



Why become a member of Hertfordshire Care Providers Association?

Anyone who provides adult social care in Hertfordshire can be a member of HCPA. From Residential and Nursing Homes, Homecare, Day Opportunities, Nursing Agencies and Hospices to Direct Employers & Supported Living; all are welcome to join HCPA as a member.

Membership costs just £75 per site, annually if paid by Direct Debit (+£25 administration fee if paid via any other channel). The membership year runs from 1st April to 31st March, however if you choose to pay by Direct Debit, we will renew annually on your behalf until you tell us otherwise.

Having a robust business strategy and ensuring you are up to date on legislation and guidance is fundamental in the successful delivery of services: This may seem like a daunting task but you are not alone, HCPA is on hand to offer you support for all your business needs.

Training courses and qualifications for all levels of care staff

- Care Certificate training and CPD courses
- Champion and Leadership Courses
- Open Courses and Short Qualifications in care
- Subject specific information sessions and webinars
- Access to Bespoke Training incl. Skills for Care subjects
- Access to the 24/7 support line, The Provider Hub

Access to a range of services designed to support your business

- Skills Training and Needs Analysis
- Herts Good Care Recruitment Service (fully funded)
- Impartial Feedback Service - Gain independent reviews
- Business continuity planning - Coaching and mentoring
- A range of services from our Trusted Partners
- Resource Library - Access to resources to support your care business
- Utilise toolkits and checklists
- ACE Charter Mark - Helping providers to access emergency staff

Building Partnerships and Networking

- Benefit from the Care Professional Academy to help support your staff and improve your staff retention. You also have access to the Provider Portal where you can store all of your staff training records in one place
- Be part of a collective voice for adult social care in Hertfordshire
- Join Network Events and Information sessions free of charge to hear the latest updates and share your views
- Benefit from our close links to the Hertfordshire Health and Social Care network

Progress your membership status through engagement to Silver & Gold:

Silver Gold

Members receive a Silver or Gold logo to display on marketing materials



Members gain access to a supervision toolkit & interactive remote training session



Care Commissioners will be informed of your organisation's improved leadership & transparency



Your journey to Silver & Gold membership...



To be eligible for Silver membership status you must show the following

- You must provide evidence that you are actively promoting the Care Professional Academy to your employees: Examples of evidence, send us a photo of posters in your staff areas, a snap shot of your intranet promotion or emails out to staff.
- Evidence that two people from your organisation have each attended 12 hours of designated leadership courses within previous 2 years.

Benefits to Silver membership include...

- Access to a Leadership Culture ½ day course (Online and open to all Silvers, by invitation, only).
- A Silver Membership logo for use on all of your marketing material.

[Continue your journey to Gold Membership](#)

Please note that once you have reached Gold Membership status, this will remain active for a 12 month period from the day you have been awarded Gold Membership. Additionally, if any of the above criteria is no longer met once the provider has reached Gold status, HCPA reserves the right to suspend Gold and associated benefits.

Are you a Direct Payment Holder?

For just £20 individuals who employ Personal Assistants can have access to:

- Information and support from a professional, knowledgeable team with links to the Hertfordshire Health and Social Care network
- A wide range of fully-funded and low-cost training
- Free distance-learning materials
- The Herts Good Care Recruitment Service - at no cost



To be eligible for Gold membership status you must show the following

- **YOU HAVE REACHED** Silver status.
- You have engaged with and completed IFS.
- You have engaged with and completed two other HCPA services such as 6'Cs Culture check and Stan+.
- You have an overall GOOD rating with PAMMS and CQC.

The benefits of gold membership status are...

- A Gold membership logo for use on all of your marketing materials.
- A bespoke marketing package (including a gold shout out on the HCPA website).
- A bespoke Behaviours Framework consultation with the HCPA Leadership team (½ day).



Are you based outside Hertfordshire?

Please get in touch to find out what options are available to you.

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W: hcpa.co.uk

   @hcpaltd

