

HCPA Adult Disability Support Services Health and Commissioning Update

Wednesday 4th March 2020



Agenda



- Health Liaison Update
- HCC Commissioning update
- My Health Guide
- Learning Disability and Autism Competency Frameworks

Check Everyone Has Had Their Annual Health Check This Year

The year runs from April 1st - March 31st

Get them Booked in **NOW** and download the
Carer Preparation Tool and the Easyread
Checklist

www.hertfordshire.gov.uk/ldmyhealth

**Make sure they come out with a
health check action plan**

Help Everyone Become More
Health Aware
Care staff and people you care for

Download tools and embed in practice to
reduce delays in diagnosis

Know Your Wee

know Your Poo

Checking Testicles

Checking Breast

www.hertfordshire.gov.uk/ldmyhealth

Under the
How to Stay Healthy Section

HCC update

Nadine Raenke

Community Commissioning - Adult
Disabilities

Community Opportunities (Day Services)

Framework (Tender) Process

- Framework Opportunity opened on 4th February 2020
- Bids for Framework due by Midday on 8th April 2020
- Framework to be implemented by 01.10.2020
- Please apply for new & existing placements
<http://www.supplyhertfordshire.uk/>

Grants Process

- Grant process opened on 14th February 2020
- Closing date for Grant opportunity is Midnight on 23rd March 2020
- New Grant contracts to be implemented by 01.07.2020
- Please contact HCF should you have any queries grants@hertscf.org.uk

Supported Living Framework

- Some real successes in take up of packages
- Clustered referrals being developed and due soon
- Specific opportunities in next few weeks
- Work in progress: always keen to get more feedback
- Still some issues engaging with e-brokerage: please confirm the right contact(s) for your organisation
- Payment arrangements for Community Support – letter to clarify position to be sent shortly

Transforming Care / Complexity Champions

- Joint project Transforming Care & Commissioning & 0-25
- Looking for providers to work in this area (gap in framework)
- Together looking at rates, training, support, accommodation
- Questionnaire/survey available to aid our understanding (link will be sent by email)
- Looking at bringing out of county people back to Hertfordshire
- Also want to develop provision for 16-18 year olds
- Data and potential referral volume to be shared within next couple of weeks
- If interested please email Matt.Peirce@hertfordshire.gov.uk

Shortbreak Services (Respite)

- Consultation now closed.
- Cabinet agreed proposal on 24th February, however called in by opposition (political process ongoing)
- Developing specification for overnight short breaks with service users, carers and residential providers
- Invite to be involved in the process will be sent to residential providers soon
- Wider workstream: review and consider all options for respite for carers (e.g. care in the carer's home while carer takes break, use of shared lives, and other alternatives. Any ideas most welcome!)

Individual Service Funds

- New DP manager starting in April who will also advice on ISF
- Update DP policy to become a DP / ISF policy
- Have published easy read factsheet (more to follow)

Next steps:

- Internal information and education
- Information about ISFs for providers
- Share agreement template with providers
- We will collate a list of interested providers

Coronavirus

- Don't panic. ... but be prepared
- Basic hygiene precautions remain the best way of significantly reducing the chances of spreading any virus
- Business continuity plans
- Prepare for possible increased staff sickness levels

Links and advice:

- <https://gov.uk/coronavirus>
- <https://www.hertfordshire.gov.uk/about-the-council/news/news-archive/coronavirus-frequently-asked-questions>
- <https://www.gov.uk/government/publications/guidance-for-social-or-community-care-and-residential-settings-on-covid-19>
- <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>
- www.gov.uk/government/publications/wuhan-novel-coronavirus-background-information
- www.gov.uk/government/news/coronavirus-public-information-campaign-launched-across-the-uk
- www.england.nhs.uk/south/wp-content/uploads/sites/6/2017/09/catch-bin-kill.pdf
- <https://vimeo.com/134952598>

thank you



Hertfordshire



MyHealthGuide

for adults with learning disabilities



MALDABA
SOFTWARE DEVELOPMENT FOR HUMANS



MALDABA
SOFTWARE DEVELOPMENT FOR HUMANS



 **MyHealthGuide**





My Health Guide Enables People To:

- Capture What Matters to Them
 - Text
 - Images
 - Audio
 - Video
- Share Information
- Communicate More Effectively





By providing technology that enables self-care and improved communication, My Health Guide aims to:

- Improve confidence and self-esteem of service users
- Improve daily activities, delivered by supported self-care
- Reduce number of engagement episodes





Impact:

- **30%** Reduction in Service Utilisation*
- **80%** of surveyed users said app added value to their lives**
- **89%** of surveyed users intend to continue using app**



* Humber Trust data

** University of Hull data





People Use My Health Guide

- As a food diary
- To manage anxiety and depression
- To keep track of their diabetes
- To communicate regularly between where they sleep and where they spend their day
- To manage change





From January 2020 – January 2021
Maldaba are part of the NHS Digital
Pathfinder program to increase adoption
and use of tools like My Health Guide.



This means:

- FREE use of MHG service for up-to 1,000 people in Hertfordshire
- Maldaba will support you to use My Health Guide





Next steps:

- Register with Maldaba
 - Here, now
 - pathfinders@maldaba.co.uk
- Engagement session at Hertfordshire CC event 6th March





Core Capabilities Framework for Supporting
Autistic People

&

Core Capabilities Framework for Supporting
People with a Learning Disability

Purpose

Use of the framework can support all aspects of workforce development including enabling individuals and organisations to:

- Identify key capabilities required for a job role, team or service.
- Plan the content of education and training
- Commission services and/or education and training
- Support training needs analysis and the assessment of capabilities



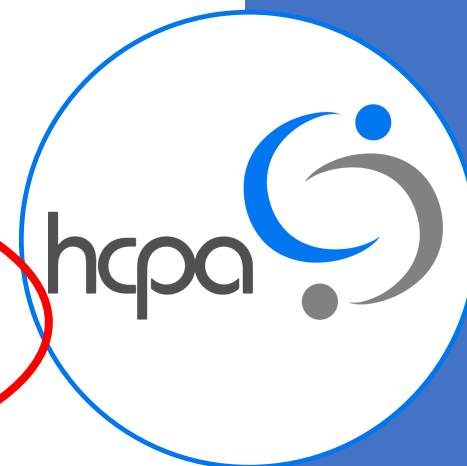
Domains- Learning Disability

Domains	Tiers
A. Understanding learning disability	Tier 1 Those that require general awareness of people with a learning disability and the support they need
B. Health and wellbeing	
C. Personalised care and support	Tier 2 Health and social care staff and others with responsibility for providing care and support for a person or people with a learning disability, but who would seek support from others for complex management or complex decision-making.
D. Risk, legislation and safeguarding	
E. Leadership and management, education and research	Tier 3 Health, social care and other professionals with a high degree of autonomy, able to provide care in complex situations and/or may also lead services for people with a learning disability.



Domains- Autism

Domains	Tiers
A. Understanding autism	Tier 1 People who require a general understanding of autism and the support autistic people may need.
B. Personalised support	
C. Physical and mental health	Tier 2 People with responsibility for providing care and support for an autistic person or people, but who could seek support from others for complex management or complex decision-making.
D. Risk, legislation and safeguarding	Tier 3 Health, social care and other professionals with a high degree of autonomy, able to provide care and support in complex situations and/or may also lead services for autistic people.
E. Leadership and management, education and research	



Further Information

The full framework and an easy read version are available at:

www.skillsforhealth.org.uk/learningdisabilityandautismframeworks

Right to be Heard Consultation response-

<https://www.gov.uk/government/consultations/learning-disability-and-autism-training-for-health-and-care-staff>





What subjects within the framework do you currently deliver? (Yes, No, Partially, N/A)

How would you like training be available and delivered?