

DoLS INFO SHEET



“ You need to tell us if the person... ”

- Seems unhappy with the arrangements.
- Says they want to leave - even where they want to go is no longer there.
- Show they want to leave (try to open or stand by the door, pack their bags).
- Have medication to manage their behaviour.
- Refuse their medication, or it is given covertly (hidden).
- Refuse, shout or become distressed when you support them with personal care.
- Has more than 1 person to help with personal care that is not for moving and handling.
- Has 1-to-1 support (not just for personal care)
- Spends all their time in bed or in their room.
- A greater level of monitoring (sensors, tracker devices, CCTV).
- Is restrained in any way (arm splints, holding techniques, recliner chair).
- OR if the person's family are unhappy with the arrangements:

Remember! If a person has Fluctuating Capacity they are not eligible for DoLS. Please phone us if you want to discuss!

Things we need to know...

- If the person regains capacity after the application has been made, email us to withdraw the application.
- Details of anyone who holds LPA or POA for Health & Welfare - have you seen a copy?
- Details such as how often a person objects and how they are supported.

A DoLS duty worker is available:

9.00 to 5.00 Mon | 9.00 to 4.30 Thurs - Fridays

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