

# Welcome

## UTI & Catheter Care Webinar

Date: 3rd February 2026

This Session will begin shortly



# Housekeeping (Virtual)



COMFORT BREAKS



BEHAVIOUR



TECHNOLOGY



TIME KEEPING



CONFIDENTIALITY



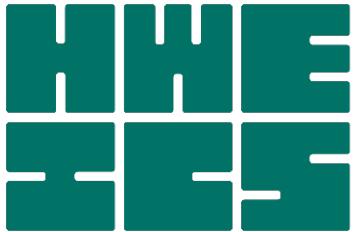
STRUCTURE



ASK QUESTIONS



KEEP LEARNING



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Care System



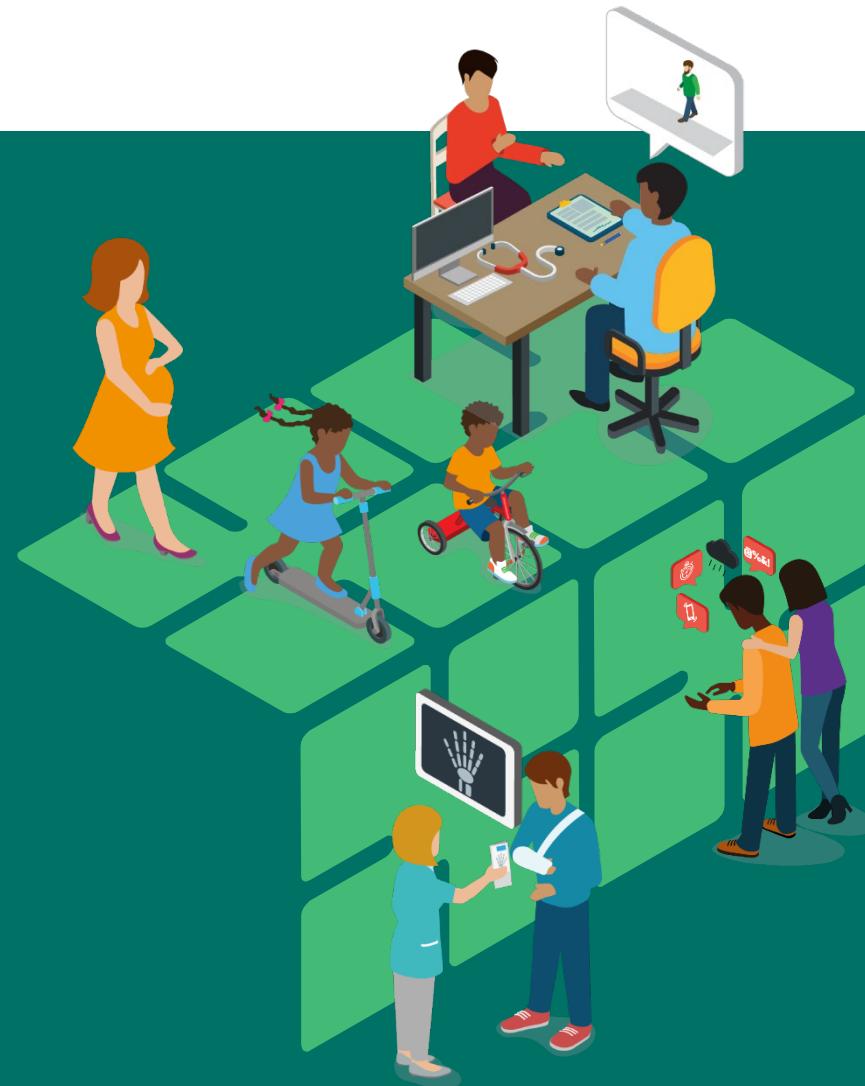
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# UTI and Catheter Care Webinar

(Answering Practical Questions for Adult Social  
Care)

Tuesday 3<sup>rd</sup> February 2026

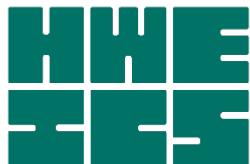
**Working together**  
for a healthier future





# Agenda-UTI and Catheter Care Webinar

	<b>Agenda Item</b>
1.	<b>Welcome and Introductions from HCPA</b>
2.	<b>HWE ICS UTI &amp; Catheter Care Overview</b>
3.	<b>Expert Panel – your questions answered Joy Ugwu, Gart Court ?</b>
4.	<b>Summary</b>



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# Meet the ICB UTI & Catheter Care Workstream Leads



**Zama Ntusi**  
Head of Infection Prevention  
and Control  
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**Idil Osman**  
Infection Prevention &  
Control Nurse Practitioner  
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**Alex Simmons**  
HCAI Surveillance and Admin  
Lead  
[alex.simmons3@nhs.net](mailto:alex.simmons3@nhs.net)

# The Six Key Priorities for the Project



## 1. Communication



- Ensure safe discharge, stepping down or transfer of patients with urinary catheters
- Systemwide ongoing communication
- Catheter Passport



## 2. Baseline data



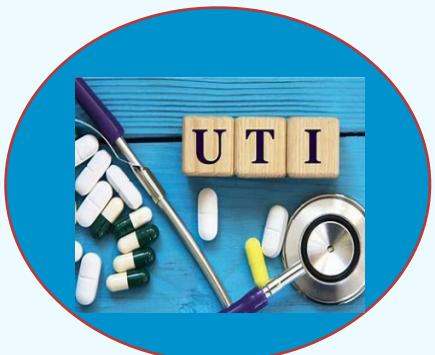
- ED Admissions data
- Model Hospital data
- Audit data
- Gram Negative BSI data



## 3. UTI Prevention



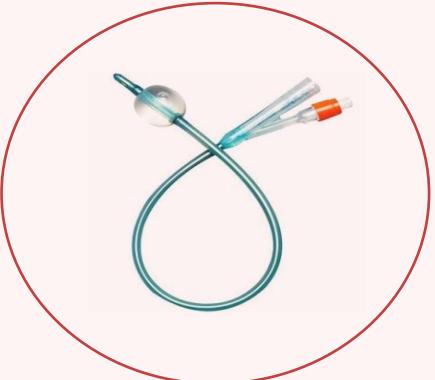
- Improving hydration
- Urine Chart (controversial)
- Catheter Formulary
- Continence Assessments
- Coding and recording of UTIs



#### 4. UTI Diagnosis/Treatment



- To dip or not to Dip/Skip the Dip
- Use of antimicrobials
- Recurrent UTIs
- Criteria for diagnosing UTI on admission



#### 5. Management of Urinary Catheters



- Consent
- TWOC services / pathways
- Ongoing Catheter Care / pathways
- Dealing with catheter complications and ED attendances
- Delirium and Dementia
- Catheterisation and ANTT
- Documentation/Care Bundles
- Catheter fixation devices
- Alternatives to indwelling catheters
- Catheter champion post/out of hours clinic



#### 6. Training



- Induction/On-going
- Back to Basics
- Male/Female catheterisation/maintenance
- Management of catheter complications in the community
- Competencies
- Staff training/E Learning
- Patient/Carer Training
- Intermittent Self Catheterisation
- Ongoing catheter care, HOUDINI

# Themes of Key Practical Frequently Asked Questions



Catheter Documentation & Responsibilities



Catheter Care Procedures



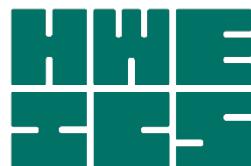
Clinical Decision-Making



UTI Recognition & Prevention



Escalation & Support



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# Summary from the UTI and Urinary Catheter Project

Costly to the NHS and to the patient i.e. unplanned appointments and hospital admissions

Risk of Catheter Associated Urinary Tract Infections (CAUTI), which could lead to blood stream infections

Catheter passport as the main starting point towards prevention

Other initiatives such as local Hydration projects are vital

Raising awareness, Education and Training

Guidance, policies and support

Antimicrobial Resistance Issues

Catheter reviews, and follow-ups (e.g., TWOCS, removal & ongoing care)

More patients with urinary catheters in the community

What will you contribute?



# Indwelling Urinary Catheter Care – Meet the Expert Panellists



**Joy Ugwu**  
**Urology Nurse**  
**Practitioner, ENHT**



**Asad Idrees**  
**Senior Bladder and**  
**Bowel CNS**



**Suzy Fitch**  
**Clinical Quality Lead**  
**Adults RGN**

# Resources

[DRIPP](#)

[Guidance-provision-of-incontinence-products.pdf](#)

[Infection prevention and control in adult social care settings - GOV.UK](#)

[NHS England » National infection prevention and control](#)

[NHS England » Urinary catheter tools](#)

[Notifiable diseases and how to report them - GOV.UK](#)

[Public Health England: approach to surveillance - GOV.UK](#)

[Urinary catheter care](#)

[Diagnosing a urinary tract infection | Diagnosis | Urinary tract infection \(lower\) - men | CKS | NICE](#)

[Assessment | Diagnosis | Urinary tract infection \(lower\) - women | CKS | NICE](#)



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# The HCPA Resource Library

*Everything you need, all in one place*

Available to everyone, 24/7

Includes local and national resources, tools, guidance, policies, and contacts in a wide variety of areas

Perfect tool to support your business

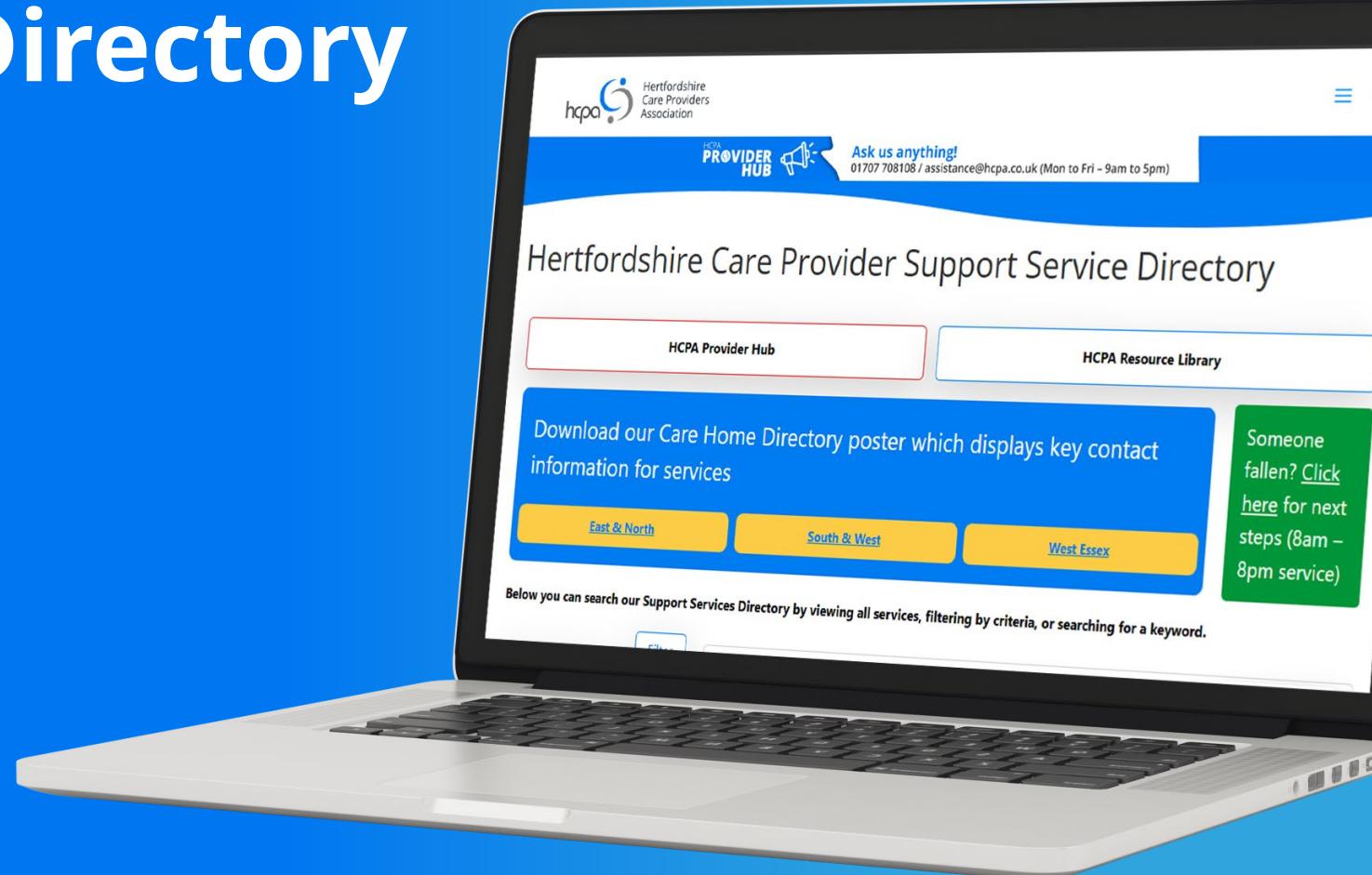
[hcpa.info/members-zone](http://hcpa.info/members-zone)

# Support Service Directory

*All the contacts you need, in one place*

Up to date contact details for all the Hertfordshire support services you need

[hcpa.info/supportservicedirectory](http://hcpa.info/supportservicedirectory)





# The Care Professional Academy

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# The Care Professional Academy

## Upload your certificates, get more rewards...

Certificates will be uploaded to the Academy for you.

This is the only way you can access your certificates.

Keep adding to your certificates, the more certificates you add, the more points you get to move up the tiers.

**Not yet signed up to the Academy?**

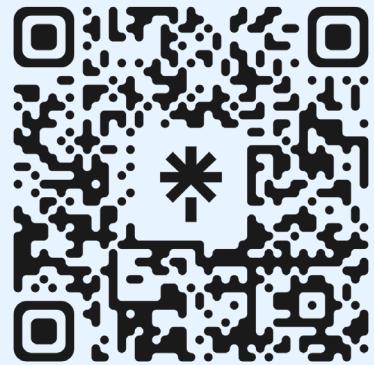
Join here... [careprofessional.co.uk](http://careprofessional.co.uk)

or scan the QR code



## Thanks for joining us...

Before you go, please scan  
the QR code and leave us  
feedback



# Newsletters

Stay up to date with sector news!

Ensure you and your leadership team are signed up to receive HCPA's newsletters.

Subscribe to our mailing list



The collage displays several HCPA newsletters and updates:

- Training Zone: Taking Positive Risks**: An image of a healthcare worker assisting an elderly woman with a cane. Text: "Training Zone Taking Positive Risks".
- Moving & Assisting: Train the Trainer**: An image of a healthcare worker assisting an elderly man to walk. Text: "Moving & Assisting: Train the Trainer STARTING 13TH JANUARY".
- IMPORTANT UPDATES!**: A red header with "IMPORTANT UPDATES!". Text: "Please take time to read below the following important dates...".
- COLD WEATHER ALERTS! KEEPING EVERYONE SAFE IN COLD WEATHER**: An image of people in winter coats. Text: "In light of the cold weather warning, HCPA would like to share some key messages and advice...".
- HCPA E-NEWS**: A news update for 24th April 2024. Text: "Main Headlines: Ridouts free surgeries, ReSPECT update, Activity Leads webinar, Upcoming HCPA events".
- International Infection Prevention Week!**: An image of a person with a mask. Text: "Jointly produced by HCC PH & HCPA".
- Data Processing workshop - FREE**: Text: "4th November 11pm - 2pm".



# THE HCPA CARE PROVIDER HUB PROVIDING PEACE OF MIND.....

ASK us anything! We are your support service, here to answer your questions on all topics Adult Social Care related.



- Govt guidance, laws, standards and expectation
- Infection control inc vaccinations and PPE
- Liaison with Hertfordshire County Council
- Funding, contracting and commissioning
- Staff wellbeing and recognition
- HR, Staffing and recruitment
- Training and education
- Business continuity
- Data protection
- Monitoring
- Equipment
- Insurance

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