



NHS.net
SECURE EMAIL FOR CARE PROVIDERS

THIS IS THE FUTURE.

What is NHS.net?

- NHS.net is a **secure email service** used by the NHS. It allows service user-identifiable information to be shared quickly and safely between services
- Hospitals, GPs and Community teams can **communicate with care providers and ease** and in turn care safety will rise for the service user

Why should I switch to NHS.net email?

- Care homes are still receiving service user information either by fax, or in person or post, if the information is being received at all
- The secure email will allow providers to receive information quickly to offer appropriate and safe care
- Fax machines are unreliable and inefficient and hospitals in Hertfordshire are ending the use of them, with GPs likely to follow
- Access to new technology towards improving resident care
- Prepare for changes to Data Protection Laws in May 2018, as well as tighter CQC requirements

How do I get involved?

The routes onto NHS mail:

1.National Administration Service (NAS)

- Organisations can join NHS mail via an online portal registration tool, with their accounts set up and hosted by a central local administration function. Please contact feedback@nhs.net if you would like to be part of this pilot.

2.Self-management

- Organisations can set up and manage their own accounts. This route is only suitable for organisations that have the expertise and technological proficiency to carry out the local administrator role. More information on each route for joining NHS mail can be found on the Portal help pages: <https://portal.nhs.net/Help/joiningnhsmail>