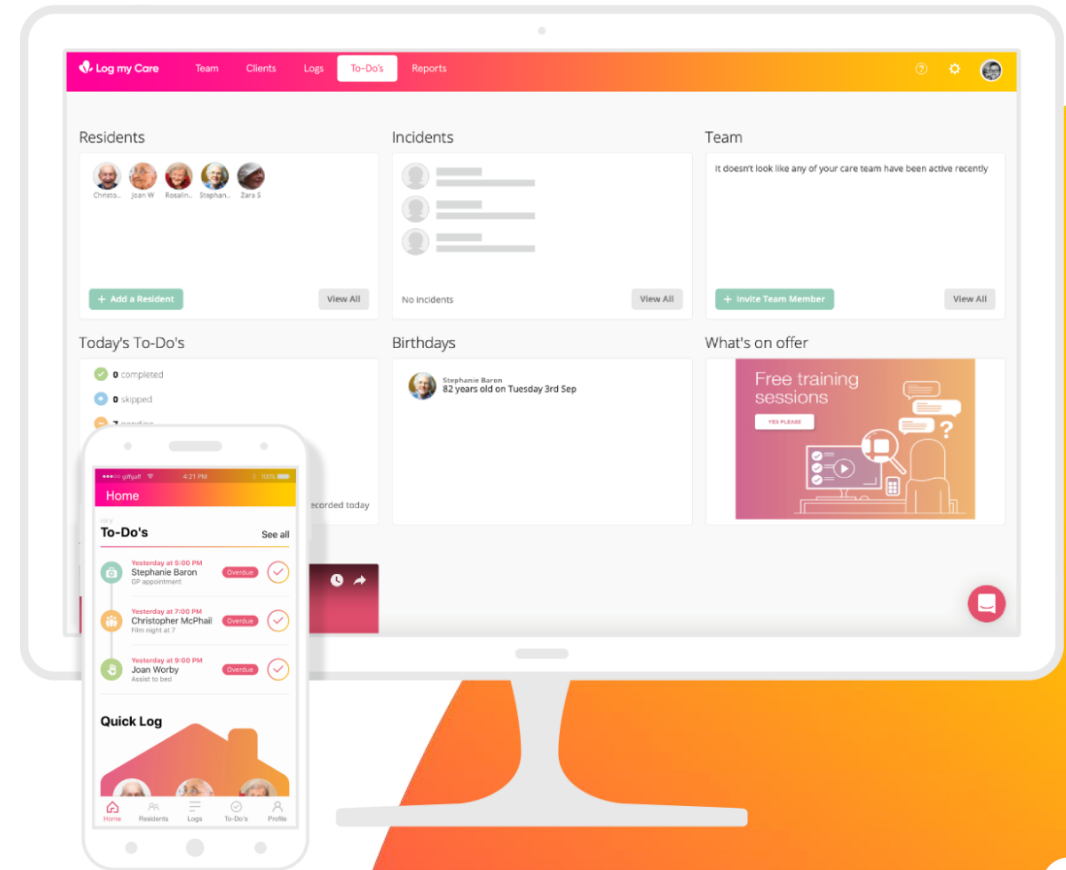
NHS Transformation Directorate Assured Supplier (NHSx)





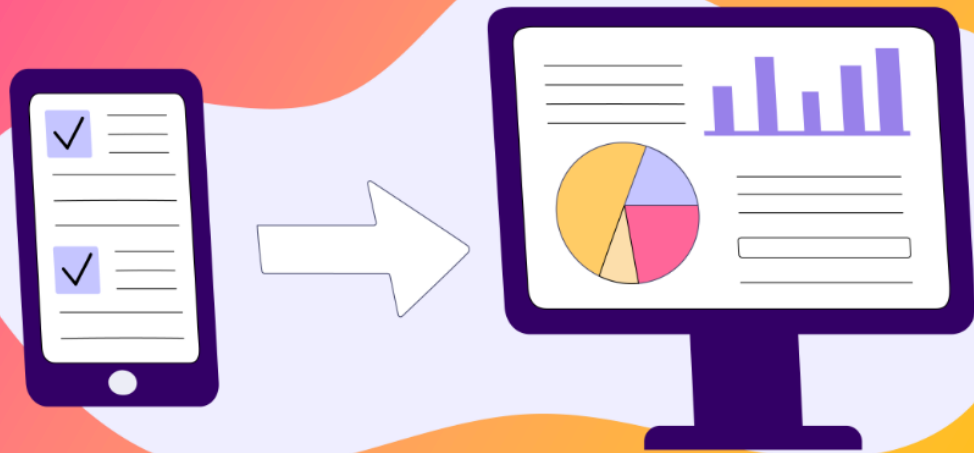
# Our core platform is completely free to use

- Client and team management
- COVID monitoring
- Electronic logs
- Incident management
- Tasks
- Time stamps
- Reports and charts
- Reminders and scheduling
- Witnessing
- **No usage caps**





# Our paid plans offer additional features



## For care delivery

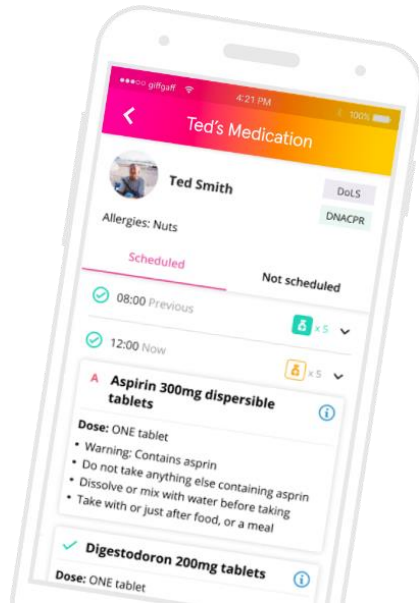
- Body maps and photos
- Care and support plans
- Consent management
- Handovers
- Risk assessments and more.

## For service efficiency

- Alerts and notifications
- Multi-site working
- Offline working
- Policy, procedure and document storage
- Templates and more.

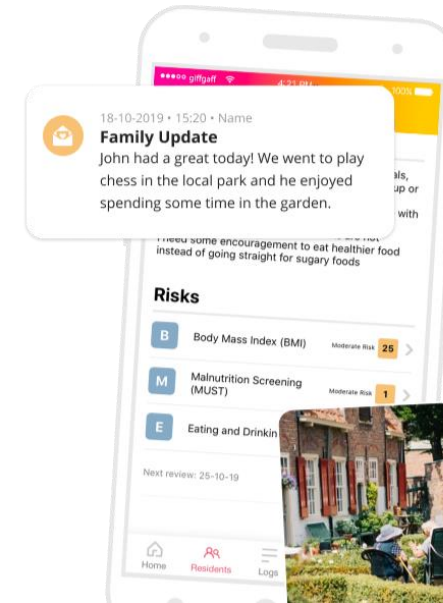


# Complement your plan with our add-ons



## Medication Administration (eMAR)

Manage all of your clients' medication needs electronically.



## Family Portal

Keep relatives updated about their loved one's care, wellbeing and health, in real-time.



# Pricing for a site with 25 service users

## Starter Plan

**Free**

Everything you need to go  
paperless

## Pro Plan

**£6.67** / month  
per service user + VAT

For person-centred  
care delivery

## Group Plan

**Contact us for a quote**

For services who manage  
multiple sites

### Medication Administration (eMAR) Add-on

**£2.00** / month per service user + VAT

### Family Portal Add on

**£1.60** / month per service user + VAT



# Easy-to-use

**Without any training whatsoever** over 2/3 of carers report feeling comfortable in less than a week. We do provide an initial training session and onboarding as part of your pricing.



Train-the-trainer model (included in standard pricing)\*



Self-serve resources



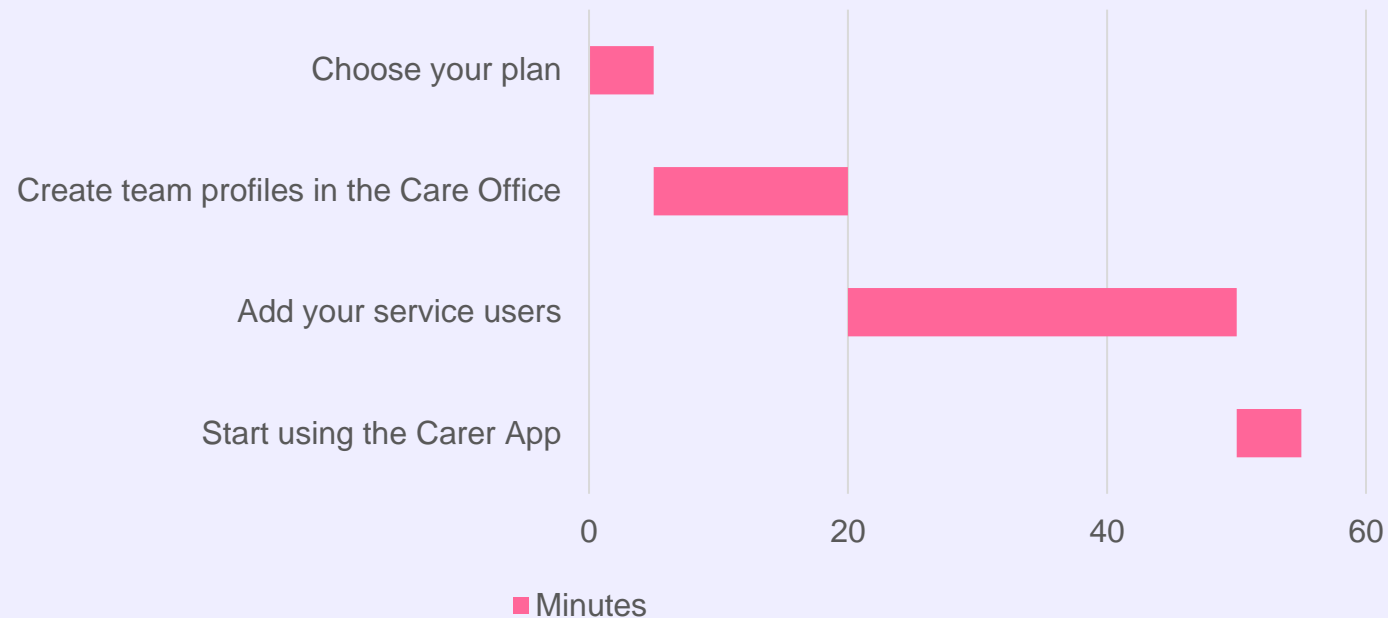
Extra video and in-person training available



Full implementation and roll-out support via Guided Innovation (POA)



# Simple to implement: the basics up and running in under an hour\*



\* Implementation time varies depending on the size of your organisation. You need to set up a profile for each team member so you can assign tasks, and for each of your service users so you can log their care.



# **New staff can use the Carer App from day one**

**"They add their care logs on dummy profiles and start using the system straight away. They just tap, tap, tap and the system generates a log for them."**

Kerrie

CCT Community Enablement Team



# Saves time

By using our platform, you can save up to an hour – for each team member – every single shift!

**"What a wonderful app for all care services! We've been using it for two weeks and it's reduced our admin by 75%."**

Nadine  
Catterall House Residential Care Home



# Thank you

**logmycare.co.uk**  
hello@logmycare.co.uk

17-19 Lever Street,  
London, EC1V 3QU

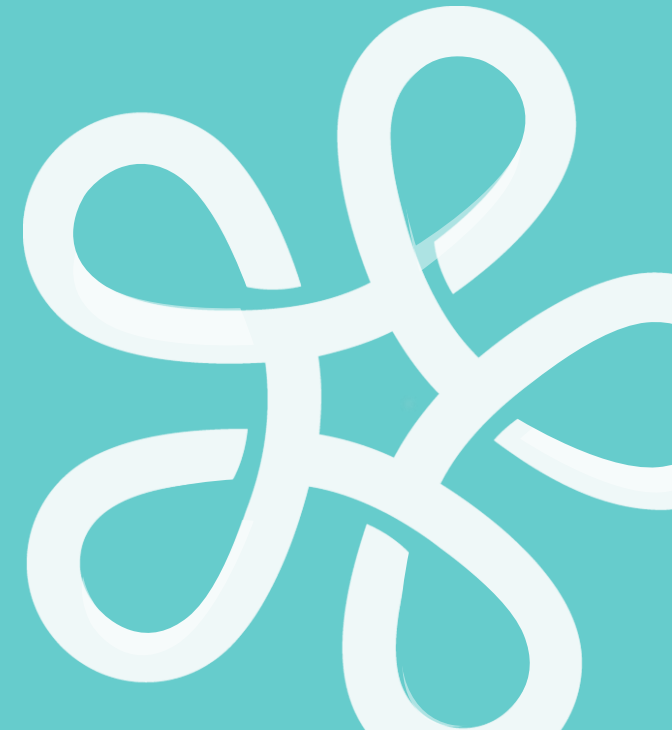




# Nourish Care

*Redefining what it means to care better:*

*Hertfordshire & West Essex ICB:  
Adult Social Care Transformation*



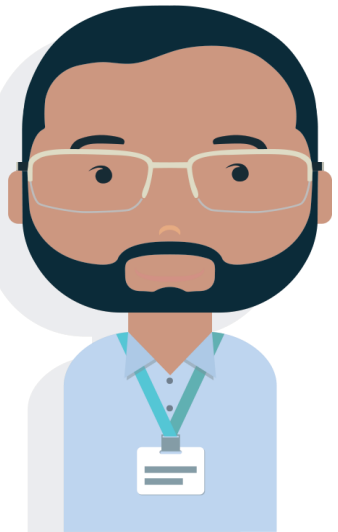
# Our vision



*People who need support in their daily lives. People who lend a helping hand. People who plan and prioritise care. And the people who simply want to know that their loved ones have the best care possible.*

*With this ambition we can create not just outstanding Care products but change the very fabric of the Care sector itself, for the better.*

*Achieving outcomes and goals for a better life.*

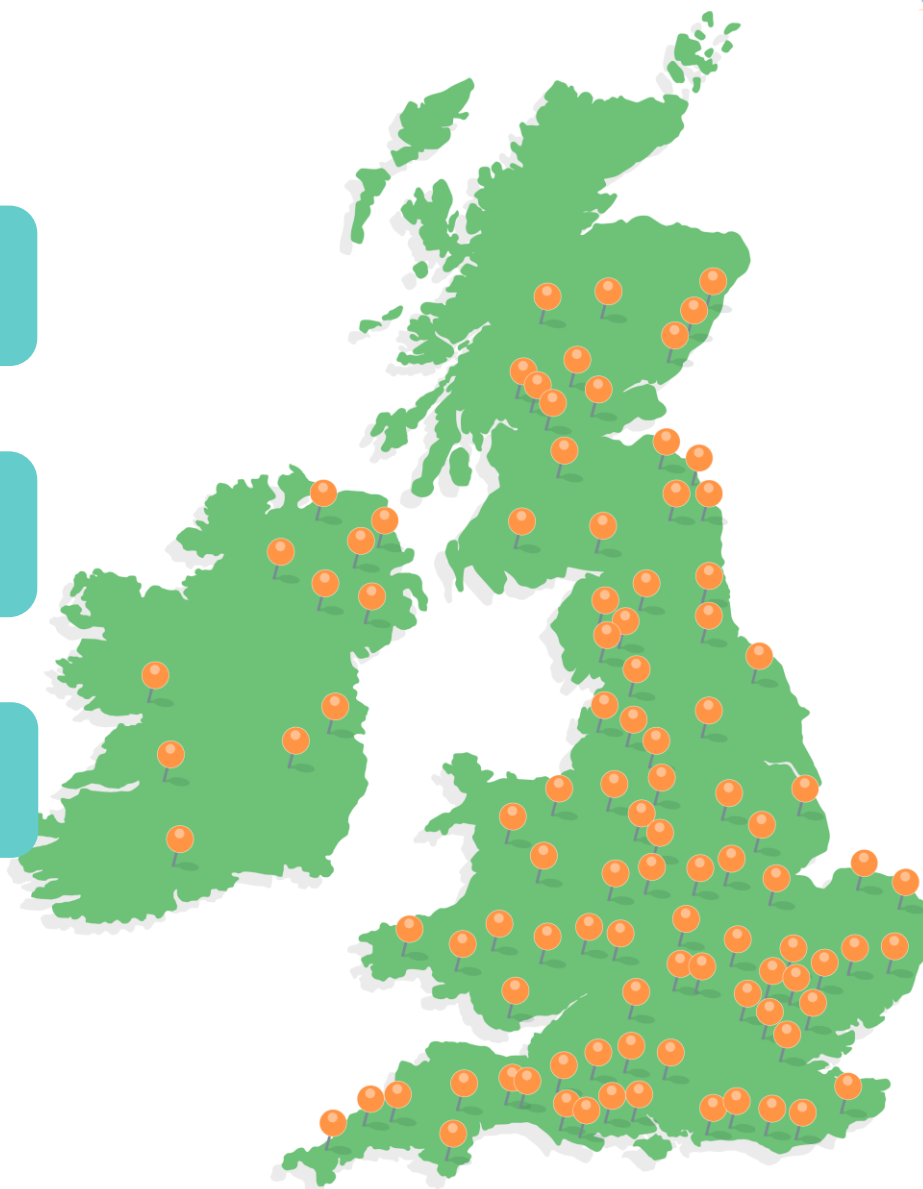


# Our impact

**3,000** Care providers in the  
UK and overseas

**80,000** People supported by  
Nourish

**97%** Retention rate



Four Seasons  
HEALTH CARE GROUP



# Nourish principles

## 1. We focus on outcomes for people

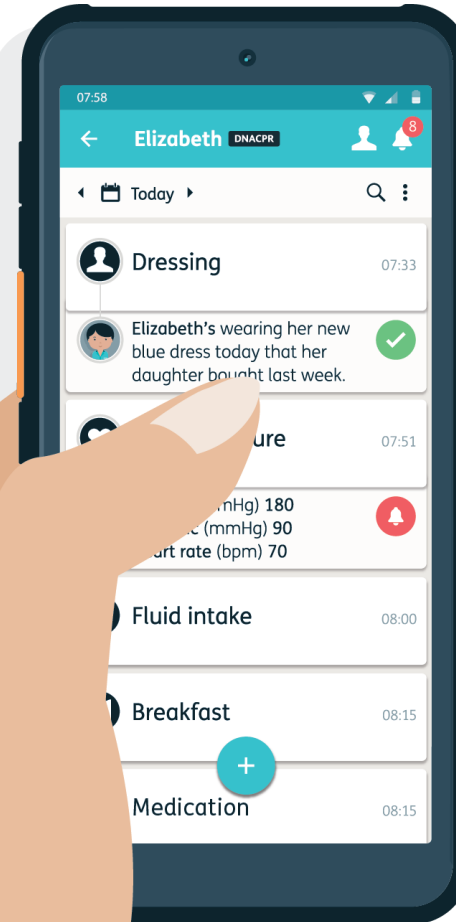
- Personalised experience at the point of care
- Actionable insights for better care



# Nourish principles

## 2. We allow carers to be their most effective

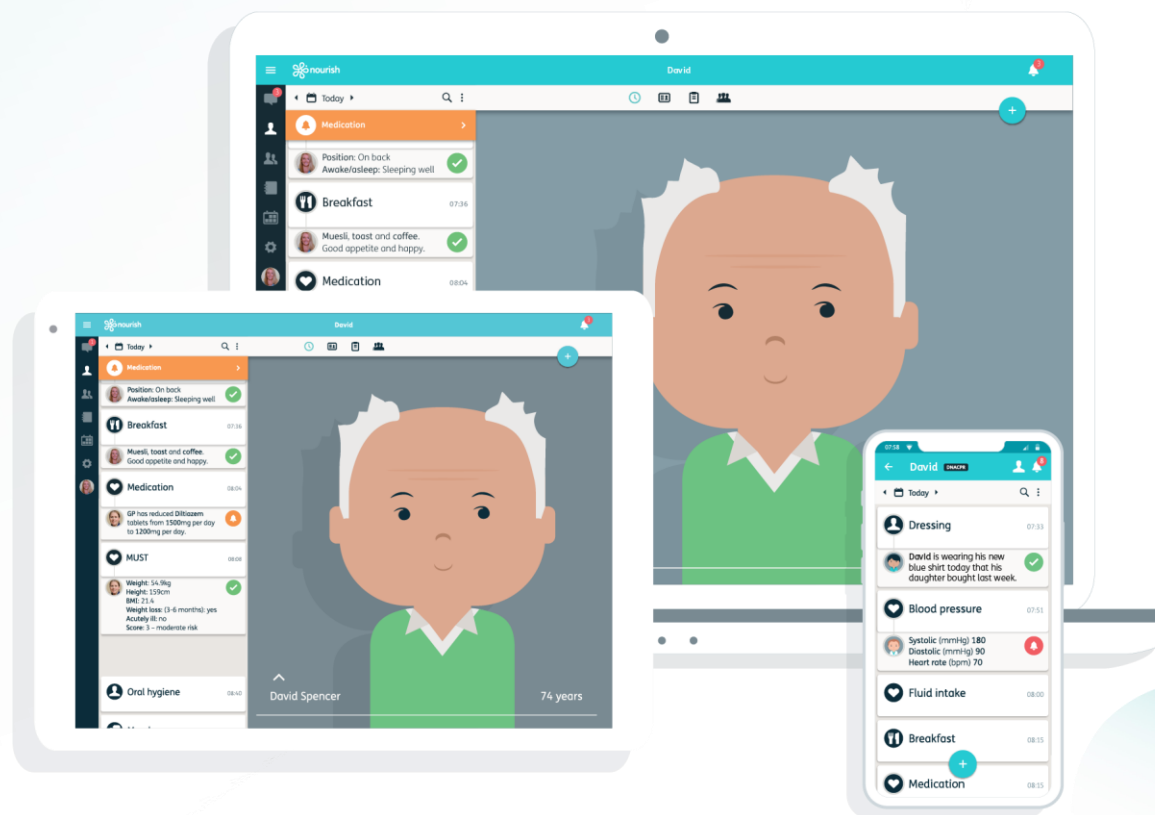
- User interface (UI) designed with carers in mind
- Ease of adoption



# Nourish principles

## 3. We balance guidance with flexibility

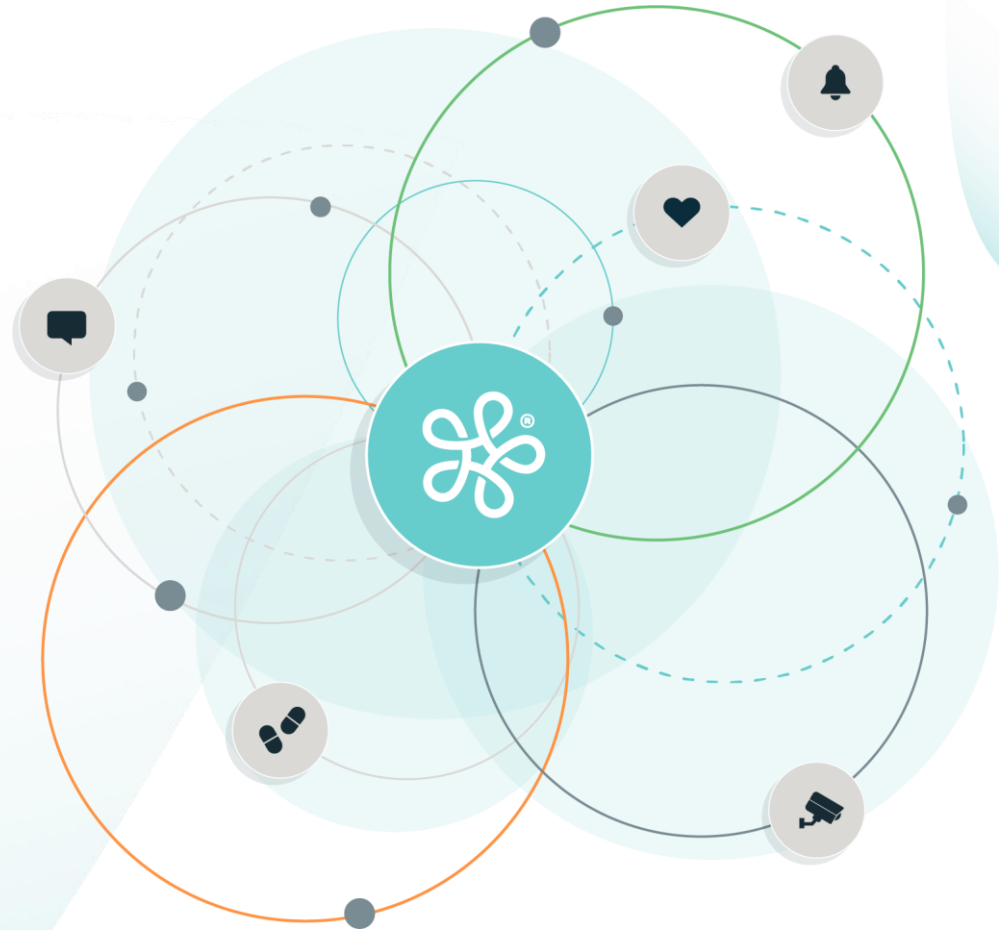
- Embedding best practice into our Libraries and Collections
- Configurable system, now and in the future



# Nourish principles

## 4. We enable connected care

- Leading integrations and APIs
- Integrated to the sector - GP Connect
- Supporting the Circle of Care



# Nourish principles

## 5. We are obsessed with quality

- Expert Project Managers
- Customer Success & 24x7 support
- ISO 27001 certified & Cyber Essentials Plus



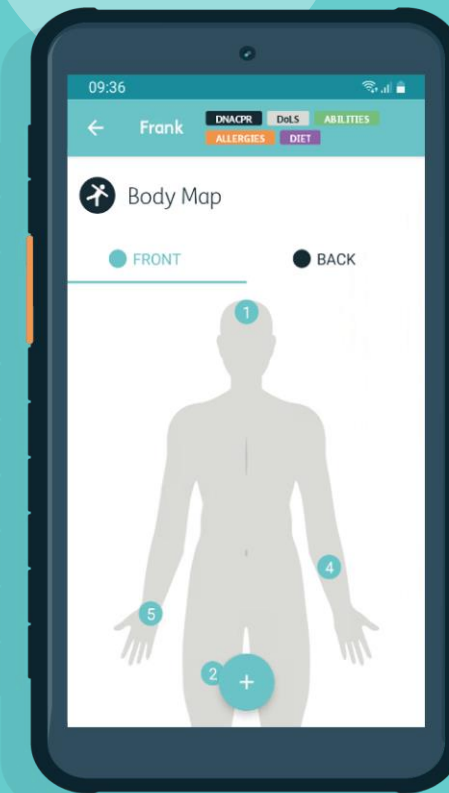
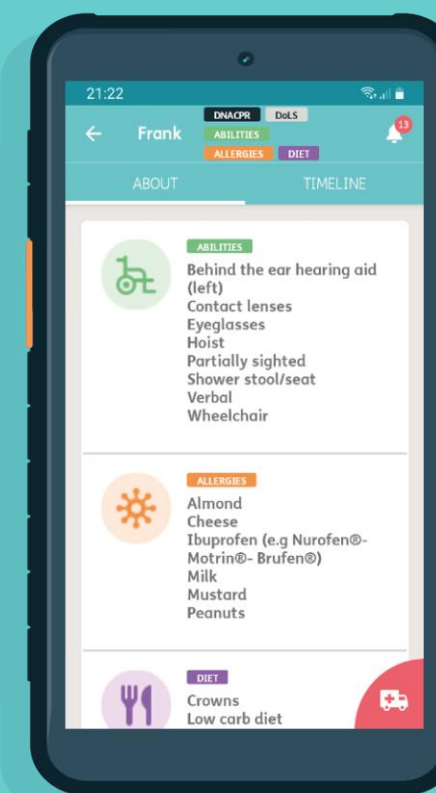
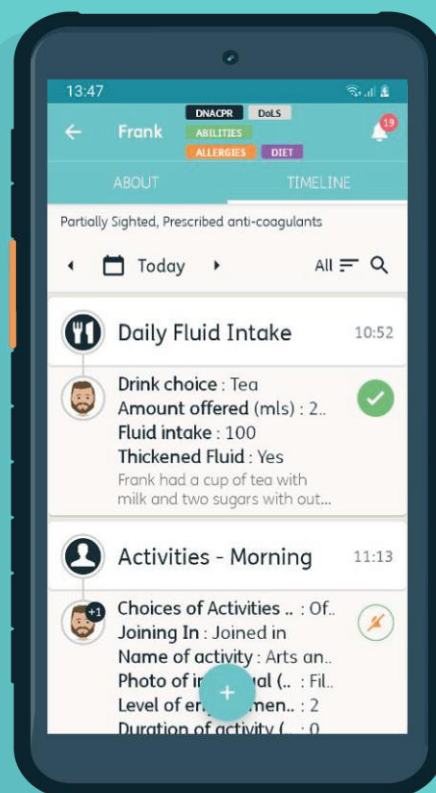
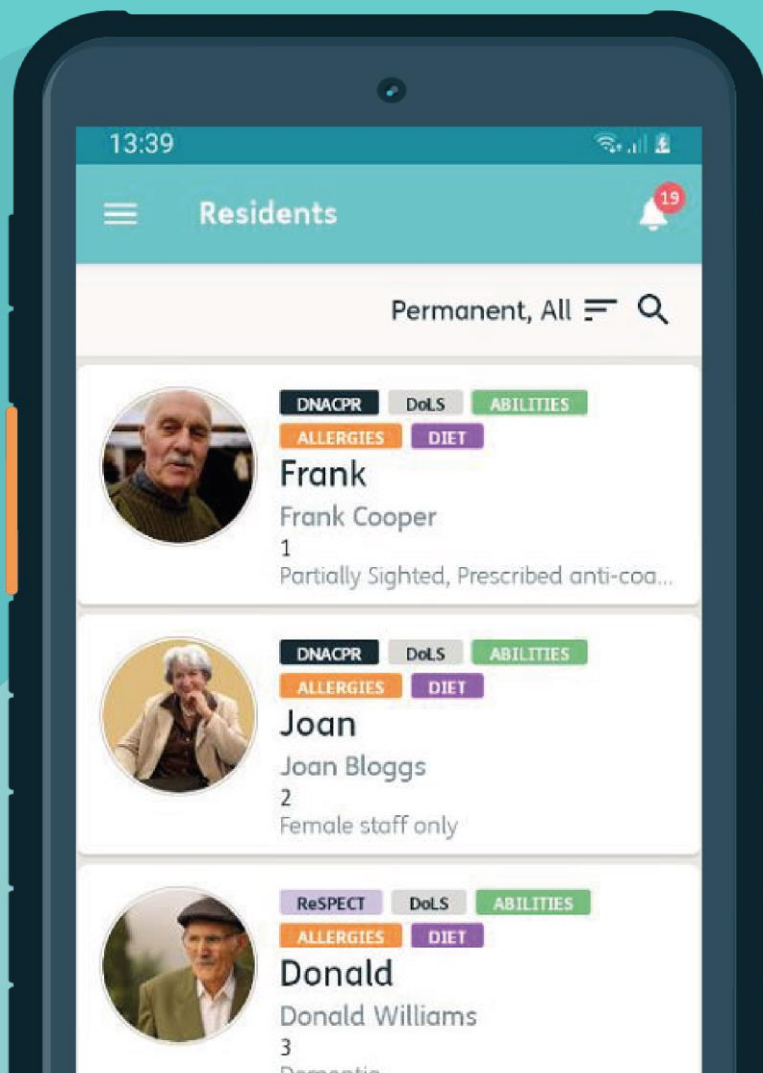


Available now

Coming in 2023



# We've pioneered point of care delivery







## How our digital care system supports outstanding care

Jamie Murphy

Business Development Manager

[hello@personcentredsoftware.com](mailto:hello@personcentredsoftware.com)



**DRIVING OUTSTANDING CARE**

# Our mission

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To improve the lives of those  
living and working within  
care settings



# Our values

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To nurture, support and empower everyone in social care, helping to drive outstanding care



# Who we are

Person Centred Software's **Digital Care System** is the market leading solution that is championing the digital transformation of care



Over

**6.29M**

Quality care notes  
evidenced every day



Over

**115.8K**

Service users  
benefiting from Person  
Centred Software daily



Over

**3,600**

Active care providers  
using the system



Over

**22,500**

Monitor users  
per day



Over

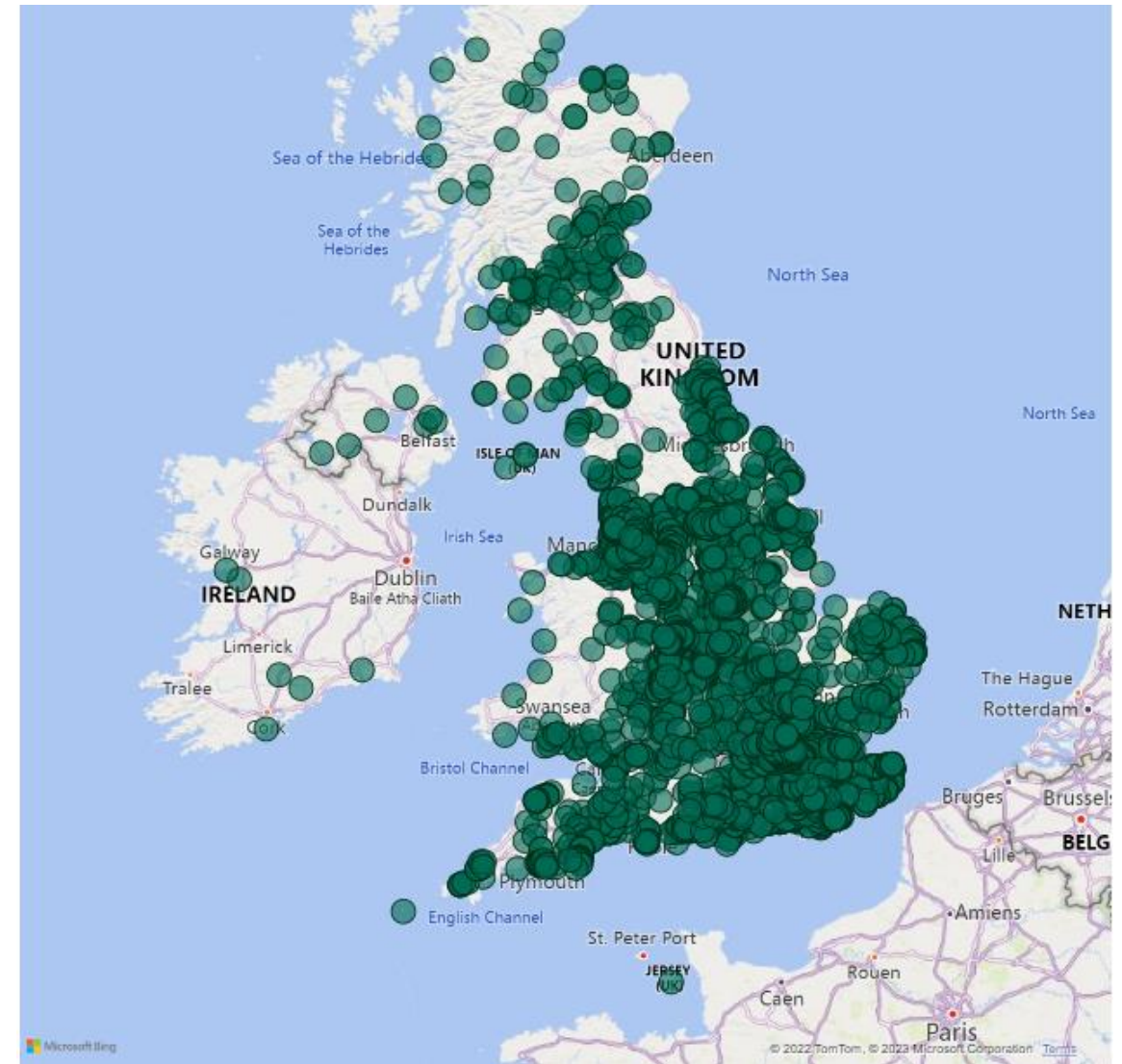
**55,000**

Staff on duty  
per day



# Where we are

You can use the interactive **Customer Map** on our website to ask any one of our **3600+** care providers what they think of us!





# Giving you support

You can rest assured we are here to support you.

We have grown every team in PCS to ensure we can continue to offer an excellent level of service as our customer base grows.



# Giving you choice

We don't limit any area of our ecosystem to a single partner so that our customers have a choice.

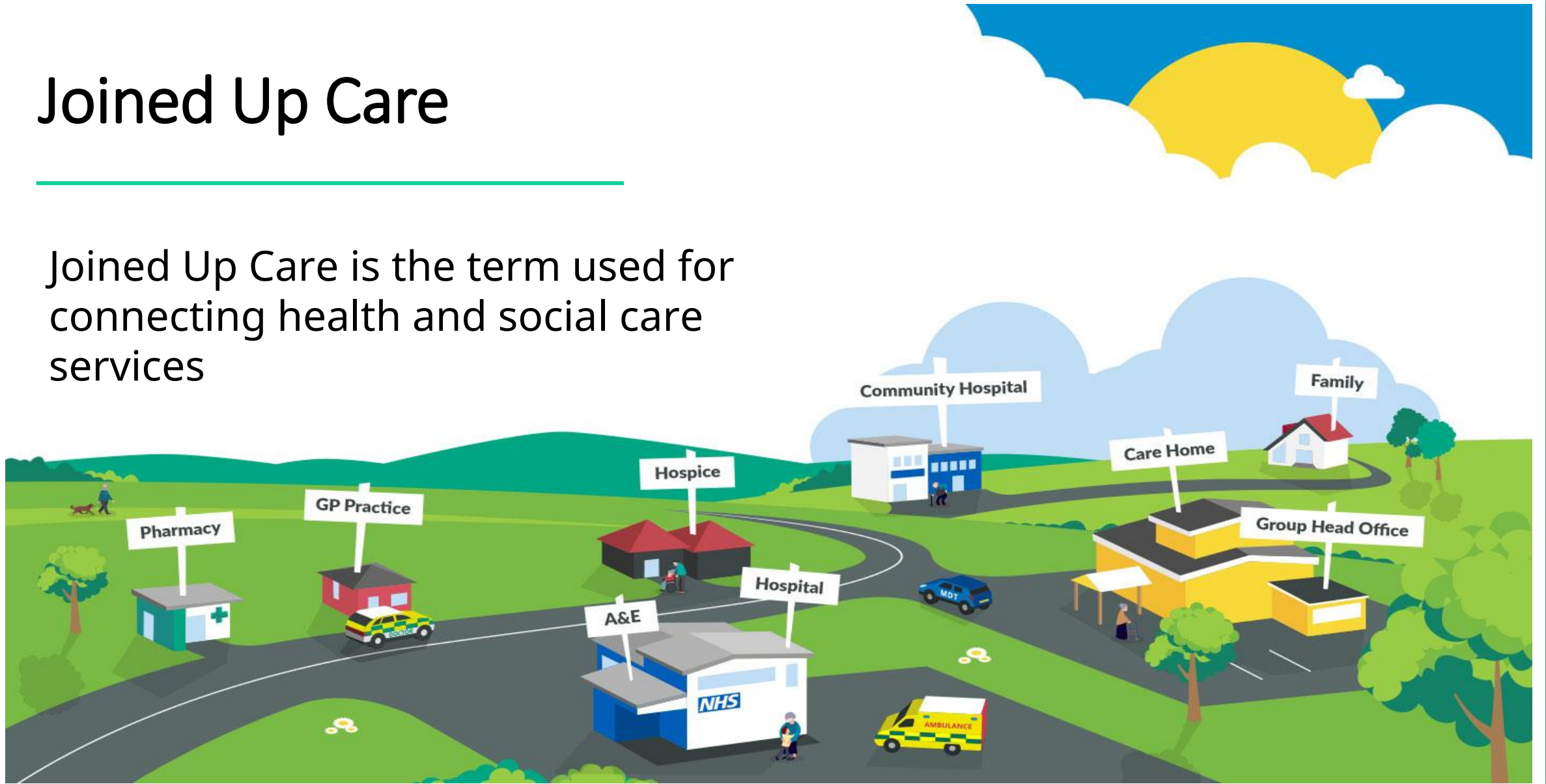
With our Digital Care System, you can choose the best products to create the perfect solution for your needs.



# Joined Up Care

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Joined Up Care is the term used for connecting health and social care services



# Joined Up Care

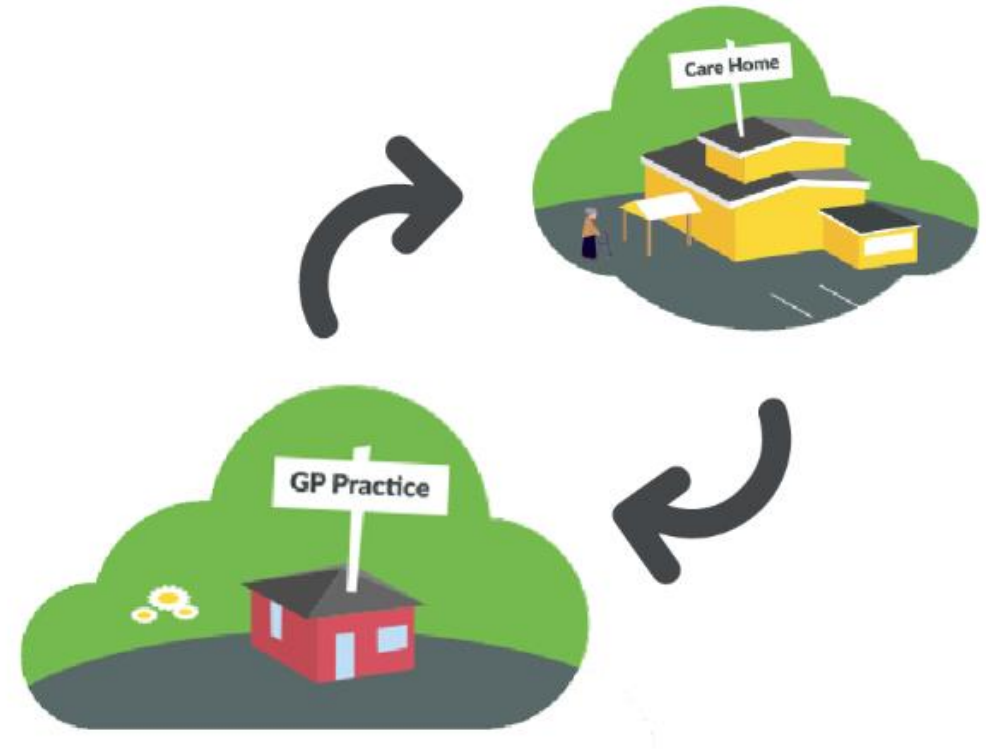
Our goal is to improve the quality and efficiency of the journey and experiences when transitioning between social and health care settings



# Why is Joined Up Care important?

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- ❖ Reduces pressure on both Health and Social Care Services
- ❖ Saves time for care providers
- ❖ Improves communication between health and care teams



# eRedBag

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eRedBag is the digital version of the Red Bag.

It ensures that care home residents receive safer and more integrated care if they ever need to go to the hospital in an emergency.



# eRedBag

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- ❖ Medical history
- ❖ GP & Next of kin
- ❖ Symptoms & concerns
- ❖ Vital signs observations
- ❖ Actions taken by the care home
- ❖ Assessments
- ❖ Current medication & MAR
- ❖ Skin integrity
- ❖ Mobility
- ❖ DNACPR & Advance Care Plan
- ❖ Covid-19 status





# eRedBag





# GP Connect

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GP Connect is a service that enables authorised care professionals to quickly and efficiently share and view GP records and medical notes of the residents they care for in real-time.



# GP Connect



# Shared Care Records

Shared care records enable care providers to access, and contribute to, a persons health and care information from one location



# Shared Care Records

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The London Care Record (LCR) is a digital shared care record solution, which enables health and care staff to have one secure view of a person's relevant health and care information.



Delivering a vision of joined-up health and care

# Shared Care Records

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Person Centred Software has partnered with OneLondon and the NHS Regional Care Home team to help make the London Care Record accessible to as many health and care staff as possible.



Delivering a vision of joined-up health and care

# Shared Care Records

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- ❖ GP records
- ❖ Diagnoses & diagnostic reports
- ❖ Long term problems/conditions
- ❖ Surgical and diagnostic procedures
- ❖ Allergies
- ❖ Clinical correspondence
- ❖ Assessments
- ❖ Care Plans
- ❖ Past admissions and appointments
- ❖ Upcoming appointments



Delivering a vision of joined-up health and care

# Shared Care Records

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Delivering a vision of joined-up health and care



## How our digital care system supports outstanding care

Jamie Murphy

Business Development Manager

[hello@personcentredsoftware.com](mailto:hello@personcentredsoftware.com)



**DRIVING OUTSTANDING CARE**



# HWE

Digital Social Care Records

**SEKOiA**



# Digital Social Care Records

Quality in Evidence, Care  
Delivery & Compliance



# Modules

- ◆ Included in the subscription
- ◆ In one coherent system



**Care Plans & Activities**



**RAs & Daily Observations**



**Dashboards & Reporting**



**Clinical & Nursing**



**Audits & Compliance**



**Family Portal**



**Activities Coordination**



**Maintenance Work**



**Domestic & Cleaning**



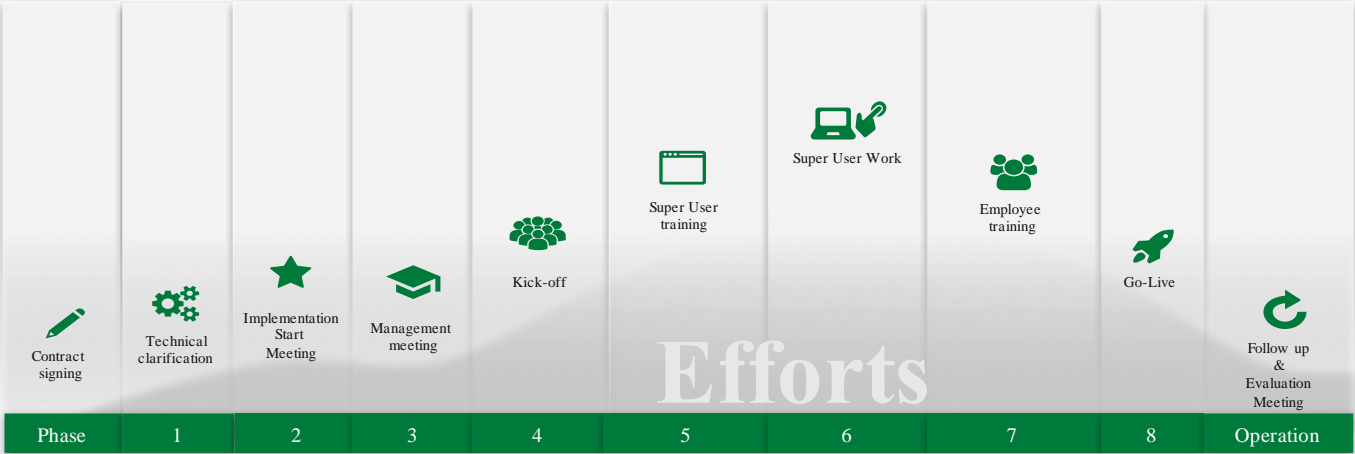
# Ease of Use

## 4.8 Google Reviews





# The digital journey





## CONTACT

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RJA@SEKOIA.CO.UK

“We are now generating a quality of care records that we never had before. It gives our staff the information they need quite literally in the palm of their hands...”

**Tim Whalley, Director & Nominated Individual – Birtley House Nursing Home**

Supporting



the  
care  
workers  
charity



# Digital Technology Event

## Quality in Care Planning

**Bryony Morris**

**Deputy Head of Service Integrated Accommodation Commissioning**

# Importance of Good Care Planning

A clear understanding of the person completed with the person

Particularly important for agency staff, new staff and professionals

Provide clear information in an emergency

Regularly reviewed

Flexible

Evidence

Risk assessments

Future wishes

Legal documents



# Care Planning and Connected Lives

The needs of each person are identified through a **Connected Lives assessment**

Will also provide any **key information**



- outcomes focussed care & support plan
- risk assessment



# Monitoring and Quality Assurance

- Five regional outcomes
- 16 standards in PAMMs to assess the outcomes
- 17 Care Planning Questions
- Impacts Seven standards

Involvement and Information		Personalised care and support		Safeguarding and Safety		Suitability of Staffing		Quality of Management	
1	Respecting & Involving Service Users	3	Care & Welfare of Service Users	6	Safeguarding People who use the Service from Abuse	11	Requirements Relating to Staff	14	Assessing & Monitoring the Quality of Service provision
2	Consent	4	Meeting Nutritional Needs	7	Cleanliness & Infection Control	12	Suitability of Staffing	15	Complaints
		5	Co-operating with other Providers	8	Management of Medicines	13	Supporting Staff	16	Records
				9	Safety & Suitability of Premises				
				10	Safety, Availability & Suitability of Equipment				

# Care Planning and New Technology



Key documents  
and templates



Prompts



Involvement



Flexibility



Trends and  
themes

# Hints and Tips

Personalised  
– including  
daily records

Involvement

Regularly  
reviewed

Clear  
evidence

Reflective of  
need

Contingency  
plans

Staff training  
and  
confidence

# Digital Social Care Record Funding Offer



# Digital Social Care Records Offer

50% of Year One Implementation Costs\*



Licences



Hardware



Staff Time

**Requirements= DSPT, Secure Email + Evaluation**

**\*Up to £10,000**

# What does this initiative offer?

We will provide successful adult social care providers with up to £10,000 or 50% funding (whichever is the lower figure) per site for year one implementation costs of a Digital Social Care Record system. This will include financial support for the purchase of software, associated hardware and training/staff costs. *Examples on next slide*



## Is there a limit to how much funding is available?

The ICS has a finite amount of funding available for this scheme. Should successful applications exceed the level of funding available, grant funding will be awarded on a first come, **first served basis** based on funding available and based on the submission date of a successfully completed application.

## Example- *Not based on real service*



No. Clients	Licence	Devices	Staff Hours	Total Cost	Awarded Funding
10	£175	6	100	£5210	£2605
30	£120	10	300	£10,520	£5260
80	£80	25	800	£30,400	£10,000

Please note costs are all examples and will vary based on your service and negotiations:

- License cost will vary depending on the number of service users and sites and based on discussions with suppliers.
- Hardware (device) costs above based on £160 per device including Sim Card
- Staff Hours based on £25 per hour and average of 10 hours needed per SU

If costs are felt to be too low or high HCPA will discuss this following the application



# When will the money be paid?

80% of the grant funding awarded will be paid within 45 days of confirmation of a successfully completed application and return of the signed grant agreement. The remaining 20% of grant funding awarded will be paid within 45 days of submission of a completed benefits evaluation, confirmation of 'standards met' for Data Security and Protection Toolkit (DSPT) and confirmation of an NHSmail @nhs.net or @gov.uk account or an accredited email conforming to DCB 1596.



## Where can I find more information?

Around 58% of adult social care providers have already implemented a digital social care record system in HWE. The [Digital Social Care](#) website hosts a range of guides and resources including links to the Assured Suppliers you can choose from, and a guide to purchasing from the framework. You can also find more information on [our Digital page](#)

If you have any questions regarding the application process, please contact [dscr@hcpa.co.uk](mailto:dscr@hcpa.co.uk)



# Requirements



Any adult social care CQC provider registered within Hertfordshire can apply. Businesses can apply for the initiative providing you meet the criteria set out below:

1. A commitment to implementing a digital social care record and embedding it as part of your service.
2. Have an active an NHSmail @nhs.net or @gov.uk account or an accredited email conforming to DCB 1596 before final payment (20%)
3. Department of Health and Social Care Data Security and Protection Toolkit (DSPT) 'standards met' or 'approaching standards' published for your organisation. 'Standards met' to be achieved before final payment (20%)
4. Wi-Fi connectivity in across the whole site, if the funding is for a fixed location such as a care home.
5. Have not applied for grant funding for DSCR via another route.
6. Complete benefits evaluation and case studies before final payment (20%)
7. Evidence of costing agreement with assured supplier and purchasing of devices if separate

# Next Steps...



1. HCPA to send Application Template on the 1<sup>st</sup> April- Multiple site application available
2. Review and Choose your Assured Supplier
3. Calculate implementation costs to 100% and funding will cover 50% or up to £10,000
4. Complete application per site (there is one form Herts and one for West Essex)
5. Send Application to [dscr@hcpa.co.uk](mailto:dscr@hcpa.co.uk) by 30<sup>th</sup> November
6. HCPA to respond with questions or to inform of successful application within 30 days
7. If successful, a grant agreement will be returned for electronic signature by the provider
8. Upon receipt of a signed agreement HCPA will arrange for the initial 80% payment to be made to the agreed bank account
9. Final 20% funding will be paid after final evaluation completion + proof of DSPT and secure email
10. Must all be complete by 31<sup>st</sup> March 2024

# THE HCPA CARE PROVIDER HUB PROVIDING PEACE OF MIND.....



ASK us anything! We are your support service, here to answer your questions on all topics Adult Social Care related.

- Govt guidance, laws, standards and expectation.
- Covid: PPE, vaccinations and infection control.
- Liaison with Hertfordshire County Council.
- Funding, contracting and commissioning.
- Staff wellbeing and recognition.
- HR, Staffing and recruitment.
- Training and education.
- Business continuity.
- Data protection.
- Monitoring.
- Equipment.
- Insurance.

**Your hub, your support service.....**

**01707 708108 / [assistance@hcpa.co.uk](mailto:assistance@hcpa.co.uk)** (Mon to Fri - 9am to 5pm). **[www.hcpa.info/hub](http://www.hcpa.info/hub)**

HCPA: 'Sharing best practice in care through partnership'

# Lunch and Networking

Any questions please email  
[dscr@hcpa.co.uk](mailto:dscr@hcpa.co.uk) and we can talk  
through your application

