

Provision of Support at Home Lead Provider Services Tender

Hertfordshire County Council's Commissioning for Older People Team has launched a tender opportunity to deliver Support at Home Lead Provider Services.

Support at Home delivers care to those meeting Care Act eligibility criteria, based on a Connected Lives assessment carried out by the Council's care management team. Services are delivered in an enabling manner and include a range of provision to people who demonstrate community care support needs. These can include personal care and continence management, moving & assisting, medication management and skin care, meal preparation, signposting to other services where appropriate and support for carers.

The Services are being tendered in 11 geographic Lot areas. There will be one Support at Home Lead Provider per Lot area.

In order to bid for these contracts, bidders will need to be registered with the Care Quality Commission (CQC) and have been operational for two years delivering Support at Home Services to those aged 18 and over. Bidders will need either a CQC or PAMMS rating of Good or above, and will need to meet minimum turnover thresholds.

The tender submission deadline is 12 noon on Thursday 8th October 2026, with new contracts due to go live 1st April 2027.

Further information can be found at the following link:

[Supply Hertfordshire Electronic Tendering Site - Project Manage - Tender](#)

Please note in order to express an interest and access the documentation for this tender opportunity you will need to sign up to the Supply Hertfordshire portal - [Supply Hertfordshire](#)