

## **JOB DESCRIPTION / SPECIFICATION**

# Nurse Impartial Assessor – Band 6

Do you want to feel supported, valued and part of a team?

Do you want to work for an organisation where you feel you have made a difference?

Do you want your voice to be heard, enabling you to make changes and influence decisions?

Then we have the perfect role for you.....

Job title: Care Home Impartial Assessor

Band: 6

**Appointment:** Fixed Term contract or secondment is available

Responsible to: Integration Manager, HCPA

**Accountable to:** Integrated Discharge Team Leader (NHS Trust)

## **Job Main Purposes**

To improve hospital discharges for care homes residents across Hertfordshire hospitals. To engage across hospitals teams, care homes and social care to build relationships and trust. To facilitate and share learning, to improve discharge services. To assist care homes to provide high-quality care by supplying detailed assessments to the care home.

Opportunity to deliver clinical and leadership education to residential and nursing homes staff and managers as part of the complex care framework and offering support visits and mentoring to the care homes to improve the quality of care for residents and increase confidence in staff teams.

Locations Role is available: Watford General Hospital and Hemel Hempstead Hospital, Lister Hospital Stevenage and Princess Alexandra Hospital Harlow

#### **Job Benefits**

- FREE Hospital Parking
- Flexible hours to suit you
- Herts Rewards
- Excellent Training & Development Programmes
- Double pay on overtime

### **Job Specification**

- 1. Support improvement within the hospital discharge team to improve and facilitate timely and safe discharges from hospital to care homes, improving patient experience ad patient flow by assessing, planning and implementing care in partnership with Care Home providers
- 2. Liaise with the hospital wards to ensure a smooth discharge for the resident and care home and facilitate discharges where issues have arisen which could compromise the quality or timeliness of discharge from hospital, working with all relevant staff across organisational boundaries with a problem-solving approach.

- 3. Assist and Liaise with care homes around the current discharge situations for their residents.
- 4. Act as a point of contact when residents are admitted to hospital from care settings to monitor progress
- 5. Where required provide data and reports on the service including assessments, information dissemination, discharges and bed days saved to inform delivery of the service and where service improvements could be made
- 6. Liaise with families when necessary to keep them informed and to support a safe and timely discharge for their residents.
- 7. Where required, visiting care homes to create and continue relationships with managers in order to expand and develop the service and work to find solutions to any perceived barriers.
- 8. Possible delivery of educational programmes to residential and nursing homes
- 9. Offering support and mentoring to residential and nursing homes to improve quality of care

# **Person Specification:**

- Must have current Registered Nurse (RN) with current professional registration with the Nursing and Midwifery Council (NMC)
- Should have an understanding of the the workings within care homes and hospitals and experience of working within a hospital. It would be preferable if the applicant has some experience of working in a community setting
- Excellent communication skills both written and verbal
- Has passion and enthusiasm to raise the standard of quality of care for patients
- Has the ability to build rapport and negotiate with multiple different organisations
- Willing to learn new skills and to develop current knowledge

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