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|  | Business OperationsUKHSA East of England |  | [www.gov.uk/ukhsa](http://www.gov.uk/ukhsa) |

18 March 2022

Dear Care Home Manager

# Re: Stand down of UKHSA East of England Covid Response Cell (CRC) during out of hours

Please note that the East of England Health Protection Team will, from 1st April 2022, only respond to notifications **of new outbreaks in staff and residents** in working hours (Monday-Friday 9.00 am – 5.00 pm).

To report any new outbreaks outside working hours, including bank holidays, please email EastOfEnglandHPT@phe.gov.uk. A practitioner will be in touch the next working day to give advice.

For **ongoing cases within existing outbreaks or outcomes of internal contact tracing, contact your Local Authority Single Point of Contact Team directly** as they will continue to provide you with support for the management of the outbreak.

Please follow the web links below for all updates to the national guidance on the management of Covid-19 in care homes.

[**COVID-19: management of staff and exposed patients or residents in health and social care settings - GOV.UK (www.gov.uk)**](http://COVID-19:%20management%20of%20staff%20and%20exposed%20patients%20or%20residents%20in%20health%20and%20social%20care%20settings%20-%20GOV.UK%20(www.gov.uk))**,**

Admission and care of residents in a care home during COVID-19 - GOV.UK (www.gov.uk)

[COVID-19: management of staff and exposed patients or residents in health and social care settings - GOV.UK (www.gov.uk)](https://www.gov.uk/government/publications/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings#self-isolation-requirements-for-patients-and-residents-in-health-and-social-care-settings-after-exposure-to-a-case-of-covid-19),

Yours sincerely



Dr Jörg Hoffmann

Regional Deputy Director UKHSA

jorg.hoffmann@phe.gov.uk