









Care staff: Residential and Supported Living

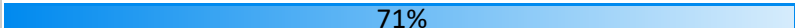


September 2020

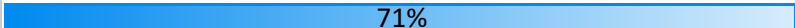
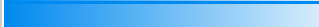
What client group(s) do you work with? (Click as many as apply)			
Elderly			
Dementia			
Learning difficulties and autism	20		53%
Physical	1		3%
Mental health	17		45%
Other (please specify):			


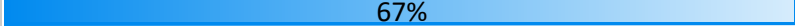
Have you been asked to complete a DBS check?			
Yes	21		100%
No			

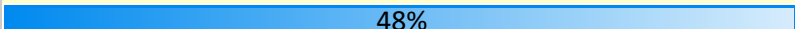



Have you been asked if you have the right to work in the UK?			
Yes	20		95%
No	1		5%

Did you receive a full induction on joining the organisation?			
Yes	20		95%
No	1		5%

If you started in Care after April 2015, have you completed a Care Certificate?			
Yes	15		71%
No	4		19%
Not applicable	2		10%











Have you had an appraisal in the last 12 months?			
Yes	15		71%
No	6		29%










Have you had 6 supervisions in the last 12 months (one every two months)?			
Yes	7		33%
No	14		67%






What style of training do you think you learn best from?			
Face-to-face	15		48%
E-learning	11		35%
Webinars	4		13%
Other	1		3%


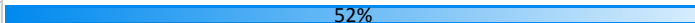
Anywhere



Care staff: Residential and Supported Living

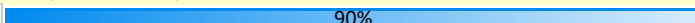

Please score your level of agreement with the statements relating to your service below:							
Answer Choice	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Response Total	
I have a good understanding and follow my role as a care practitioner	1		1	8	11	21	
I have been introduced to and am following my Professional Development Plan by the organisation	1	2	4	4	10	21	
I am aware of and follow the "Duty of Care" principles	1			8	12	21	
I understand the importance of equality and diversity and apply this in practice within my role	1			7	13	21	
I provide person-centred care	1			8	12	21	
I can communicate effectively with service users, families, and colleagues	1		1	6	13	21	
I understand the importance of an individual's Dignity and Privacy and apply this in practice within my role	1			8	12	21	
I understand the importance of and ensure that individuals are provided with a good level of nutrition and hydration	1		2	6	12	21	
I have good knowledge of the client group(s) I have listed in the previous section	1		1	9	10	21	
I understand the importance of safeguarding individuals and apply this in practice within my role	1			8	12	21	

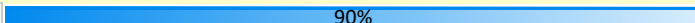

Please score your level of agreement with the statements relating to your service below:							
Answer Choice	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Response Total	
I have received training in Basic Life Support / First Aid Training and feel confident that I could use this in an emergency	2	2	4	5	8	21	
I understand the importance of Health and Safety and apply this in practice within my role	1		1	7	12	21	
I understand the importance of Handling Information / Maintaining Care Plans and apply this in practice within my role	1		2	7	11	21	
I understand the importance of Infection Prevention and Control and apply this in practice within my role	1		1	7	12	21	
I have an awareness of Medication and its procedures	1		1	6	13	21	
I am aware of Positive Behaviour Support techniques	1		2	7	11	21	
I understand how to Assist and Move people and the use of appropriate equipment if needed and apply this in practice within my role	1	2	5	6	7	21	
I have an understanding of Food Hygiene and apply this in practice within my role	1		1	7	12	21	
I have an understanding of the Mental Capacity Act and Liberty Safeguarding and apply these in my practice within my role.	1		2	7	11	21	



Please score your level of agreement with the statements relating to your service below:							
Answer Choice	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Response Total	
I feel safe at work		2	5	5	9	21	
I feel supported at work		1	4	7	9	21	
I feel enabled at work			5	6	10	21	
I feel appreciated at work		2	5	5	9	21	
I feel listened to at work		3	6	3	9	21	

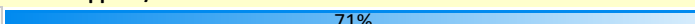

Have you had any training in Assisting and Moving people within the last 12 months?							
Yes	10						48%
No	11						52%
In regards to Assisting and Moving people, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?	1		7	8	5	21	
How confident do you feel in this area?	1	1	7	5	7	21	
How knowledgeable do you feel in this area?	1	2	6	5	7	21	

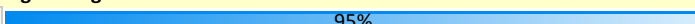

Have you had any training in Basic Life Support / First Aid within the last 12 months?							
Yes	15						71%
No	6						29%
In regards to Basic Life Support / First Aid, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?	1	2	4	6	8	21	
How confident do you feel in this area?	1	2	3	7	8	21	
How knowledgeable do you feel in this area?	1	2	2	10	6	21	

Have you had any training in Fire Safety within the last 12 months?							
Yes	19						90%
No	2						10%
In regards to Fire Safety, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?	1	1	1	7	11	21	
How confident do you feel in this area?	1	1	1	7	11	21	
How knowledgeable do you feel in this area?	1	1	1	7	11	21	

Have you had any training in Medication within the last 12 months?							
Yes	19						90%
No	2						10%
In regards to Medication, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?		1		6	14	21	
How confident do you feel in this area?		1		7	13	21	
How knowledgeable do you feel in this area?		1		7	13	21	

Have you had any training in Moving and Handling Objects within the last 12 months?							
Yes	14						67%
No	7						33%
In regards to Assisting and Moving people, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?	1	1	5	7	7	21	
How confident do you feel in this area?	1	1	5	6	8	21	
How knowledgeable do you feel in this area?	1	1	4	7	8	21	

Have you had any training in Positive Behaviour Support / Non-Restrictive Practice within the last 12 months?							
Yes	15						71%
No	6						29%
In regards to Positive Behaviour Support / Non-Restrictive Practice, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?		1	6	8	6	21	
How confident do you feel in this area?		1	5	9	6	21	
How knowledgeable do you feel in this area?		1	5	9	6	21	

Have you had any training in Safeguarding Adults and Children within the last 12 months?							
Yes	20						95%
No	1						5%
In regards to Safeguarding Adults and Children, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?		1	1	9	10	21	
How confident do you feel in this area?		1	1	9	10	21	
How knowledgeable do you feel in this area?		1	1	9	10	21	

Anywhere
Care staff: Residential and Supported Living

Have you had any training in any other specific topics within the last 12 months?		
Yes	13	62%
No	8	38%

Have you had any training in Communication within the last 3 years?		
Yes	20	95%
No	1	5%

In regards to training in Communication, score your level of agreement with the following statements relating to your service:						
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total
How skilled do you feel in this area?		1	1	10	9	21
How confident do you feel in this area?		1	1	9	10	21
How knowledgeable do you feel in this area?		1	1	9	10	21

Have you had any training in Dignity and Respect within the last 3 years?		
Yes	20	95%
No	1	5%

In regards to training in Dignity and Respect, score your level of agreement with the following statements relating to your service:						
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total
How skilled do you feel in this area?		1		7	13	21
How confident do you feel in this area?		1		8	12	21
How knowledgeable do you feel in this area?		1		8	12	21

Have you had any training in Equality and Diversity within the last 3 years?		
Yes	21	100%
No		

In regards to training in Equality and Diversity, score your level of agreement with the following statements relating to your service:						
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total
How skilled do you feel in this area?			1	9	11	21
How confident do you feel in this area?			1	9	11	21
How knowledgeable do you feel in this area?			1	9	11	21

Have you had any training in Nutrition and Hydration within the last 3 years?		
Yes	14	67%
No	7	33%

In regards to Positive Behaviour Support / Non-Restrictive Practice, score your level of agreement with the following statements relating to your service:						
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total
How skilled do you feel in this area?		3	3	7	8	21
How confident do you feel in this area?		2	3	8	8	21
How knowledgeable do you feel in this area?		3	2	9	7	21



Have you had any training in Food Hygiene within the last 3 years?		
Yes	20	95%
No	1	5%



In regards to Safeguarding Adults and Children, score your level of agreement with the following statements relating to your service:						
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total
How skilled do you feel in this area?		1	1	7	12	21
How confident do you feel in this area?		1	1	7	12	21
How knowledgeable do you feel in this area?		1	1	7	12	21



Have you had any training in Health and Safety within the last 3 years?		
Yes	20	95%
No	1	5%

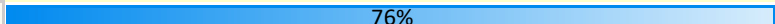

In regards to training in Health and Safety, score your level of agreement with the following statements relating to your service:						
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total
How skilled do you feel in this area?		1		7	13	21
How confident do you feel in this area?		1		8	12	21
How knowledgeable do you feel in this area?		1		7	13	21

Anywhere
Care staff: Residential and Supported Living

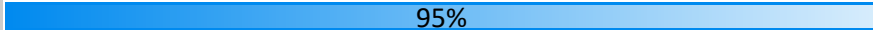

Have you had any training in Infection Prevention and Control within the last 3 years?							
Yes	19						90%
No	2						10%
In regards to training in Infection Prevention and Control, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?		1	1	6	13	21	
How confident do you feel in this area?		1	1	7	12	21	
How knowledgeable do you feel in this area?		1	1	7	12	21	

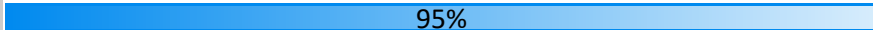

Have you had any training in Mental Capacity Act / Liberty Safeguards within the last 3 years?							
Yes	20						95%
No	1						5%
In regards to training in Mental Capacity Act/Liberty Safeguards, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?		1	1	7	12	21	
How confident do you feel in this area?		1	1	8	11	21	
How knowledgeable do you feel in this area?		1	1	8	11	21	

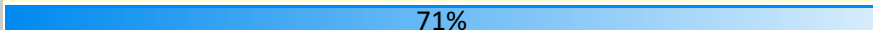

Have you had any training in Person-Centred Care within the last 3 years?							
Yes	19						90%
No	2						10%
In regards to training in Person-Centred Care, score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?		1	1	12	7	21	
How confident do you feel in this area?		1	1	12	7	21	
How knowledgeable do you feel in this area?		1	1	11	8	21	

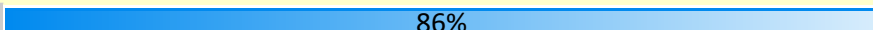

Have you had any training in Recording and Reporting (Effective Care Planning) within the last 3 years?							
Yes	16						76%
No	5						24%
In regards to training in Recording and Reporting (Effective Care Planning), score your level of agreement with the following statements relating to your service:							
Answer Choice	Not at all	Not very	Neutral	Fairly	Very	Response Total	
How skilled do you feel in this area?	1	1	2	8	9	21	
How confident do you feel in this area?	1	1	2	8	9	21	
How knowledgeable do you feel in this area?	1	1	2	8	9	21	

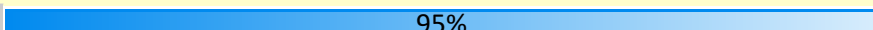

Anywhere
Care staff: Residential and Supported Living

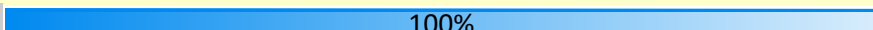
Do you feel confident to follow your organisation's Whistle Blowing Policy?			
Yes	20		95%
No	1		5%

Do you know how to effectively dispose of clinical waste?			
Yes	20		95%
No	1		5%

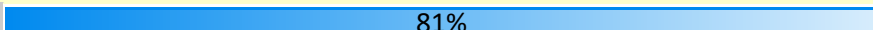

Is there enough staff cover to ensure that all the service users' needs are attended to at all times?			
Yes	15		71%
No	6		29%

Was your organisation's Emergency Policy suitable to cover COVID-19?			
Yes	18		86%
No	3		14%

Is there enough information displayed in the setting to support people to keep safe?			
Yes	20		95%
No	1		5%

Are all medicines (including any homely remedies and covert medication) administered and stored safely?			
Yes	21		100%
No			

Do you feel that the premises are maintained to a safe standard for yourself and others to be in?			
Yes	17		81%
No	4		19%

Is the equipment provided by the organisation fit for purpose, maintained, and stored correctly as well as tested on a regular basis?			
Yes	17		81%
No	4		19%