

NHSmal

NHSmal is the secure email service available for use across organisations commissioned to deliver health and social care. More than 750,000 NHS staff use NHSmal across England and Scotland. The service underpins clinical care by securely connecting health and social care professionals, enabling the delivery of more efficient patient care.

169M

messages a month

In March 2015 over 169 million email messages were processed by NHSmal



79%

satisfaction

Current user satisfaction is over 79% – higher than any leading consumer email providers

NHSmal is endorsed by the British Medical Association (BMA) and the Royal College of Nursing (RCN) for the safe transfer of patient information.

Equivalent to the total number of passengers passing through Gatwick airport between 2010 and 2015



10%

per annum

User numbers are growing at 10% per annum

Currently 150,000 users wish to join the service: That's double the capacity at a Manchester United home game



1,100+

organisations

Over 1,100 organisations have access to NHSmal – which is approximately the number of Sainsbury's supermarkets in the UK

