

Business Opportunities

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The webinar will begin shortly

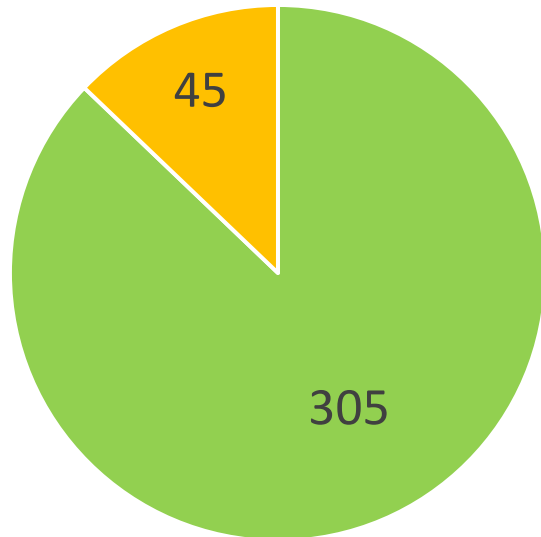
Agenda

Supported Living Framework	Nadine
Complex Champions	Kit
Small Supports	Kit
Individual Service Funds	Nadine

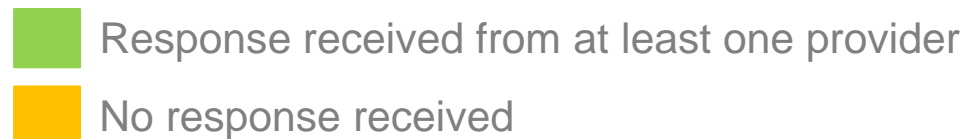
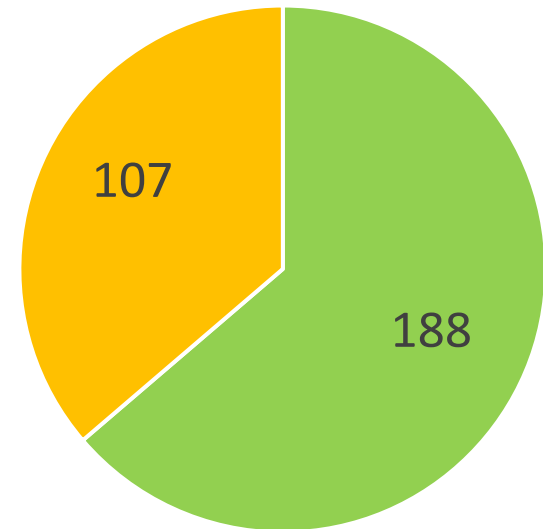
Supported Living Framework

- Framework in place since September 2019
- Data: September 2019 - April 2021

Supported Living:
Total referrals 350

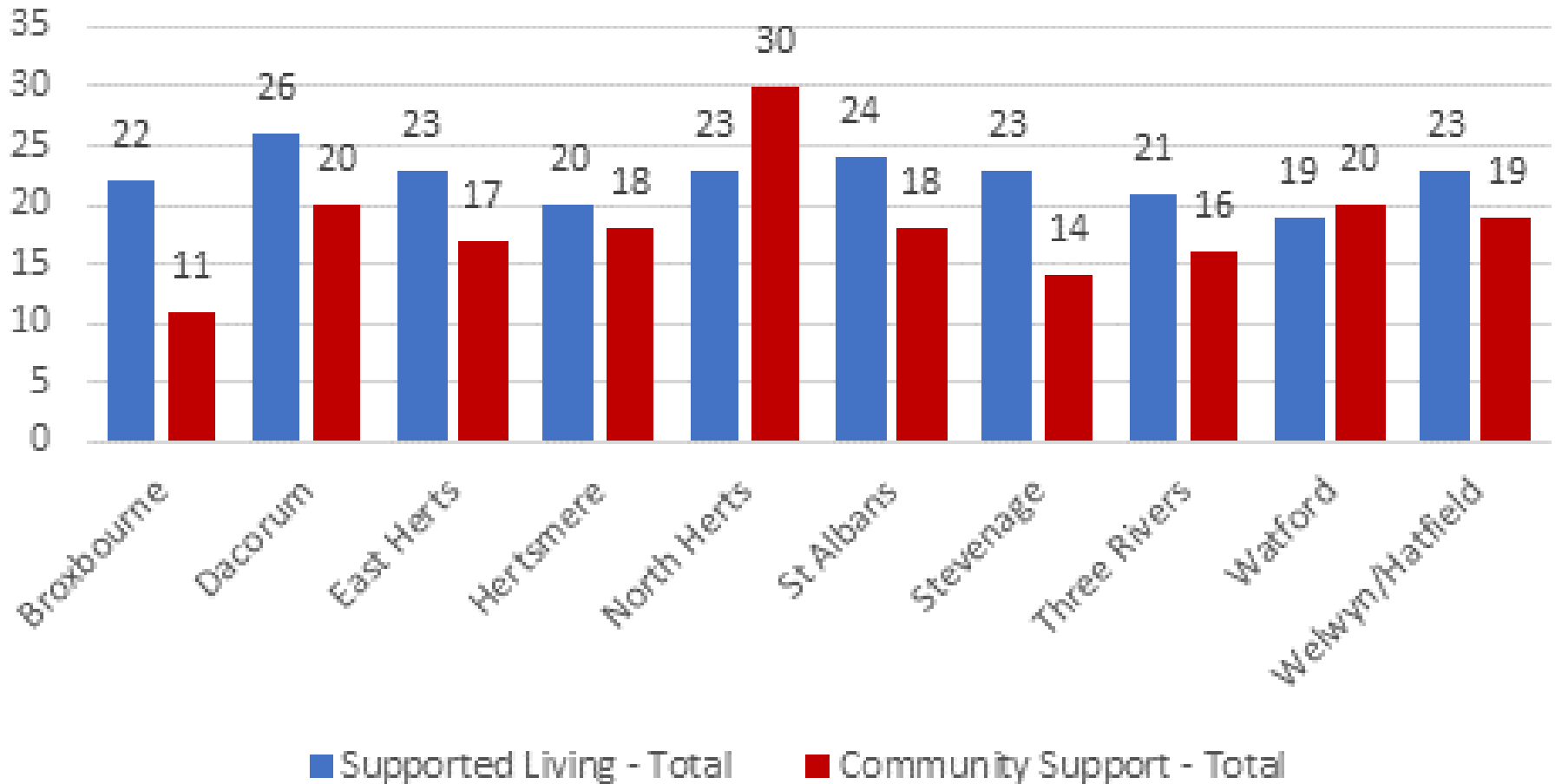


Community Support:
Total referrals 295



Supported Living Framework

Referrals without responses, by local areas



Supported Living Framework

- Proposing an extension of framework contract for 2 years for existing providers
- Reopening for applications to address gaps
- Have your say in what has worked well and what has not worked well
- Improve referral path and placement process
- Next steps: feedback surveys, board decision, market engagement events

Questions

Complex Champions

What is it?

- A piece of work to look at how we support providers who are, or would like to develop into providing support for more complex individuals.
- Complex Champion – Description used for providers delivering support under enhanced and bespoke level of the supported living framework, having the skills, experience and management required of care and support staff and the service provider's manager(s).

Complex Champions

What do we want to achieve?

- Understanding of what current providers require in terms of support to sustain placements (training, finance, people).
- Work alongside providers to develop guidance that will enable others to successfully deliver support in enhanced and bespoke services.
- To have sustainable viable services for individuals that have complex support needs.

Complex Champions

How do we intend to do that?

- Evaluate how well the Framework is able to meet the need in this area.
- Support from the workforce development group to consider training needs and development for staff within provider organisations.
- Develop an informal group of providers to build Complex Champion forums.

Questions

Small Supports Project

- An NDTi programme in partnership with Local Government Association, NHS England and existing Small Support providers.
- To work with one cohort of individuals.
- One style of support – Small Supports.



Small Supports Project

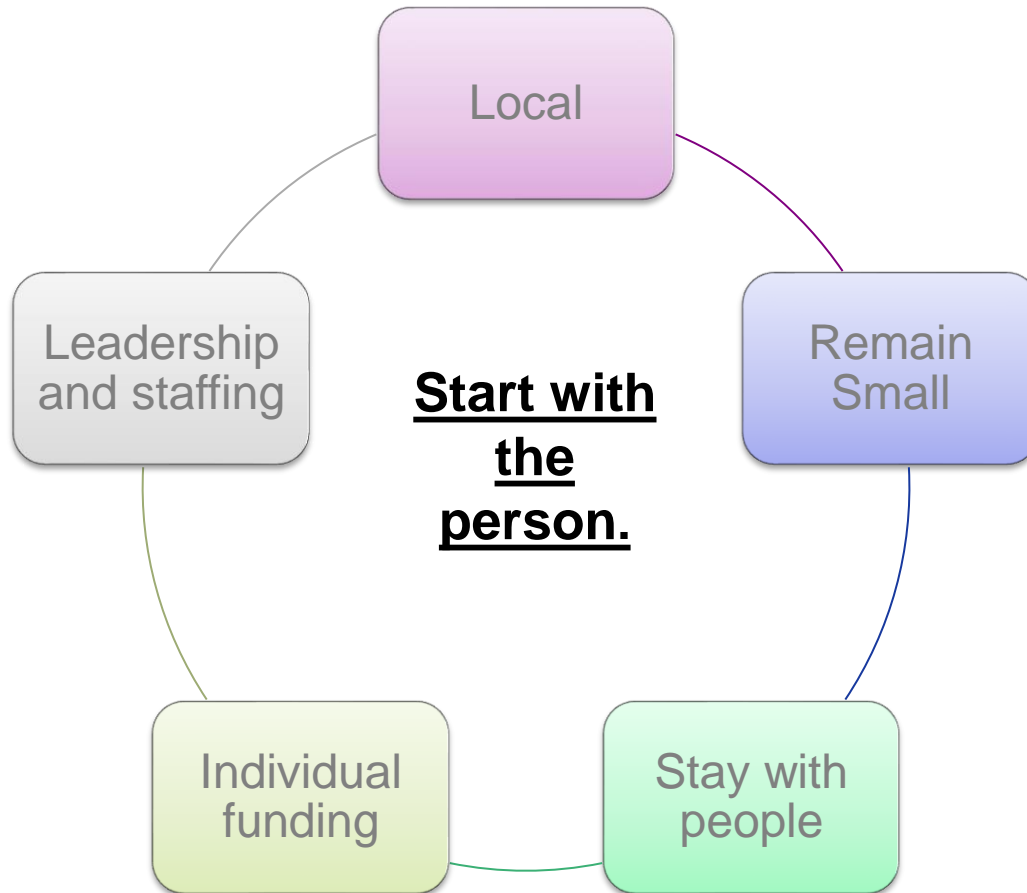
Individuals supported - Transforming Care Group

- Identified as having complex support needs because of their behaviours towards themselves and those around them.
- May have a history of multiple placements.
- Complex histories and associated reputations.
- Experienced segregation, out of area placements.
- Current provision not meeting needs.

Small Supports Project

Characteristics and themes

NDTi themes: www.ndti.org.uk/projects/what-are-small-supports



Small Supports Project

- Will work with individuals, families, strategists, and commissioners to undertake action.
- Identify and develop small support organisations to broaden the choice available to individuals where traditional services may not meet needs.
- Pilot approaches outside of traditional procuring of services.
- Evaluate outcomes.

Questions

Individual Service Fund (ISF)

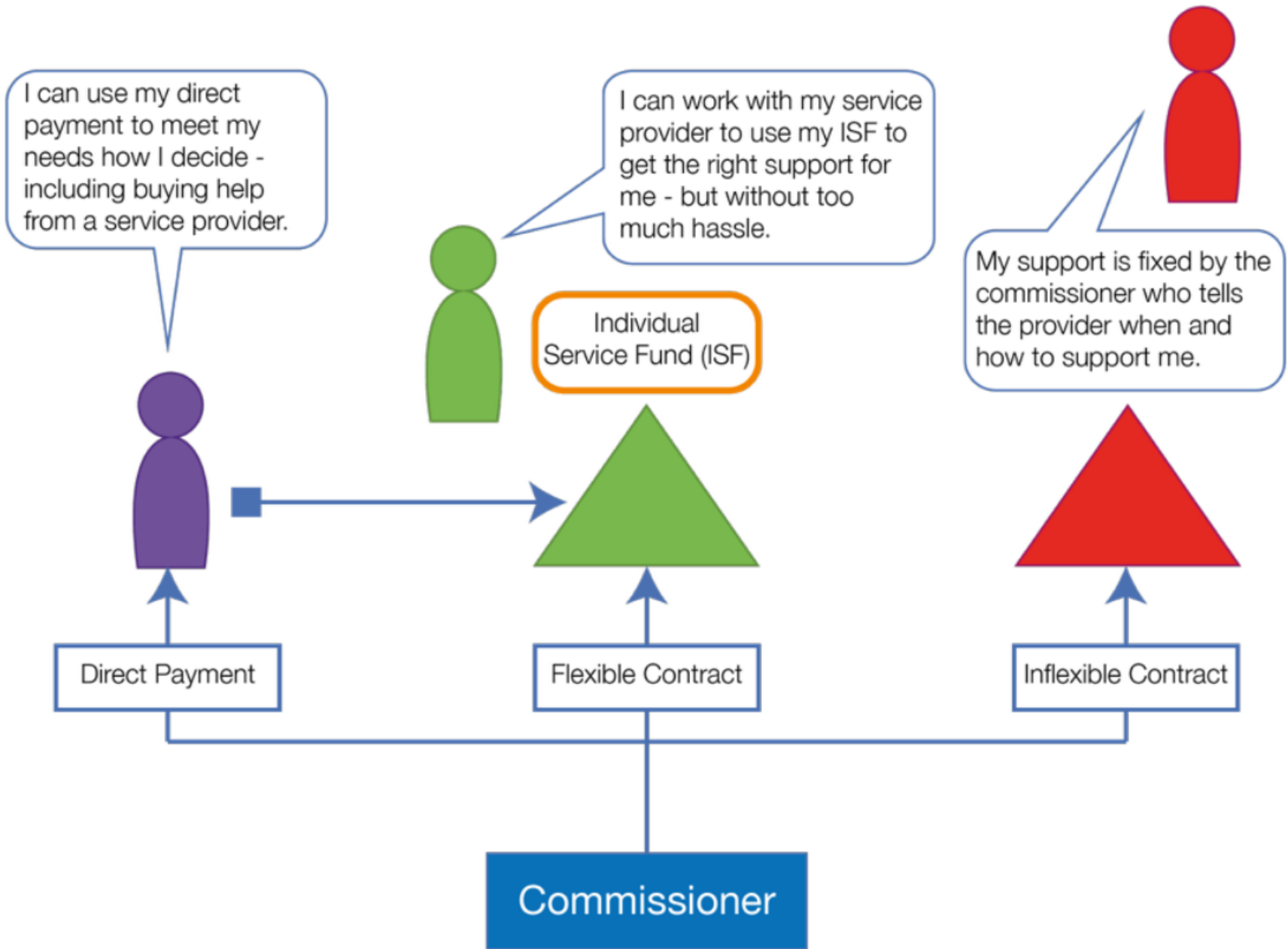
- Offer of ISFs is a requirement under Care Act 2014
- A method a person can receive a personal budget and buy services
- Purchasing services or equipment flexibly to achieve outcomes
- Payments:
 - Pre-paid card in ISF user's name
 - ISF provider has access to this account
 - Like DP, rates should be in line with commissioned rates

Purpose of ISF is to increase choice and control, not to avoid procurement

... compared to other payment methods

HCC contract	DP	ISF
Funds paid directly to provider	Funds paid to person, who manages the funds	Funds paid to person, but ISF provider has access to account and manages funds
Support is fixed in line with contract that determines how to support person	Person decides how to use funds and what support to buy	Person and ISF provider work together to decide how to use funds to buy right support
Less flexibility in use of funds. No responsibility for person to manage funds.	Flexibility in use of funds. DP user responsible for managing funds.	Flexibility in use of funds. No responsibility for ISF user to manage funds.

Source: The Centre of Welfare Reform / Simon Duffy



Role of ISF provider

Personalised planning

Working closely and flexibly with person to find services and equipment that best meet their aspired outcomes.

Administrational

Managing funds and supporting person to buy services.
Accountable for use of money and reporting on funds.

Care & Support

ISF provider can offer all support, some of the support, or no care support.
ISF function (admin and care planning) must be separate from delivered care and support.

ISF - Links and documents

Intranet link (includes set-up guidance and Q&As):

[https://hertsc365.sharepoint.com/sites/intranet/Services/ACS/Pages/ACS%20Individual%20Service%20Funds%20\(ISF\)/ACS-Individual-Service-Fund-\(ISF\)-information.aspx](https://hertsc365.sharepoint.com/sites/intranet/Services/ACS/Pages/ACS%20Individual%20Service%20Funds%20(ISF)/ACS-Individual-Service-Fund-(ISF)-information.aspx)

Skills for Care (Aug2020):



Adobe Acrobat
Document

TLAP / ADASS:



Adobe Acrobat
Document

HCC Easy read sheet :



Adobe Acrobat
Document

HCC ISF agreements:



Microsoft Word
7 - 2003 Documer



Rich Text Format

Let us you know if you are interested

ADS.SupportedLiving@hertfordshire.gov.uk

thank you

Posture Friends

For Care Homes,
Supported Living and
Day Opportunities

Email

maisyhockey@hcpa.co.uk



An Enabling Care Approach for Adults with a Learning Disability

There is now **overwhelming evidence that people with a Learning Disability in England are dying prematurely**, and that these deaths are potentially avoidable!

Emerging information has sparked the realisation that **poor postural alignment can have severe and life-threatening consequences.**

Manager- Building an Enabling Culture **Posture Friends**

Introduction to Enabling & Independence
Communication, Anatomy & Physiology
Posture & Positioning, Therapeutic Handling,
Respiratory Care

Introducing the brand new Member's

Zone!

Visit:

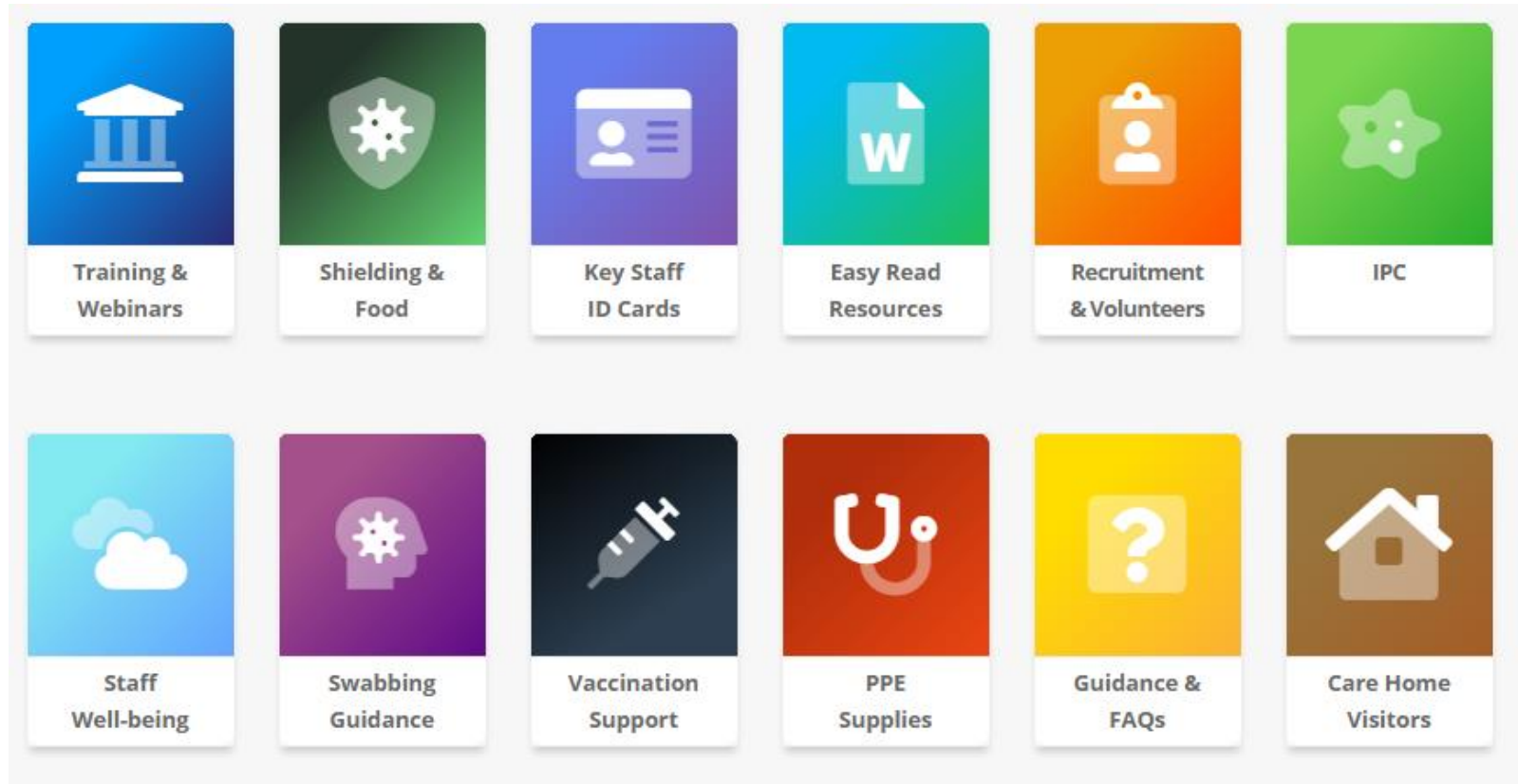
[hcpa.info/members-
zone](http://hcpa.info/members-zone)

The site is **available for HCPA members** access this with your login and password you received when you signed up for membership.



The screenshot shows the HCPA Members Zone website. At the top is a blue navigation bar with the HCPA logo and the text 'Hertfordshire Care Providers Association'. To the right of the logo are navigation links: Home, About, Training & Events, Academy, Recruitment, Contact, Members Zone, and Logout. Below the navigation bar is a white header area with the text 'Welcome to the HCPA Members Zone' and a sub-header: 'The Member Zone is here to help all HCPA Members access local and national resources, tools, guides, and contacts in a wide variety of areas.' Below this is a search bar with the placeholder text 'Search the Members Zone' and a blue 'Search' button. The main content area features a 3x3 grid of nine colored tiles, each with an icon and a title: 1. Red tile with a magnifying glass icon: 'REGULATION & INSPECTIONS'. 2. Dark blue tile with a gear icon: 'RUNNING YOUR CARE BUSINESS'. 3. Maroon tile with a shield icon: 'SAFEGUARDING & CAPACITY'. 4. Green tile with a first aid kit icon: 'HEALTH & WELLBEING'. 5. Purple tile with a pill icon: 'MEDICATION'. 6. Light blue tile with a clipboard icon: 'CARE PLANNING'. 7. Blue tile with a trash bin icon: 'HCPA EVENT RESOURCES'. 8. Brown tile with a laptop and smartphone icon: 'TECHNOLOGY & EQUIPMENT'. 9. Orange tile with a ribbon award icon: 'ADVANCED CHAMPION RESOURCES'.

Support COVID-19 pages managed on the HCPA website- www.hcpa.info/covid-19



Provider Hub

Call 01707 708 108 (9am – 5pm | Mon – Fri)

Email assistance@hcpa.info

Visit- www.hcpa.info/covid-19

Sign up for the Daily HCPA newsletters

